

BC820v2H3 Series

1080p HD IP 30x optical zoom cameras (incl. EX and SA models)

User Manual



Note: To ensure proper operation, please read this manual thoroughly before using the product and retain the information for future reference.

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BC820v2H3

User Manual v1 (170409-1)

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Contents

1	About this manual	6
2	Safety and compliance	7
2.1	Safety	7
2.2	UL Warning	9
2.3	Cautions	10
2.4	Compliance	10
3	Product overview	11
3.1	Features	11
3.2	Description	12
4	Access the webpages	13
4.1	System requirements	13
4.2	Connect via web browser	14
4.3	Find the unit with Device Manager	14
4.4	Change network settings with Device Manager	15
4.5	Log on to the unit	16
4.6	Install Viewer	17
4.7	The BC820v2H3 web interface	18
5	Home	19
5.1	Home page	19
5.2	Functions	20
6	System	22
6.1	System	23
6.1.1	Host name	23
6.1.2	Time zone	23
6.1.3	Daylight saving time	23
6.1.4	Time format	24
6.1.5	Time synchronisation	24
6.2	Security	24
6.2.1	User	25
6.2.1.1	Admin password	25
6.2.1.2	Add and manage user accounts	26
6.2.1.3	HTTP Authentication Setting	27
6.2.1.4	Streaming Authentication Setting	27
6.2.2	HTTPS	28
6.2.2.1	Create a self-signed certificate	28
6.2.2.2	Create and install a signed certificate	29
6.2.3	IP filter	30
6.2.4	IEEE 802.1X	31
6.2.4.1	CA certificate	31
6.2.4.2	Client certificate and private key	31
6.3	Network	32
6.3.1	Basic	32
6.3.1.1	Obtain an IP address automatically	32
6.3.1.2	Modify the fixed IP address	33
6.3.1.3	Use PPPoE	34
6.3.1.4	Advanced settings	34
6.3.1.5	IPv6 address configuration	34

6.3.2	QoS	35
6.3.3	SNMP	36
6.3.4	UPnP	38
6.4	DDNS	39
6.5	Mail	40
6.6	FTP	41
6.7	HTTP	42
6.8	Events	42
6.8.1	Application	43
6.8.1.1	Triggered action	44
6.8.1.2	Specifying file name conventions	46
6.8.2	Motion detection	47
6.8.2.1	Motion detection area	48
6.8.2.2	Motion detection window	49
6.8.3	Network failure detection	50
6.8.4	Tampering	51
6.8.5	Periodical event	52
6.8.6	Manual trigger	53
6.8.7	Audio detection	54
6.9	Storage management	55
6.9.1	SD Card	55
6.9.2	Network Share	57
6.10	Recording	59
6.11	Schedule	60
6.12	File location	61
6.13	View information	62
6.13.1	Log file	62
6.13.2	User Information	63
6.13.3	Parameters	64
6.14	Factory default	65
6.15	Software version	66
6.16	Software upgrade	67
6.17	Maintenance	68
7	Streaming	69
7.1	Video format	69
7.1.1	Video resolution	70
7.1.2	Video rotate type	70
7.1.3	GOV Settings	70
7.1.4	H.264 Profile	71
7.2	Video compression	71
7.3	Video ROI	72
7.4	Video text overlay	73
7.5	Video OCX Protocol	75
7.6	Video frame rate	76
7.7	Privacy mask	77
7.8	Audio	78
8	Camera	80
8.1	Exposure	80
8.2	White Balance	82
8.3	Picture Adjustment	83
8.4	IR Function	84
8.5	Noise reduction	85
8.6	Profile	86
8.7	Backlight	87

8.8	Digital Zoom	87
8.9	WDR Function	87
8.10	TV System	88
9	Pan Tilt	89
9.1	Preset	89
9.2	Sequence	90
9.3	Pan/Tilt control	91
	Appendix: Enable UPnP	93
	Appendix: Delete Viewer	94
	Appendix: Set up Internet security	95
	Index	96

1 About this manual

What's in this manual

This manual gives you the information you need to use the BC820v2H3 camera. It tells:

- How to get access to the camera
- How to communicate with the camera
- How to operate the camera
- How to configure the settings of the camera

This manual also applies to the BC820v2H3 camera integrated in the fixed and PTZ camera stations of TKH Security's EX and SA camera lines.

Where to find more information

At www.tkhsecurity.com/support-files you will find PDF versions of the manuals written for the BC820v2H3. For the technical specifications, download the BC820v2H3 datasheet. We advise you to make sure that you have the latest version of this manual. Installation manuals for the EX and SA camera stations are also available for download.

Who this manual is for

These instructions are for all professionals who will configure and operate this product.

What you need to know

You will have a better understanding of how the BC820v2H3 works if you are familiar with:

- Camera technologies
- CCTV systems and components
- Hazardous environments and ATEX/IECEX regulations (EX models)
- Ethernet network technologies and Internet Protocol (IP)
- Windows environments
- Video, audio, and contact closure transmissions
- Video compression methods

Before you continue

Before you continue, read and obey all instructions and warnings in this manual. Keep this manual with the original bill of sale for future reference and, if necessary, warranty service. When you unpack your product, make sure there are no missing or damaged items. If any item is missing, or if you find damage, do not install or operate this product. Ask your supplier for assistance.

Why specifications may change

We are committed to delivering high-quality products and services. The information given in this manual was current when published. As we continuously seek to improve our products and user experience, all features and specifications are subject to change without notice.

We like to hear from you!

Customer satisfaction is our first priority. We welcome and value your opinion about our products and services. Should you detect errors or inaccuracies in this manual, we would be grateful if you would inform us. We invite you to offer your suggestions and comments via t.writing@tkhsecurity.com. Your feedback helps us to further improve our documentation.

2 Safety and compliance

This chapter gives the BC820v2H3 safety instructions and compliance information.

In This Chapter

2.1 Safety.....	7
2.2 UL Warning.....	9
2.3 Cautions.....	10
2.4 Compliance.....	10

2.1 Safety

The safety information contained in this section, and on other pages of this manual, must be observed whenever this unit is operated, serviced, or repaired. Failure to comply with any precaution, warning, or instruction noted in the manual is in violation of the standards of design, manufacture, and intended use of the module. Sigura assumes no liability for the customer's failure to comply with any of these safety requirements.

Trained personnel

Installation, adjustment, maintenance, and repair of this equipment are to be performed by trained personnel aware of the hazards involved. For correct and safe use of the equipment and in order to keep the equipment in a safe condition, it is essential that both operating and servicing personnel follow standard safety procedures in addition to the safety precautions and warnings specified in this manual, and that this unit be installed in locations accessible to trained service personnel only.

Safety requirements

The equipment described in this manual has been designed and tested according to the **UL/IEC/EN 60950-1** safety requirements. For compliance information, see the EU Declaration of Conformity, which is available for download at www.tkhsecurity.com/support-files.

Warning: If there is any doubt regarding the safety of the equipment, do not put it into operation.

This might be the case when the equipment shows physical damage or is stressed beyond tolerable limits (for example, during storage and transportation).

Important: Before opening the equipment, disconnect it from all power sources.

The equipment must be powered by a SELV¹ power supply. This is equivalent to a Limited Power source (LPS, see UL/IEC/EN 60950-1 clause 2.5) or a "NEC Class 2" power supply. When this module is operated in extremely elevated temperature conditions, it is possible for internal and external metal surfaces to become extremely hot.

1. SELV: conforming to IEC 60950-1, <60 Vdc output, output voltage galvanically isolated from mains. All power supplies or power supply cabinets available from TKH Security comply with these SELV requirements.

Do not exceed the ratings given in the Technical Specifications

Make sure that the power source is appropriate before you plug in and operate the unit. Use the unit under conditions where the temperature remains within the range given in the Technical Specifications of this product. You can download the BC820v2H3 datasheet at www.tkhsecurity.com/support-files.

Optical safety

The following optical safety information applies to BC820v2H3 models with SFP interface.

This product complies with 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated June 24, 2007. This optical equipment contains Class 1M lasers or LEDs and has been designed and tested to meet **IEC 60825-1:1993+A1+A2** and **IEC 60825-2:2004 safety class 1M** requirements.

Warning: Optical equipment presents potential hazards to testing and servicing personnel, owing to high levels of optical radiation.

When using magnifying optical instruments, avoid looking directly into the output of an operating transmitter or into the end of a fiber connected to an operating transmitter, or there will be a risk of permanent eye damage. Precautions should be taken to prevent exposure to optical radiation when the unit is removed from its enclosure or when the fiber is disconnected from the unit. The optical radiation is invisible to the eye.

Use of controls or adjustments or procedures other than those specified herein may result in hazardous radiation exposure.

The installer is responsible for ensuring that the label depicted below (background: yellow; border and text: black) is present in the restricted locations where this equipment is installed.



EMC

Warning: Operation of this equipment in a residential environment could cause radio interference.

This device has been tested and found to meet the CE regulations relating to EMC and complies with the limits for a Class A device, pursuant to Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against interference to radio communications in any installation. The equipment generates, uses, and can radiate radio frequency energy; improper use or special circumstances may cause interference to other equipment or a performance decrease due to interference radiated by other equipment. In such cases, the user will have to take appropriate measures to reduce such interactions between this and other equipment.

Note that the warning above does not apply to TKH Security products which comply with the limits for a Class B device. For product-specific details, refer to the EU Declaration of Conformity.

Any interruption of the shielding inside or outside the equipment could make the equipment more prone to fail EMC requirements.

To ensure EMC compliance of the equipment, use shielded cables for all signal cables including Ethernet, such as CAT5E SF/UTP or better, as defined in ISO IEC 11801. For power cables, unshielded three wire cable (2p + PE) is acceptable. Ensure that *all* electrically connected components are carefully earthed and protected against surges (high voltage transients caused by switching or lightning).

ESD

Electrostatic discharge (ESD) can damage or destroy electronic components. *Proper precautions should be taken against ESD when opening the equipment.*

RoHS



Global concerns over the health and environmental risks associated with the use of certain environmentally-sensitive materials in electronic products have led the European Union (EU) to enact the Directive on the Restriction of the use of certain Hazardous Substances (RoHS) (2011/65/EU). TKH Security offers products that comply with the EU's RoHS Directive.

Product disposal



The unit contains valuable materials which qualify for recycling. In the interest of protecting the natural environment, properly recycling the unit at the end of its service life is imperative.



When processing the printed circuit board, dismantling the lithium battery calls for special attention. This kind of battery, a button cell type, contains so little lithium, that it will never be classified as reactive hazardous waste. It is safe for normal disposal, as required for batteries by your local authority.

2.2

UL Warning

Battery warning

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

PoE warning

The installation instructions clearly state that the ITE is to be connected only to PoE networks without routing to the outside plant.

Adapter warning

If you require further assistance with purchasing the power source, please contact TKH Security for further information.

2.3 Cautions

Handle the camera carefully

Do not abuse the camera. Avoid bumping and shaking. The camera can be damaged by improper handling or storage.

Do not disassemble the camera

To prevent electric shock, do not remove screws or covers. There are no user serviceable parts inside. Consult technical support if a camera is suspected of malfunctioning.

Do not expose indoor models to moisture

The indoor camera model is designed for indoor use or use in locations where it is protected from rain and moisture. Turn the power off immediately if the camera is wet and ask a qualified technician for servicing. Moisture can damage the camera and also create the danger of electric shock.

Do not use strong or abrasive detergents to clean the camera

Use a dry cloth to clean the camera when it is dirty. If the dirt is hard to remove, use a mild detergent and wipe gently. To clean the lens, use lens tissue or a cotton tipped applicator and ethanol. Do *not* clean the lens with strong detergents.

Never face the camera towards the sun

Do not aim the camera at bright objects. Whether the camera is in use or not, never aim it at the sun or other extremely bright objects, as this can damage the camera.

2.4 Compliance

The EU Declaration of Conformity for this product is available for download at www.tkhsecurity.com/support-files.


3 Product overview

This chapter introduces the BC820v2H3 camera and its features.

In This Chapter

3.1 Features.....	11
3.2 Description.....	12

3.1 Features

BC820v2H3	HD IP Box camera with integrated zoom lens
	<ul style="list-style-type: none"> • 30x Optical zoom, 10x digital zoom • 1/2.8" Progressive scan CMOS imager • 3 Megapixel, real time • Quad stream of H.264 and MJPEG video (1080p/D1) • Video frame rate: 1-60 fps (NTSC) / 1-50 fps (PAL) • Output bit rate setting per H.264 stream up to 20480 kbit/s • Two-way audio • Alarm I/O (1 output, 1 input) • Tampering alarm • Video motion detection • Day/Night with IR cut filter • Programming Interface (HTTP API) support • HTTPS • 802.1x • IPv6 • QOS (DiffServ) • IP address filter • SNMP v1/v2/v3 • ONVIF Profile S compliant • microSD support • Tampering alarm • Analogue output • Wide dynamic range (Dual shutter WDR) • Backlight compensation • Video motion detection • Privacy masks • 24 Vac / 12 Vdc / 24 Vdc / 802.3af PoE

3.2 Description

The BC820v2H3 is a full-featured fixed IP camera providing high-quality high-definition images. The integrated 30x optical zoom, autofocus lens makes for the easiest installation and remote adjustment.

Multistream high definition

BC820v2H3 cameras have quad-stream capability (triple-stream in WDR 2 shutter mode) for simultaneous streaming of combinations of H.264 streams with one MJPEG stream. The MJPEG stream can be allocated to any configured resolution format (limited to 1080p). Multiple combinations of resolution and frame rate can be configured to satisfy different live viewing and recording scenarios. Full frame rate, 3-megapixel streaming with a lower resolution second stream is possible.

Open standards

Multiple options are available to easily integrate the BC820v2H3 to a video management system. In support of open standards, the camera is compliant with the ONVIF Profile S specification and the Programming Interface (HTTP API). The BC820v2H3 seamlessly integrates with any pan/tilt station by offering free configurable commands issued to the PT station through the serial data interface.

Image optimisation

The BC820v2H3 provides automatic day/night functionality with configurable thresholds, for use in low-light situations. Backlight compensation enhances image visibility in difficult lighting situations. The BC820v2H3 provides two modes for wide dynamic range. The first mode uses different gain ratios for differently illuminated areas to bring details in the darker areas of an image without saturation in the brighter parts. The second mode uses a two-shutter mechanism which applies two different exposure settings to capture both darker and lighter areas with excellent details. The resulting image is the optimal aggregation of both exposures. The available image optimisation methods ensure quality pictures at all times.

Privacy masks

With privacy masks you can cover parts of the image. By concealing areas with sensitive or personal information you can prevent these from appearing on a monitor or in recorded video.

Power source choices

The BC820v2H3 can be powered by 12 Vdc, 24 Vdc, 24 Vac, or over the network with 802.3af-compliant PoE sources.

SA and EX models

TKH Security's EX and SA camera lines include fixed and PTZ camera stations with integrated BC820v2H3 camera. The camera stations are designed for use in onshore, offshore, marine and heavy industrial environments. EX models are explosion-protected for use in hazardous areas in these environments. Installation manuals for the EX and SA camera stations are available at www.tkhsecurity.com/support-files.

4 Access the webpages

The webpages of the BC820v2H3 offer a user-friendly interface for configuring its settings and viewing live video over the network. This chapter explains how to connect to the web interface of the unit.

In This Chapter

4.1 System requirements.....	13
4.2 Connect via web browser.....	14
4.3 Find the unit with Device Manager.....	14
4.4 Change network settings with Device Manager.....	15
4.5 Log on to the unit.....	16
4.6 Install Viewer.....	17
4.7 The BC820v2H3 web interface.....	18

4.1 System requirements

You can log on to the web interface of your BC820v2H3 unit from a PC which is on the same subnet as the unit. The browsing PC must meet the system requirements given in the table below and the browser must support ActiveX controls. Make sure that your PC has a good network connection.

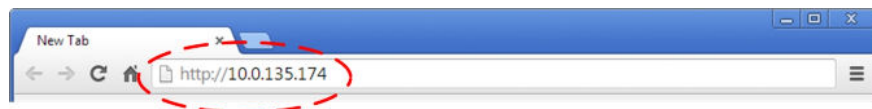
Item	System requirement
Personal computer	Minimum 1. Intel® Core™ i5-2430M @ 2.4 GHz 2. 4 GB RAM
	Recommended 1. Intel® Core™ i7-870 @ 2.93 GHz 2. 8 GB RAM
Operating system	Windows 7 or higher
Web browser	Internet Explorer
Network card	10Base-T (10 Mbps), 100Base-TX (100 Mbps) or 1000Base-T (1000 Mbps) operation
Viewer	ActiveX control plug-in for Microsoft IE

4.2 Connect via web browser

» To connect to the unit via your web browser

- 1 Open your web browser.
- 2 Type the IP address of the BC820v2H3 in the address bar, and then press ENTER.
The factory-set IP address of the BC820v2H3 is in the 10.x.x.x range. It is printed on a sticker on the unit.
If your network configuration is correct you are directed to the login page of the unit.

Note: A hard reset sets the IP address of the camera to its factory-default setting.



Type the IP address of the BC820v2H3 in the address bar of the browser

4.3 Find the unit with Device Manager

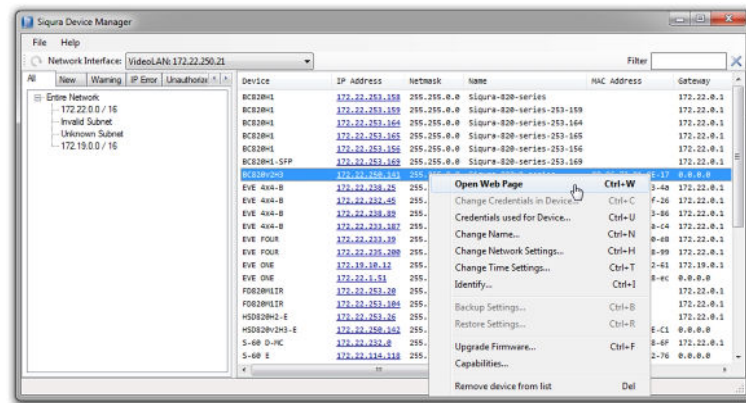
Device Manager is a Windows-based software tool that you can use to manage and configure TKH Security IP cameras and video encoders. The tool automatically locates these devices and offers you an intuitive interface to set and manage network settings, configure devices, show device status, and perform firmware upgrade.

» To install Device Manager

- 1 Download the latest version of Device Manager at www.tkhsecurity.com/support-files.
- 2 Double-click the setup file.
- 3 Follow the installation steps to install the software.

» To connect to the unit via Device Manager

- 1 Start Device Manager
The network is scanned and detected devices appear in the *List View* pane.
- 2 If multiple network adapters exist, select the appropriate adapter to scan the network that you wish to connect to.
- 3 To refresh the *List view* pane, click the **Rescan now** button.
- 4 Use the tabs in the *Tree View* pane to define the scope of your search.
- 5 Click the column headings in the *List View* pane to sort devices by type, IP address, or name.
- 6 Use the *Filter* box, to search for a specific series or model.
- 7 To connect to the webpages of the BC820v2H3, double-click its entry in the device list,
- or -
Right-click the entry, and then click **Open Web Page**.
The login page of the BC820v2H3 is opened in your web browser.



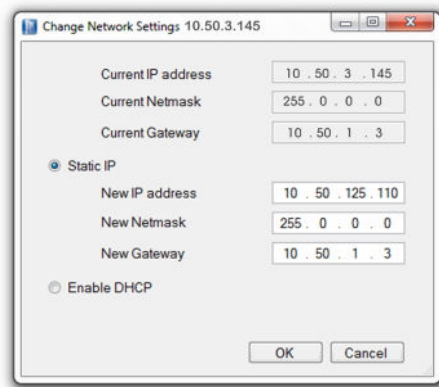
Connect to a device via Device Manager

4.4 Change network settings with Device Manager

With Device Manager, you can directly change the network settings of the BC820v2H3.

» To assign a static IP address

- 1 Go to the list of detected devices, and then right-click the entry for the BC820v2H3.
- 2 Click **Change Network Settings**.
- 3 In *Change Network Settings*, click **Static IP**.
- 4 Provide the camera with an appropriate IP address, netmask, and gateway address for the desired network configuration, and then click **OK**.
- 5 In the pop-up window indicating that you have successfully changed the settings, click **OK**.
- 6 Wait one minute, and then rescan the network.
- 7 To access the webpages of the BC820v2H3, double-click its entry in the list of found devices.



Assign a static IP address

» To assign a DHCP server

- 1 Record the BC820v2H3's MAC address (see the *Serial no.* column in Device Manager) for future identification
- 2 In the list of detected devices, right-click the device with the network property that you would like to change.
- 3 Click **Change Network Settings**.
- 4 In *Change Network Settings*, click **Enable DHCP**, and then click **OK**.
- 5 In the pop-up window indicating that you have successfully changed the settings, click **OK**.
- 6 Wait one minute, and then rescan the network.
You can identify the device by its MAC address.
- 7 To access the webpages of the BC820v2H3, double-click its entry in the list of found devices.

Note: A DHCP server must be installed on the network in order to provide DHCP network support.

4.5 Log on to the unit

Users with a valid account for the BC820v2H3 can log on to the unit.

» To log on

- 1 In the *Authentication* box, log on with the account that was created for you.
User name and password are case sensitive.
The default user name set at the factory for the BC820v2H3 is "Admin" with password "1234".
- 2 Click **Log In**.



CAUTION: MAKE SURE THAT YOU CHANGE THE DEFAULT ADMIN PASSWORD AT THE FIRST LOGIN. TO KEEP THE ACCOUNT SAFE, CREATE A STRONG, COMPLEX PASSWORD. THIS HELPS TO PREVENT UNAUTHORISED ACCESS FROM PEOPLE WHO TRY TO USE THE DEFAULT ACCOUNT.

» To create a strong password

- Use at least eight characters
- Do not include your real name, user name, company name, or other personal information
- Do not use complete words that can be found in a dictionary
- Use a random combination of the following letters, numbers, punctuation marks, and special characters: a-z, A-Z, 0-9, ! # \$ % & ' - . @ ^ _ ~

4.6 Install Viewer

The first time you access the webpages of the camera, you may be prompted about the installation of Viewer. This add-on is required to view camera images in the webpages. The Viewer installation file is named `install.cab`. It does not give rise to any security risks. You can install it safely.

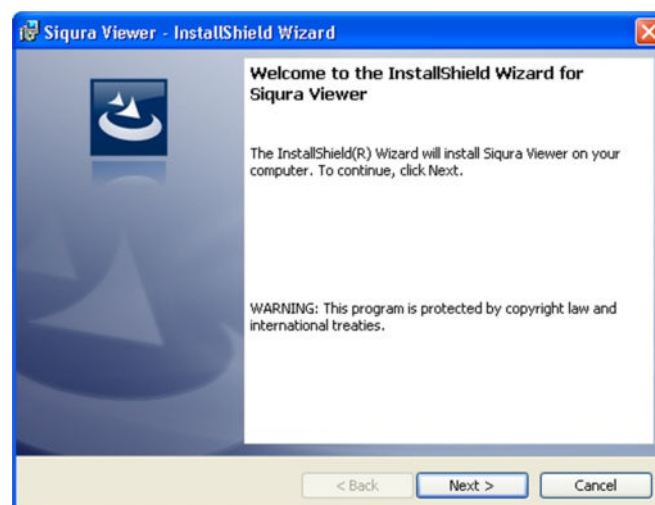


Important: You are strongly advised to remove a previous installation of Viewer from your computer before you initially access the camera over the network or when you encounter an "A new version is available" message. For more information, see *Appendix: Delete the existing Viewer software*.

Note: Make sure that the security settings of your web browser permit the use of ActiveX controls. For more information on how to modify these settings, see *Appendix: Set up Internet Security*.

» To install the Viewer software

- 1 When prompted about the ActiveX control installation, allow the Viewer installation wizard to make changes to your computer.
- 2 In the initial screen of the installation wizard, click **Next**.
A progress bar is displayed while the application is being installed.
- 3 When installation is complete, click **Finish**.
The camera's web interface is displayed.



Viewer installation wizard

4.7 The BC820v2H3 web interface

On successful login, the home page of the BC820v2H3 is displayed. Camera settings and functions are organised on six main tabs found across the top of the page: **Home**, **System**, **Streaming**, **Camera**, **Pan Tilt**, and **Logout**.

Home

On the Home page, users can monitor a live video stream from the camera and view stream details.

System

Administrators can use this tab to view and configure system, security, network, events and storage related settings, and upgrade the embedded software.

Streaming

Administrators can use this tab to set video and audio formats, and configure compression, video text overlay, and privacy mask settings.

Camera

Administrators and users with camera control permission can use this tab to adjust various settings such as Exposure, White Balance, Picture Settings, IR Function, Noise Reduction, Profile, Digital Zoom, WDR, and TV System.

Pan Tilt

The Pan Tilt tab is used to set up the camera to work together with a Pan/Tilt housing. The camera is configured here to translate commands from a Video Management System into appropriate commands for the Pan/Tilt housing. From the Pan Tilt tab, Administrators and users with camera control permission can program preset points and sequence lines via Pan/Tilt controls.

Logout

The Logout option logs the user out of the camera's webpages and opens the Login page.

5 Home

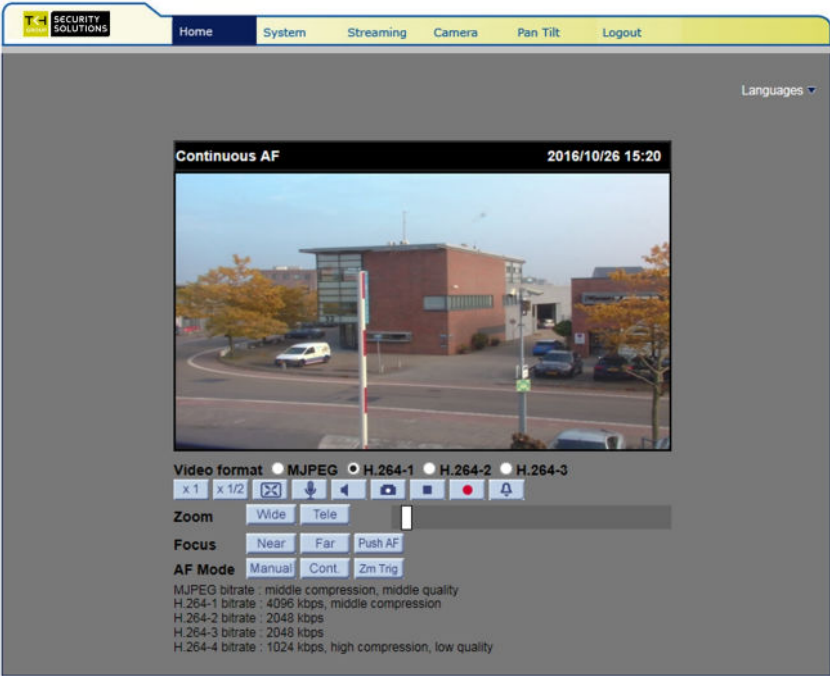
This chapter describes the Home page of the BC820v2H3.

In This Chapter

5.1 Home page..... 19













5.2 Functions..... 20

5.1 Home page



Home page

This button	Does this
	Sets image display to standard size
	Sets image display to half size
	Sets image display to full screen
	Activates/deactivates the talk function
	Activates/mutes audio
	Saves a JPEG snapshot (Open IE as Administrator)
	Pauses/Resumes video streaming

This button	Does this
 	Starts/Stops Live View recording (Open IE as Administrator)
 	Activates/Deactivates the manual trigger
 	Adjusts lens angle to wide angle / tele zoom position
 	Adjusts lens focus to near/far position while in manual mode
	Activates one-push AF mode
	Sets lens focus control to manual mode
	Activates Continuous AF mode
	Activates zoom trigger AF mode

5.2 Functions

On the Home page of the camera, you can:

- Select a display language for the webpages
- Select the video format
- Adjust the video display size
- View live video
- Communicate with a remote site
- Save snapshots of live view images
- Record a video clip
- See details about the current video and audio

Languages

The BC820v2H3 webpages can be displayed in German, English, French, Italian, and Simplified Chinese. Select the desired language from the list in the upper-right corner of the page.

Video format

Use the Video format option buttons to select a video stream for display in the camera view.

Screen size

Use the image display buttons to adjust the size of the camera view within the webpage.

Pan/tilt control

With a Pan Tilt Head properly connected to the camera's RS-485 port or if the camera is integrated in a PTZ camera station, you can drag the pointer across the camera view for pan/tilt camera control. For more information on enabling this feature, see chapter *Pan/Tilt Control*.

Digital zoom

In full-screen mode, users can implement digital zoom by rotating the mouse wheel to zoom in/out.

Audio

Use the Talk and Speaker buttons to communicate with a remote site. The associated audio functions are available to users who have Talk and Listen privileges.

Snapshots

Pressing the Snapshot button saves a .jpg format snapshot of the video in the camera view to the configured location (default: C:\). For information about changing the storage location, see *File Location*.

Note: To implement the Snapshot function, users working with Windows 7 or Windows 10 must run Internet Explorer as administrator (right-click the IE browser icon and select "Run as Administrator").

Pause/Resume video streaming

A blank screen is shown when video streaming is paused. Press the Play button to resume video streaming.

Recording

Pressing the Recording button saves an .avi format recording of the video in the camera view to the configured location (default: C:\). For information about changing the storage location, see *File Location*.

Note: To implement the Recording function, users working with Windows 7 or Windows 10 must run Internet Explorer as administrator (right-click the IE browser icon and select "Run as Administrator").

Manual trigger

The Manual trigger button activates the manual trigger function. You can use this to upload current video images by FTP or email. For more information, see *Manual trigger*.

Zoom adjustment

Use the Wide and Tele buttons to adjust zoom. As an alternative, you can click in the zoom adjustment bar at the desired zoom ratio or drag the sliding button. In Full Screen mode, you can rotate the mouse wheel to zoom in/out on the image.

Manual focus adjustment

Click the Manual button to activate the Manual focus mode and then use the Near/Far buttons to adjust focus.

Autofocus adjustment

The AF mode can be continuous, zoom-triggered, and one-push. In *Continuous* mode (press Cont), the camera keeps in focus automatically and continuously, regardless of zoom changes or view changes. In *Zoom Trigger* mode (press Zm Trig), AF is activated when zoom is adjusted. With *One-push AF* (press Push AF), you can fix the focus on the current target in the scene. The current focus setting is displayed in the upper-left corner of the live view window.

Info

In Normal View mode, double-clicking the camera view displays the Info box. This contains information about the current video, audio and stream parameters.

6 System

On the web pages grouped under the System menu, the administrator can adjust settings relating to date and time, security, network, events, recording and storage, firmware, and maintenance.

In This Chapter

6.1 System.....	23
6.2 Security.....	24
6.3 Network.....	32
6.4 DDNS.....	39
6.5 Mail.....	40
6.6 FTP.....	41
6.7 HTTP.....	42
6.8 Events.....	42
6.9 Storage management.....	55
6.10 Recording.....	59
6.11 Schedule.....	60
6.12 File location.....	61
6.13 View information.....	62
6.14 Factory default.....	65
6.15 Software version.....	66
6.16 Software upgrade.....	67
6.17 Maintenance.....	68

6.1 System

The screenshot shows the 'System' configuration page for a Siquira-820v2-series camera. The interface has a top navigation bar with 'Home', 'System', 'Streaming', 'Camera', 'Pan Tilt', and 'Logout'. A left sidebar lists various system settings. The main panel displays the following configuration options:

- Host Name:** Siquira-820v2-series
- Time zone:** GMT+00:00 Gambia, Liberia, Morocco, England
- Enable daylight saving time:** ☒
 - time offset: 01:00:00
 - Start date: Jan 1st Sun Start time: 00:00:00
 - End date: Jan 1st Sun End time: 00:00:00
- Time format:** yyyy/mm/dd
- Time synchronization:**
 - ☐ Sync with computer time
 - PC date: 2016/10/26 [yyyy/mm/dd]
 - PC time: 16:05:35 [hh:mm:ss]
 - ☐ Manual
 - Date: 2010/04/01 [yyyy/mm/dd]
 - Time: 00:00:00 [hh:mm:ss]
 - ☐ Sync with NTP server
 - NTP server: 0.0.0.0 [host name or IP address]
 - Update interval: Every hour
- Save** button

System > System

Clicking the System option in the left-hand panel displays the BC820v2H3's host name, time zone, time format, and time synchronisation settings. Remember to press **Save** after changing any settings.

6.1.1 Host name

To identify the camera on the network, type a name in *Host Name*. If the alarm function is enabled and set to send alarm messages by mail or FTP the host name entered here is included in the alarm message. The maximum length of the host name is 63 characters.

6.1.2 Time zone

On the Time zone list, select the time zone that corresponds with the location of the camera.

6.1.3 Daylight saving time

► To enable daylight saving time

- 1 On the *System* tab, click **System** in the menu on the left.
- 2 Select **Enable daylight saving time**.
- 3 Specify the time offset.
The format for the time offset is [hh:mm:ss]. If, for example, the time offset is 1 hour, enter 01:00:00 into the text box.
- 4 Use the date lists and time boxes to set the duration of daylight saving time.

6.1.4 Time format

Use the options on the Time format list to define how you wish to have date/time information displayed above the live video images in the webpages. Options: *yyyy/mm/dd* and *dd/mm/yyyy*.

6.1.5 Time synchronisation

» To sync the displayed date and time with those of your PC

- 1 On the *System* tab, click **System** in the menu on the left.
- 2 Click **Sync with computer time**.
- 3 Click **Save**.
The time will not be synchronised if you forget to click Save.

» To set the displayed date and time manually

- 1 On the *System* tab, click **System** in the menu on the left.
- 2 Click **Manual**.
- 3 Type the date and time
The entry format for date and time should match the one shown next to the entry field.
This in its turn is determined by the format that is selected on the Time format list.
- 4 Click **Save**.

» To sync with an NTP server

- 1 On the *System* tab, click **System** in the menu on the left.
- 2 Select **Sync with NTP server**.
The Network Time Protocol (NTP) will be used to synchronise the clock of the camera with an NTP server. For more information, refer to www.ntp.org.
- 3 Type the IP address or host name of the NTP server.
- 4 Select an update interval.
- 5 Click **Save**.
Every time the camera boots up, it will be synchronised.

6.2 Security

From the Security pages, the administrator can perform user management, install security certificates, and enable and configure an IP address filter.

6.2.1 User

System > Security > User

6.2.1.1 Admin password

The default user name is Admin. The default password is 1234. User name and password are case sensitive.



CAUTION: MAKE SURE YOU CHANGE THE DEFAULT PASSWORD WHEN YOU OPEN THE WEB INTERFACE FOR THE FIRST TIME. TO KEEP THE ACCOUNT SAFE, SET A STRONG, COMPLEX PASSWORD. THIS HELPS TO PREVENT UNAUTHORISED ACCESS FROM PEOPLE WHO TRY TO USE THE DEFAULT ACCOUNT.

Strong password

For your privacy and to better protect your system against security risks, we strongly advise the use of strong passwords for all functions and network devices. Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end user of the camera.

Create a strong password

- Use at least eight characters
- Do not include your real name, user name, company name, or other personal information
- Do not use complete words that can be found in a dictionary
- Use a random combination of at least two of the following categories: upper case letters, lower case letters, numbers and special characters

» To change the administrator password

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.
- 3 Type the new password in the *Admin password* and *Confirm password* text boxes. Maximum password length is 14 characters. For security purposes, this input is displayed as dots.

Note: The following characters are valid: A-Z, a-z, 0-9, ! # \$ % & ' - . @ ^ _ ~

- 4 Click **Save**.

The web interface prompts the administrator to relog on to the camera with the new password.

Note: For better protection, especially in high-security systems, we advise you to change the password at regular intervals.

6.2.1.2 Add and manage user accounts

The camera supports a maximum of twenty user accounts. User names can be up to 16 characters. The maximum length for passwords is 14 characters. Each user can be assigned the privileges of *Camera control*, *Talk*, and *Listen*.

Privilege	Description
I/O access	Granted by default. Supports fundamental functions that enable users to view video when accessing the camera.
Camera control	Allows the user to change settings on the Camera tab and use the Pan Tilt tab for PTZ control of the camera (if supported by the camera).
Talk/Listen	Allow the user to communicate from the local machine with, for example, the administrator on a remote site.

» To add a user

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.
- 3 In the *Add User* section, type the new user's name and password.
- 4 Click to select the **Camera control**, **Talk**, and **Listen** check boxes, as appropriate, to set the user's permissions.
Permission to view the home page and operate its controls is granted to all users, by default.
- 5 Click **Add** to add the new user.
The new user is displayed in the User name list.

» To delete a user

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.
- 3 In the *Manage User* section, select the name of the user you wish to delete.
- 4 Click **Delete** to remove the user.
The application takes about 20 seconds to delete the user.

» To edit a user's password and privileges

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.
- 3 In the *Manage User* section, select the name of the user and click **Edit**.
- 4 In the dialogue box, select/clear the user's permissions and/or change the user's password.
Note that every user account requires a password and defined permissions.
- 5 Click **Save** to confirm settings.

6.2.1.3 HTTP Authentication Setting

HTTP Authentication allows secured connections between the IP camera and web browsers by enforcing access controls to web resources. When users attempt to access the camera from a browser, they are prompted for a valid user name and password before they can log on to the camera. The camera settings and live streaming information are protected from snooping by identifying whether a user is authorised to access the camera.

Two types of authentication are available.

- **Basic**

This type provides basic protection against unauthorised access. It is supported by most browsers. Passwords are sent over the network in clear text. If intercepted they can be reused by unauthorised users. Select this type only if you are using an SSL connection or a dedicated line.

- **Digest**

This type is a more secure option. It encrypts the password before sending it over the network.

Note: Users must click **Save** to apply the setting.

6.2.1.4 Streaming Authentication Setting

This function is disabled by default. Users can freely open an RTSP connection to the BC820v2H3 and extract a video stream. This may be undesirable from a security perspective. Therefore, it is possible to restrict access to the camera to users with a valid account.

Three modes are available.

- **Disable**

If disable mode is selected, there is no security to protect against unauthorised access. Users are not asked to provide a user name and password for authentication.

- **Basic**

This type provides basic protection against unauthorised access. It is supported by most browsers. Passwords are sent over the network as plain text. If intercepted they can be reused by unauthorised users. Select this type only if you are using an SSL connection or a dedicated line.

- **Digest**

This type is a more secure option. It encrypts the password before sending it over the network.

» To enable streaming authentication

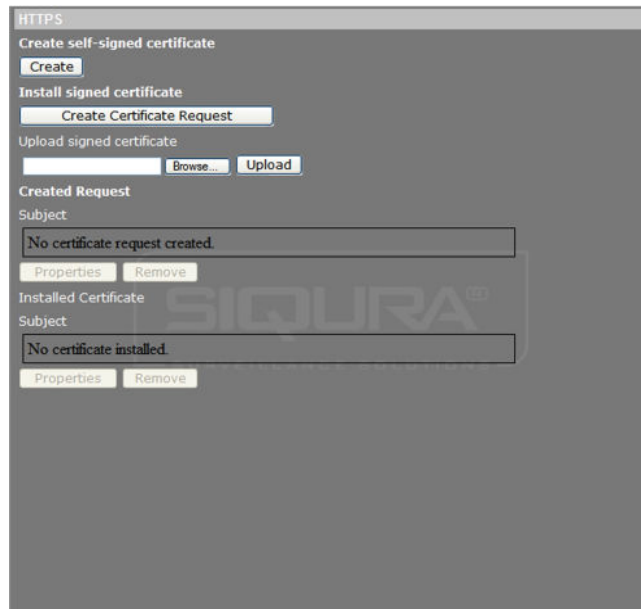
- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.
- 3 In the **Type** list under *Streaming Authentication Setting*, click **basic** or **digest**, as desired.
- 4 Click **Save**.
On attempting to open a video stream, users will now be asked to provide a user name and password.

» To disable streaming authentication

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **User**.

- 3 In the **Type** list under *Streaming Authentication Setting*, click **disable**.
- 4 Click **Save**.
Users are not required to provide a name and password for authentication.

6.2.2 HTTPS



System > Security > HTTPS

HTTPS, SSL, and TLS

Hypertext Transfer Protocol Secure (HTTPS) allows secure connections between the IP camera and the web browser using Secure Socket Layer (SSL) or Transport Layer Security (TLS), which protect camera settings and user name / password information from eavesdropping.

To implement and use HTTPS on the camera, an HTTPS certificate must be installed. This can be obtained by creating and sending a certificate request to a Certificate Authority (CA). Before a CA-issued certificate is obtained, users can create and install a self-signed certificate first.

Note: The self-signed certificate does not provide the same high level of security as a CA-issued certificate.

6.2.2.1 Create a self-signed certificate

» To create a self-signed certificate

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **HTTPS**.
- 3 Under *Create self-signed certificate*, click **Create**.
- 4 Enter the requested information in the *Create* dialog box, as described below.
All fields are required.
- 5 After completing the form, click **OK** to save the certificate information.

Field	Description
Country	Enter a 2-letter combination code to indicate the country the certificate will be used in. For example, type "US" to indicate the United States.
State or province	Enter the local administrative region.
Locality	Enter other geographical information.
Organisation	Enter the name of the organisation to which the entity identified in "Common Name" belongs.
Organisational unit	Enter the name of the organisational unit to which the entity identified in "Common Name" belongs
Common name	Indicate the name of the person or other entity that the certificate identifies (often used to identify the website).
Valid days	Enter the period in days (1~9999) to indicate the valid period of certificate.

6.2.2.2 Create and install a signed certificate

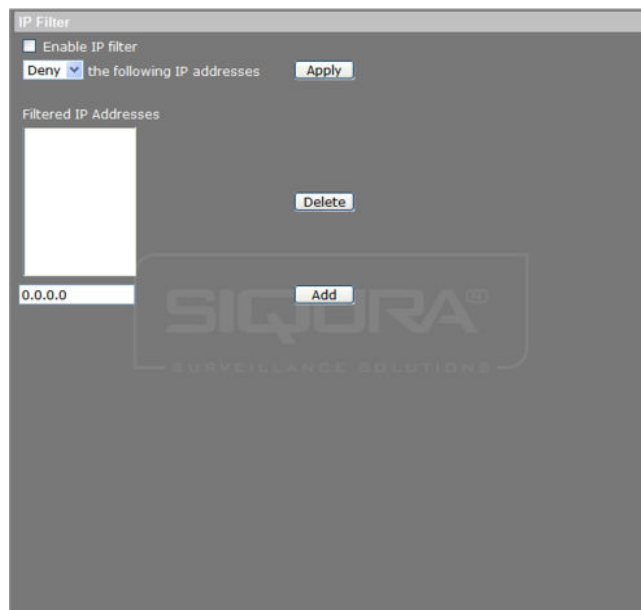
» To create a signed certificate request

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **HTTPS**.
- 3 To create request to obtain a signed certificate from a CA, click **Create Certificate Request**.
- 4 Enter the requested information in the *Create Certificate Request* dialog box, as described above.
For a signed certificate from a CA, the *Valid days* field does not apply.
- 5 After completing the form, click **OK** to save the certificate information.
The subject of the created request is shown in the Subject field.
- 6 Click **Properties**.
- 7 Copy the PEM-formatted request and send it to your selected CA.

» To install a signed certificate received from a CA

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **HTTPS**.
- 3 Under *Upload signed certificate*, click **Browse**.
- 4 Browse to the folder containing the signed certificate and select the file.
- 5 Click **Upload**.
The certificate is installed and displayed under Installed Certificate.

6.2.3 IP filter



System > Security > IP filter

Using the IP filter, you can deny/allow access to the IP camera from specific IP addresses. Up to 256 IP addresses may be specified.

» To enable the IP filter

- 1 On the *System* tab, click **Security** in the menu on the left.
- 2 In the *Security* submenu, click **IP filter**.
- 3 Select **Enable IP filter**.
- 4 To determine the IP filter behaviour, select **Deny** or **Allow** from the list.
- 5 Click **Apply**.
IP addresses listed under Filtered IP Addresses are now allowed/denied access to the camera.

» To add an IP address

- 1 Enter the IP address.
- 2 Click **Add**.
The address is added to the currently configured IP addresses.
Up to 256 IP addresses can be specified.

» To delete an IP address

- 1 Select the IP address.
- 2 Click **Delete**.
The IP address is removed from the list.

6.2.4 IEEE 802.1X

System > Security > IEEE 802.1X

The BC820v2H3 is allowed to access a network protected by 802.1X/EAPOL (Extensible Authentication Protocol over LAN). Users need to contact the network administrator to obtain certificates, User IDs, and passwords.

6.2.4.1 CA certificate

The CA certificate is created by the Certificate Authority (CA) for validation purposes. Upload the certificate to verify the server's identity.

» To install a CA certificate

- 1 On the *System* tab, click **Security** in the menu on the left.
 - 2 In the *Security* submenu, click **IEEE 802.1X**.
 - 3 Under *CA certificate*, click **Browse**.
 - 4 Browse to the folder containing the certificate and select the file.
 - 5 Click **Upload**.
- The certificate is installed.

6.2.4.2 Client certificate and private key

The Client certificate and Private key must be uploaded to authenticate the camera itself.

» To upload a Client certificate / Private key

- 1 On the *System* tab, click **Security** in the menu on the left.
 - 2 In the *Security* submenu, click **IEEE 802.1X**.
 - 3 Under Client certificate/Private key, click **Browse**.
 - 4 Browse to the folder containing the certificate/key and select the file.
 - 5 Click **Upload**.
- The certificate/key is installed.
- 6 In the *Identity* text box, enter the user identity associated with the certificate.

- Up to 16 characters can be used.
- 7 In the *Private key password* text box, enter the password for your user identity.
Up to 16 characters can be used.
 - 8 To enable IEEE 802.1X, select **Enable IEEE 802.1x**.
 - 9 Click **Save**.

6.3 Network

From the Network pages, the administrator can configure IP address assignment and settings for Quality of Service (QoS), the Simple Network Management Protocol (SNMP), and Universal Plug and Play (UPnP).

6.3.1 Basic

System > Network > Basic

This page describes how to configure the camera to use a fixed IP address or acquire the address dynamically through the Dynamic Host Configuration Protocol (DHCP). You can also configure PPPoE support, Advanced network settings, and enable IPv6 support.

Note: When the IP address is changed, webpage communication is lost. Log on to the webpage with the new address to re-establish the connection.

6.3.1.1 Obtain an IP address automatically

BC820v2H3 cameras are configured to use a fixed IP address by default. Administrators can set the camera to obtain its IP address via the Dynamic Host Configuration Protocol (DHCP).

Note: When an IP address changes, cameras using DHCP can always be identified by their MAC address, found on the label of the camera. You are advised to keep the MAC address on record for future identification.

» **To obtain the IP address via DHCP**

- 1 On the System tab, click **Network** in the menu on the left.
- 2 In the *Network* submenu, select **Basic**.
- 3 Click **Get IP address automatically**.
- 4 Click **Save** to confirm the new setting.
The camera restarts automatically.
To find the camera on the network, use Device Manager (available for download at www.tkhsecurity.com/support-files) and identify the camera by its MAC address.

6.3.1.2 **Modify the fixed IP address**

The factory default IP address is in the 10.x.x.x range.

» **To modify the camera's fixed IP address**

- 1 On the System tab, click **Network** in the menu on the left.
- 2 In the *Network* submenu, select **Basic**.
- 3 Select **Use fixed IP address**.
- 4 In *IP address*, type the new IP address.
- 5 Type the subnet mask, default gateway, and DNS server IP addresses in the appropriate boxes (see below for detailed information).
- 6 Click **Save** to confirm the new settings.
- 7 Type the new IP address in the address bar of your web browser, and then press **Enter** to re-establish communication with the camera.
- or -
Find the camera with Device Manager (available for download at www.tkhsecurity.com/support-files)

IP address

The IP address identifies the camera on the network. The default value is in the range 10.x.y.z and can be found on the label on the camera.

Subnet mask

The subnet mask is used to determine if the destination is on the same subnet. The default value 255.0.0.0 matches the 10.x.y.z network.

Default gateway

The default gateway is used to forward frames to destinations on other subnets. If the gateway setting is invalid, transmissions to destinations on other subnets will fail.

DNS

The primary DNS is the primary domain name server that translates host names into IP addresses. The secondary DNS is a second domain name server that is used if the primary DNS is unavailable.

6.3.1.3 Use PPPoE

The Point-to-Point Protocol over Ethernet (PPPoE) enables users to transfer data securely.

» To use PPPoE

- 1 On the System tab, click **Network** in the menu on the left.
- 2 In the *Network* submenu, select **Basic**.
- 3 Click **Use PPPoE**.
- 4 Specify the PPPoE user name and password.
- 5 Click **Save**.

6.3.1.4 Advanced settings

Web Server port

The HTTP port can be any port other than the default port, 80. If the port is changed, the user must be notified of the change for connections to be successful.

For example, if the administrator changes the HTTP port of a camera with an IP address of 192.168.0.100 from 80 to 8080, the user must type in the address `http://192.168.0.100:8080` instead of `http://192.168.0.100`.

RTSP port

The RTSP port can be any port other than the default port, 554. If the port is changed, the user must be notified of the change for connections to be successful. The port number may range from 1024 to 65535.

For example, if the administrator changes the RTSP port of a camera with an IP address of 192.168.0.100 from 554 to 8080, the user must type in the address `rtsp://192.168.0.100:8080` instead of `rtsp://192.168.0.100`.

MJPEG over HTTP port

The HTTP port that streams MJPEG can be any port other than the default port, 8008. If the port is changed, the user must be notified of the change for connections to be successful. The port number may range from 1024 to 65535.

For example, if the administrator changes the MJPEG over HTTP port of a camera with an IP address of 192.168.0.100 from 8008 to 8080, the user must type in the address `http://192.168.0.100:8080` instead of `http://192.168.0.100`.

HTTPS port

The HTTPS port can be any port other than the default port, 443. If the port is changed, the user must be notified of the change for connections to be successful. The port number may range from 1024 to 65535.

For example, if the administrator changes the HTTPS port of a camera with an IP address of 192.168.0.100 from 443 to 650, the user must type in the address `https://192.168.0.100:650` instead of `https://192.168.0.100`.

Note: To avoid network conflicts, make sure that you use a unique port number for each of the ports above.

6.3.1.5 IPv6 address configuration

» To enable IPv6 support

- 1 On the System tab, click **Network** in the menu on the left.

- 2 In the *Network* submenu, select **Basic**.
- 3 Under *IPv6 Address Configuration*, select **Enable IPv6**.
- 4 Click **Save**.
The IPv6 IP address is displayed.

6.3.2 QoS



System > Network > QoS

DiffServ and QoS

Differentiated Services (DiffServ, or DS) is a method for adding Quality of Service (QoS) to IP networks. In routed networks, critical network traffic such as video and audio streams, which require a relatively uninterrupted flow of data, can get blocked due to other traffic. DiffServ can be used to classify network traffic and give precedence - that is, low-latency, guaranteed service, to high-priority traffic, while offering best-effort service to non-critical traffic such as file transfers or Web traffic.

Each stream has a DSCP (Differentiated Services Code Point) field in the IP header. Routers will identify the network service type in the DSCP field and provide the appropriate level of service. Low-latency service can be realised, for example, through priority queuing, bandwidth allocation, or by assigning dedicated routes.

DSCP settings

The DSCP value range is from 0 to 63. The default DSCP value is 0, which means DSCP is disabled. The IP camera uses the following QoS Classes: Video, Audio, and Management.

Video DSCP

The class consists of applications such as MJPEG over HTTP, RTP/RTSP, and RTSP/HTTP.

Audio DSCP

This setting is available for IP cameras that support audio.

Management DSCP

The class consists of HTTP traffic: Web browsing.

Note: Before enabling this function, make sure the switches/routers in the network support QoS.

6.3.3 SNMP

The image shows a 'SNMP Settings' configuration window. It is divided into three main sections: 'SNMP v1/v2', 'SNMP v3', and 'Traps for SNMP v1/v2/v3'. In the 'SNMP v1/v2' section, 'Enable SNMP v2' is checked, 'Read Community' is set to 'public', and 'Write Community' is set to 'private'. In the 'SNMP v3' section, 'Enable SNMP v3' is unchecked, and fields for 'Security Name', 'Authentication Type' (MD5), 'Authentication Password', 'Encryption Type' (DES), and 'Encryption Password' are present. In the 'Traps for SNMP v1/v2/v3' section, 'Enable traps' is unchecked, 'Trap address' is empty, 'Trap community' is set to 'public', and 'Trap Option' has 'Warm start' unchecked. A 'Save' button is at the bottom left.

System > Network > SNMP

With the Simple Network Management Protocol (SNMP), part of the internet protocol suite, the BC820v2H3 can be monitored and managed remotely by a network management system.

SNMP v1/v2

To enable the version of SNMP to use, select the appropriate check box.

Read Community

Specify the community name that has read-only access to all supported SNMP objects. The default value is "public".

Write Community

Specify the community name that has read/write access to all supported SNMP objects (except read-only objects). The default value is "private".

SNMP v3

SNMP v3 supports an enhanced security system that provides protection against unauthorised users and ensures the privacy of the messages. Users are requested to enter a security name, authentication password and encryption password while setting the camera connections in the network management system. With SNMP v3, the messages sent between the cameras and the network management system are encrypted to ensure privacy.

Enable SNMP v3

To enable this version of SNMP, select the check box.

Security Name

The maximum length of the security name is 32 characters.

Note: The valid characters are A-Z, a-z, 0-9, !#\$%&'-.@^_~.

Authentication Type

There are two authentication types available: MD5 and SHA. Select SHA for a higher security level.

Authentication Password

The authentication password must be eight characters or more. The input characters / numbers are displayed as dots for security purposes.

Note: The valid characters are A-Z, a-z, 0-9, !#\$%&'-.@^_~.

Encryption Type

There are two encryption types available: DES and AES. Select AES for a higher security level.

Encryption Password

The minimum length of the encryption password is eight characters and the maximum length is 512 characters. The input characters / numbers are displayed as dots for security purposes. The encryption password can also be left blank. In that case, the messages are not encrypted to protect privacy.

Note: The valid characters are A-Z, a-z, 0-9, !#\$%&'-.@^_~.

Traps for SNMP v1/v2/v3

Traps are used by the BC820v2H3 to send messages to a management system to report important events or status changes.

Enable traps

Selecting the check box activates trap reporting.

Trap address

Enter the IP address of the management server.

Trap community

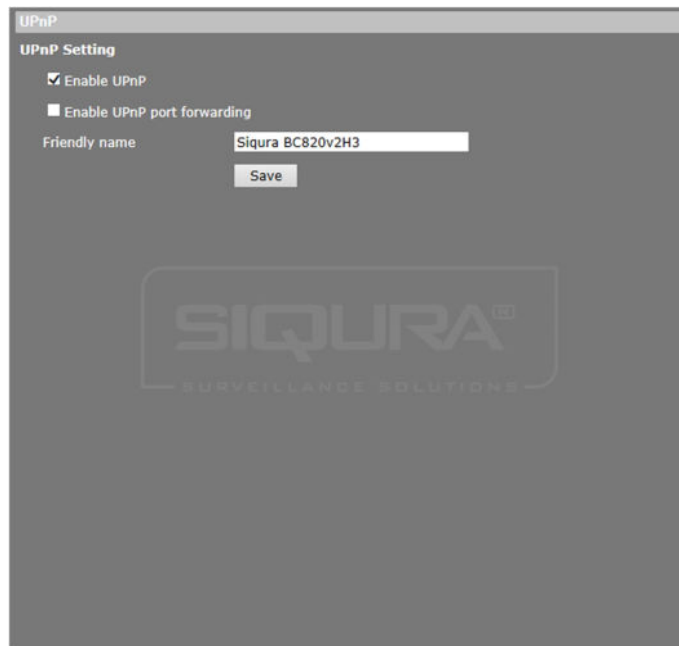
Enter the community to use when sending a trap message to the management system.

Trap option

A Warm Start SNMP trap signifies that the SNMP device - that is, the BC820v2H3, reinitialises itself by performing a software reload.

Note: Remember to click the **Save** button, after modifying settings on this page.

6.3.4 UPnP



System > Network > UPnP

Enable UPnP

If enabled, Universal Plug and Play (UPnP) allows the BC820v2H3 to advertise its presence and services to control points on the network. A control point can be a network device with embedded UPnP or a Video Management System (VMS). The icon of the BC820v2H3 will appear in *My Network Places* to allow direct access.

Note: To access the camera from your computer through UPnP, ensure that the UPnP networking service is installed on your computer. Please refer to *Appendix A: Enable UPnP Components in Windows 7* for the UPnP installation procedure.

Enable UPnP port forwarding

When UPnP port forwarding is enabled, the BC820v2H3 is allowed to open the web server port on the router automatically.

Note: To enable this function, ensure that your router supports UPnP and that the function is activated.

Friendly name

Set the name that the BC820v2H3 will use to identify itself on the network.

6.4 DDNS

System > DDNS

The Dynamic Domain Name System (DDNS) allows a DNS name to be constantly synchronised with a dynamic IP address. In other words, it allows those using a dynamic IP address to be associated with a static domain name.

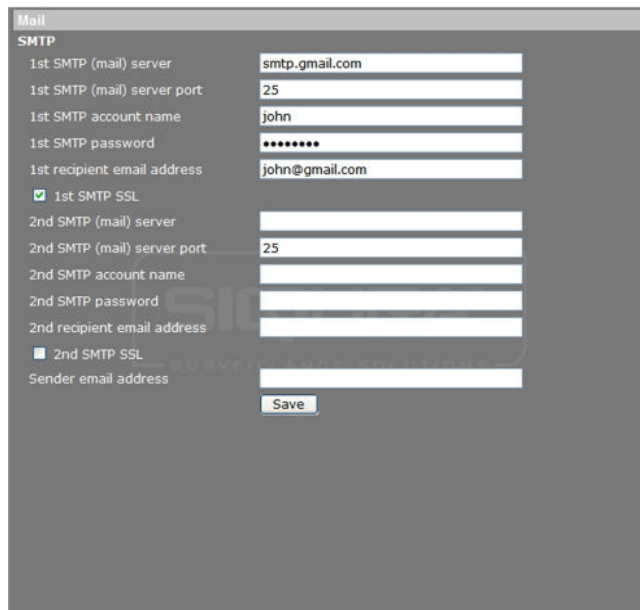
» To use DDNS

- 1 From the Network page, set the camera to acquire its IP address via DHCP, as described in section *Obtain an IP address automatically*.
- 2 On the System tab, click **DDNS** in the menu on the left.
- 3 Click to select the **Enable DDNS** check box.
- 4 Select the DDNS provider from the *Provider* list.
- 5 Type the registered domain name in *Host name*.

Note: Only type the desired third-level host name into the box. For example, if the host name is hsd820.dyndns.org, then type hsd820.

- 6 In the *User name/E-mail* box, type the user name or email required by the DDNS provider for authentication.
- 7 In the *Password/Key* box, type the password or key required by the DDNS provider for authentication.
- 8 Click **Save** to confirm settings.

6.5 Mail



The screenshot shows a web interface for configuring mail settings. The title is 'Mail'. Under the 'SMTP' section, there are two main configurations: '1st SMTP (mail) server' and '2nd SMTP (mail) server'. The '1st SMTP (mail) server' section includes fields for '1st SMTP (mail) server' (smtp.gmail.com), '1st SMTP (mail) server port' (25), '1st SMTP account name' (john), '1st SMTP password' (masked with dots), '1st recipient email address' (john@gmail.com), and a checkbox for '1st SMTP SSL' which is checked. The '2nd SMTP (mail) server' section includes fields for '2nd SMTP (mail) server', '2nd SMTP (mail) server port' (25), '2nd SMTP account name', '2nd SMTP password', and '2nd recipient email address'. There is also a checkbox for '2nd SMTP SSL' which is unchecked. At the bottom, there is a 'Sender email address' field and a 'Save' button.

System > Mail (example settings)

On the Mail page, administrators can configure SMTP settings for sending an email via the Simple Mail Transfer Protocol (SMTP) when an alarm is triggered. SMTP is a protocol for exchanging email messages between servers. SMTP is a relatively simple, text-based protocol, where one or more recipients of a message are specified and the message text is transferred.

» To configure SMTP settings

- 1 On the *System* tab, click **Mail** in the menu on the left.
- 2 Enter the following SMTP details:
 - 1st SMTP (mail) server (IP address or host name)
 - 1st SMTP (mail) server port (21 is the default port for FTP servers)
 - 1st SMTP account name
 - 1st SMTP password
 - 1st recipient email address (entire email address limited to 64 characters)
 - If the server requires a secure connection (SSL), select **1st SMTP SSL**
- 3 If desired, repeat step 2 for the second SMTP configuration.
- 4 Click **Save**.

SMTP server

For SMTP server details (IP address or name), contact your network service provider or network administrator.

Sender email address

The sender's email address will be displayed in the alarm-triggered email or FTP message.

6.6 FTP

FTP

1st FTP server

1st FTP server port 21

1st FTP user name

1st FTP password

1st FTP remote folder

☐ 1st FTP passive mode

2nd FTP server

2nd FTP server port 21

2nd FTP user name

2nd FTP password

2nd FTP remote folder

☐ 2nd FTP passive mode

Save

System > FTP

Administrators can configure the camera to send messages to one or two specific File Transfer Protocol (FTP) sites when an alarm is triggered. For FTP server details, contact your network administrator or network service provider, or install FTP software on a PC on the same network as the camera.


» To configure FTP settings

- 1 On the *System* tab, click **FTP** in the menu on the left.
- 2 Enter the following FTP details:
 - Server (IP address or host name)
 - Server port (21 is the default port for FTP servers)
 - User name (from the account created on the FTP server)
 - Password
 - Remote folder

Note: Do not enter the complete FTP path into the remote folder field. For example, if the remote folder is C:\FTP\example\ and the FTP path is C:\FTP\, then only the word 'example' should be entered.

- 3 Enable the 1st FTP passive mode or the 2nd FTP passive mode or both, if necessary. In passive mode, the relevant FTP server initiates a connection with the FTP client by sending its IP address through a dynamic port. In active mode, the FTP client initiates the connection.
- 4 Press **Save** when finished.

6.7 HTTP



System > HTTP

An HTTP Notification server can listen for notification messages from IP cameras triggered by events. Alarm-triggered and motion detection notifications can be sent to the specified HTTP server. See also pages such as *Application*, *Motion Detection*, and *Tampering* for HTTP Notification settings.

» To configure HTTP settings

- 1 On the *System* tab, click **HTTP** in the menu on the left.
- 2 Enter the following HTTP details:
 - HTTP server (for example, `http://192.168.0.1/admin.php`)
 - User name
 - Password
- 3 Click **Save** when finished.

6.8 Events

The Events menu gives access to the Application, Motion detection, Network failure detection, Tampering, Periodical event, Manual trigger, and Audio detection webpages.

6.8.1 Application

The screenshot shows the 'Application' configuration page. It has several sections: 'Alarm Switch' with radio buttons for 'Off', 'On', and 'By schedule' (with a dropdown); 'Alarm Type' with radio buttons for 'Normal close' and 'Normal open'; 'Alarm Output' with radio buttons for 'Output high' and 'Output low'; 'Triggered Action' with checkboxes for 'Enable alarm output', 'Send message by FTP', 'Upload image by FTP', 'Send HTTP notification', 'IR cut filter' (with a dropdown), 'Send message by E-Mail', 'Upload image by E-Mail', and 'Record video clip'; and 'File Name' with a text input 'File name : image.jpg' and radio buttons for 'Add date/time suffix', 'Add sequence number suffix (no maximum value)', 'Add sequence number suffix up to 0 and then start over', and 'Overwrite'. A 'Save' button is at the bottom.

System > Events > Application

The BC820v2H3 provides one digital alarm input and one digital alarm output to be used with an alarm and its specified trigger actions.

On the Application page, administrators can set the active state of the digital input and output (I/O), enabling the camera to trigger an alarm when the state of the alarm connector changes.

» To set up alarm settings

- 1 On the *System* tab, click **Events** in the menu on the left, and then click **Application**.
- 2 Under *Alarm Switch*, select **On**, or **Off** to enable or disable the alarm input and the actions triggered by it.
Alternatively, you can select *By schedule* and then select a schedule that you have configured through the *Schedule* page.
- 3 On the *Alarm type* list, select the alarm input type, either **Normal close** or **Normal open**, according to the application. See below for more details.
- 4 Under *Triggered Action*, select the actions that are to be performed in the event of an alarm. For more information, see *Triggered Action*.
- 5 If applicable, under *File name*, specify a file name for a file to be sent when an alarm occurs, and then select an option to add a suffix to the file name or overwrite the previous file. For more information, see *Specifying file name conventions*.
- 6 Click **Save**.
SMTP, FTP, and/or HTTP configuration must be completed prior to using these protocols in alarm actions.

Important: Uploading images by FTP or e-mail is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

Alarm Type

The input type drives the alarm output. *Normal close* indicates that the connectors are normally closed and a disconnection will trigger a digital output signal. *Normal open* indicates that the connectors are normally open and a connection will trigger a digital output signal. See the relevant installation manual for more information.

Alarm Output

The alarm output can be enabled under *Triggered Action*. Select *Output high* or *Output low* as the normal alarm status according to the current alarm application.

6.8.1.1

Triggered action

System > Events > Application > Triggered Action

The actions detailed in this section can be set to be triggered when an alarm occurs. Make sure that the SMTP, FTP, and/or HTTP configuration is complete before you configure an alarm's triggered actions.

Enable alarm output

The BC820v2H3 provides one alarm output. It can be enabled by selecting the *Enable alarm output* check box.

Send message by FTP

A message is sent to the FTP site, as configured on the FTP page, when an alarm is triggered. For more information on how to configure messages to be sent to an FTP site, see *FTP*.

Upload image by FTP

When an alarm is triggered, a specified number of pre-trigger buffer frames are sent to the configured FTP server. This allows users to check what happened to cause the trigger.

Note: The range of the pre-trigger buffer is 1 to 20 frames. However, this range will change accordingly if the frame rate of MJPEG (configured via *Streaming > Video Frame Rate*) is 6 or lower.

You can use the Post-trigger buffer to determine the number of frames to be uploaded after the alarm was triggered.

Important: Uploading images by FTP is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

Continue image upload (by FTP)

If selected you can choose from the following actions:

- Upload for n sec
The number of frames per second (fps) selected from the *Image Frequency* list is sent to the FTP Server for the number of seconds specified in the *Upload for n sec* box.
- Upload during trigger active
The number of frames per second (fps) selected from the *Image Frequency* list is sent to the FTP Server until the trigger is no longer active.

Send HTTP notification

An HTTP Notification Server can listen for notification messages from IP cameras. The BC820v2H3 can send event-triggered notifications to the server selected from the *HTTP address* list.

» To enable the sending of HTTP notifications

- 1 Select **Send HTTP notification**.
- 2 Click to open the **HTTP address** list, and then select an HTTP server.
- 3 In the *Custom parameters* text box, specify the parameters for event notifications.
If, for example, the custom parameter is set as "**action=1&group=2**" and the HTTP server name is "**http://192.168.0.1/admin.php**", the notification will be sent to the HTTP server as "**http://192.168.0.1/admin.php?action=1&group=2**" when an alarm is triggered.

IR cut filter

Select this check box to have the camera's IR cut filter removed (on) or returned (off) when the alarm input is triggered.

Note: The IR function cannot be set to Auto if this triggered action is enabled.

Send message by E-mail

A message is sent by e-mail, as configured on the Mail page, when an alarm is triggered. For more information on configuring messages to be sent via SMTP, see *Mail*.

Upload Image by E-mail

When an alarm is triggered, a specified number of pre- and post-trigger buffer frames are sent in an e-mail. This allows users to check what happened to cause the trigger.

Note: The range of the pre-trigger buffer is 1 to 20 frames. However, this range will change accordingly if the frame rate of MJPEG (configured via *Streaming > Video Frame Rate*) is 6 or lower.

You can use the Post-trigger buffer to determine the number of frames to be sent after the alarm was triggered.

Important: Sending images by e-mail is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

Continue image upload (by E-mail)

If selected you can choose from the following actions:

- Upload for n sec
E-mails are sent for the number of seconds specified in the *Upload for n sec* box. Each e-mail contains the number of frames per second (fps) selected from the *Image Frequency* list.
- Upload during trigger active
E-mails are sent until the trigger is no longer active. Each e-mail contains the number of frames per second (fps) selected from the *Image Frequency* list.

Record video clip

Using the options on the *Record to* list, you can have an alarm-triggered recording saved to your microSD card or NAS. The Pre-trigger buffer function allows you to check what occurrence caused the trigger. The Pre-trigger buffer time range is from 1 to 3 seconds.

You can choose from the following actions:

- **Upload for n sec**
The image stream is recorded for the number of seconds (setting range from 1 to 99999 seconds) specified in the *Upload for n sec* text box with a pre-trigger buffer of the number of seconds specified in the *Pre-trigger buffer* text box.
- **Upload during trigger active**
The image stream is recorded with a pre-trigger buffer of the number of seconds specified in the *Pre-trigger buffer* text box until the trigger is no longer active.

Note: Make sure that local recording (with the microSD card) or remote recording (with NAS) is activated (on the *Recording* page) so that this function can be implemented.

6.8.1.2 Specifying file name conventions

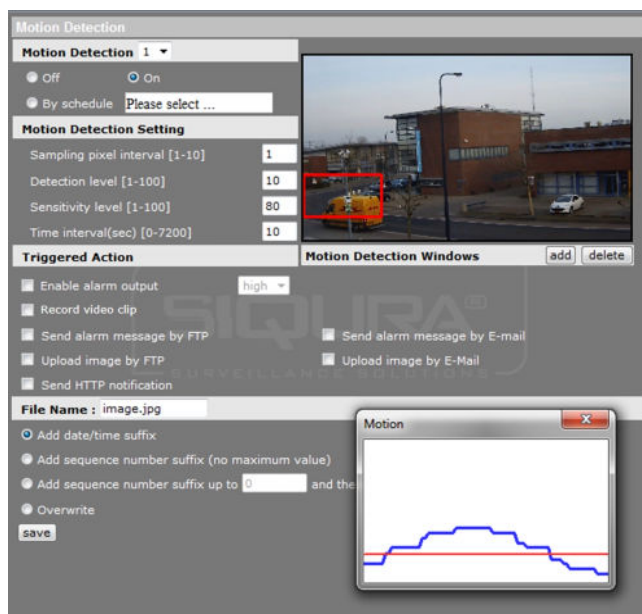
File name
File name :
☒ Add date/time suffix
☐ Add sequence number suffix (no maximum value)
☐ Add sequence number suffix up to and then start over
☐ Overwrite

Application > Alarm pin# status > File name

The File Name section allows users to specify the file name conventions for captured images. The following options are available for naming image files.

- **File name**
Enter a file name for the uploaded images. For example, image.jpg. A suffix will be added unless Overwrite is selected.
- **Add date/time suffix**
An incremented sequence number and the date and time of when an image is captured are added to the end of the file name. The date, time, and sequence number are provided as follows:
imageYYMMDD_HHNNSS_XX.jpg, where,
 - Y: Year
 - M: Month
 - D: Day
 - H: Hour
 - N: Minute
 - S: Second
 - X: Sequence Number
- **Add sequence number suffix (no maximum value)**
An incremented sequence number is added to the end of the file name. The sequence number is unlimited.
- **Add a sequence number suffix up to n and then start over**
An incremented sequence number is added to the end of the file name. The numbering is reset when it reaches the given maximum value, at which point images from previous numbering cycles will be overwritten.
- **Overwrite**
The latest uploaded image file with a static file name will overwrite the previous image.

6.8.2 Motion detection



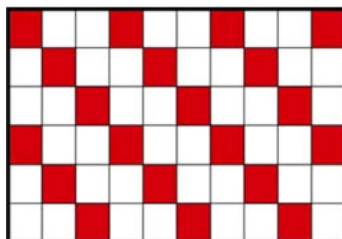
System > Events > Motion detection

The Motion Detection function enables the camera to trigger an alarm when motion in a specified area reaches or exceeds a configured sensitivity threshold value.

Note: To prevent false alarms, Motion Detection is disabled during PTZ control and when working with presets and sequences, and cruises.

► To enable the Motion Detection alarm

- 1 On the *System* tab, click **Events** in the menu on the left, and then click **Motion detection**.
You can configure up to four sets of Motion Detection settings.
- 2 On the *Motion Detection* list, select the Motion Detection instance that you want to configure, and then click **On**.
The default setting is *Off*.
Alternatively, you can set up Motion Detection activity by clicking *By schedule* and selecting a schedule that you have configured through the *Schedule* page.
- 3 Under *Motion Detection Setting*, enter values for the following parameters:
Sampling pixel interval [1-10]
The default value is 1. If the value is set to 3, for example, the system will take one sampling pixel for every 3 pixels per each row and each column within the detection region.



Detection level [1-100]

The default level is 10. This parameter sets the detection level for the sampling pixels. The lower the value, the more sensitive the detection level is.

Sensitivity level [1-100]

The default level is 80, which means that if 20% or more pixels in the detection window change, the system will detect motion. The higher the value, the more sensitive it is. As the value increases, the red horizontal line in the motion indication window will lower accordingly.

Time interval (sec) [0-7200]

The default interval is 10. This value is the duration in seconds between each detected motion.

- 4 Under *Triggered action*, select the desired trigger actions that are to be performed in the event of an alarm. For more information, see *Triggered Action* (section *Application*).
- 5 If applicable, under *File name*, specify a file name for a file to be sent when an alarm occurs, and then select an option to add a suffix to the file name or overwrite the previous file. For more information, see *Specifying file name conventions* (section *Application*).
- 6 Click **Save**.
SMTP, FTP, and/or HTTP configuration must be completed prior to using these protocols in alarm actions. For more information, see *Mail, FTP, and/or HTTP*.

Important: Uploading images by FTP or e-mail is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

6.8.2.1

Motion detection area

On the Motion Detection page, up to ten motion detection areas can be added. A red frame displays in the camera view around the selected detection area. These areas can be added removed, moved, and/or resized.



Motion detection with two windows configured

» To add a motion detection area

- Click **add**.

» To remove a motion detection area

- Select the area, and then click **delete**.

» To resize a motion detection area

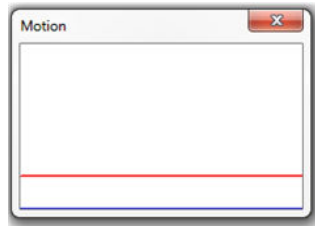
- Point to the edge of the red frame and drag the pointer to modify the motion detection area's size.

» To move the motion detection frame

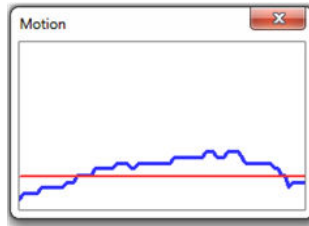
- Press and hold the mouse button in the centre of the red frame and drag the frame to the desired position.

6.8.2.2 Motion detection window

The Motion window appears when Motion Detection is active. It displays the configured motion detection threshold level. The amount of motion currently being detected is shown as a blue graph line relative to the motion detection threshold level.

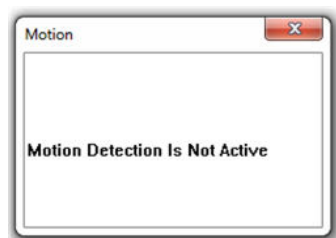


The configured motion detection threshold level



Peaks rising above the set motion detection level will trigger an alarm and possibly actions as well.

Motion Detection alarms will not trigger if the Motion Detection function is disabled or while the Motion Detection settings are saving. In these cases, the motion indication window displays the text, Motion Detection Is Not Active.



Motion detection is disabled.

6.8.3 Network failure detection

Network failure detection

Detection Switch

☐ Off ☐ On ☒ By schedule Please select ...

Detection Type

Ping the IP address every minutes

Triggered Action

☒ Enable alarm output high ☐ Record video clip

☐ Send message by FTP ☐ Send message by E-Mail

System > Events > Network failure detection

Ping request

The network failure detection function enables the BC820v2H3 to test the connection between the camera and a target host on the network. The camera can ping the remote machine - that is, send data packets to it, with configurable intervals to determine if it is accessible and responding. Appropriate actions can be selected to be triggered if the ping request times out without a response. Being capable of implementing local recording when network failure occurs, the camera can be a backup recording device for the surveillance system.

Detection Switch

Click *On* or *Off* to enable or disable the Network failure detection alarm, respectively. Alternatively, you can click *By schedule* to select a schedule that you have configured through the *Schedule* page.

Detection Type

The IP address you specify here will be pinged at the interval entered for "every *n* minutes". The range is from 1 to 99 minutes.

Triggered Action

Select the desired trigger actions which are to be performed in the event of an alarm. For more information, see *Triggered Action*.

6.8.4 Tampering

System > Events > Tampering

On the Tampering page, administrators can enable the camera to trigger an alarm when changes to the physical state of the camera occur. The Tampering Alarm enables the camera to detect tampering actions - deliberate redirection of the camera, blocking, paint spraying, and lens covering - through video analysis and react to such events by sending out notifications or uploading snapshots to the specified destination(s).

Detection of camera tampering is achieved by measuring the differences between older frames of video (which are stored in buffers) and more recent frames.

» To enable the Tampering alarm

- 1 On the *System* tab, click **Tampering** in the menu on the left.
- 2 Under *Tampering Alarm*, select **On**.
The default setting is *Off*.
Alternatively, you can click *By schedule* to select a schedule that you have configured through the *Schedule* page.
- 3 Under *Tampering Duration*, enter a *Minimum Duration* of video analysis to determine whether tampering has occurred.
The longer the minimum duration, the higher the tampering threshold. The Tampering Duration range is from 10 to 3600 seconds. Default: 20 seconds.
- 4 Under *Triggered Action*, select the actions to be performed on the occurrence of a tampering alarm. For more information, see *Triggered Action*.
- 5 If applicable, under *File name*, specify a file name for a file to be sent when an alarm occurs, and then select an option to add a suffix to the file name or overwrite the previous file. For more information, see *Specifying file name conventions*.
- 6 Click **Save**.
SMTP, FTP, and/or HTTP configuration must be completed prior to using these protocols in alarm actions.

Important: Uploading images by FTP or e-mail is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

6.8.5 Periodical event

System > Events > Periodical event

On the Periodical event page, users can set the camera to upload images periodically to an FTP site or an email address. For example, if the time interval is set to 60 seconds, the camera will upload images to the assigned FTP site or email address every 60 seconds. The images to be uploaded are the images before and after the triggered moment. In the Triggered Action section users can define how many images are to be uploaded.

Periodical event

The default setting for the Periodical Event function is *Off*. Enable the function by selecting *On*.

Time interval

The default value of the time interval is 60 seconds. The setting range of the time interval is from 60 to 3600 seconds

Triggered action

Select the desired trigger actions which are to be performed in the event of an alarm. For more information, see the *Triggered Action* section.

File name

The File name text box allows users to specify the file name conventions for captured images. For more information, see *Specifying file name conventions*.

6.8.6 Manual trigger

Manual Trigger

Manual Trigger

☐ Off ☐ On

Triggered Action

☒ Enable alarm output ☐ Send message by FTP ☐ Upload image by FTP ☐ Send HTTP notification

☐ IR cut filter ☐ Send message by E-Mail ☐ Upload image by E-Mail ☐ Record video clip

File Name

File name : image.jpg

☒ Add date/time suffix
☐ Add sequence number suffix (no maximum value)
☐ Add sequence number suffix up to 0 and then start over
☐ Overwrite

Save

System > Events > Manual trigger

Using the Manual Trigger function, the current image(s) or video can be uploaded to the appointed destination, such as an FTP site or an email address. The administrator can specify the actions to be performed when the user clicks and holds the Manual Trigger button on the Home page. To stop the Manual trigger function and data uploading, just release the Manual trigger button on the Home page.

Manual Trigger

Click *On* or *Off* to enable or disable the Manual Trigger function, respectively.

Triggered Action

Select the desired trigger actions which are to be performed in the event of an alarm. For more information, see the *Triggered Action* section.

File name

The File Name text box allows users to specify the file name conventions for captured images. For more information, see *Specifying file name conventions*.

6.8.7 Audio detection

System > Events > Audio detection

The Audio detection function allows the camera to detect audio and trigger alarms when the audio volume in the detected area reaches/exceeds the determined sensitivity threshold value.

Note: The Audio Detection function is only available for models equipped with Audio I/O functionality.

» To enable Audio detection

- 1 On the *System* tab, click **Events** in the menu on the left.
- 2 Click **Audio detection**.
- 3 Under *Audio Detection*, select **On**.
The default setting is *Off*.
- 4 Under *Audio Detection Setting*, type a *Detection Level* value.
This value sets the detection level for each sampling volume; the smaller the value, the more sensitive it is. The default level is 10.
- 5 Under *Audio Detection Setting*, type a *Time interval* value.
The value is the interval between each detected audio event. The default interval is 10.
- 6 Under *Triggered Action*, select the actions to be performed when audio is detected. For more information, see the *Triggered Action* section.
- 7 If applicable, under *File name*, specify a file name for a file to be sent when audio is detected, and then select an option to add a suffix to the file name or overwrite the previous file. For more information, see *Specifying file name conventions*.
- 8 Click **Save**.
SMTP, FTP, and/or HTTP configuration must be completed prior to using these protocols in alarm actions.

Important: Uploading images by FTP or e-mail is only possible if MJPEG output is configured. If only H.264 streaming is enabled, no images will be sent.

6.9 Storage management

Recorded video can be stored on a microSD card inserted into the camera or on a network share.

6.9.1 SD Card

The screenshot displays the 'Storage Management' web interface. It includes sections for 'Device Information' (showing SD Card - vfat, 1868460KB free space, 1923384KB total size), 'Recording source' (set to H.264-1), 'Device Setting' (Format device button), 'Disk Cleanup Setting' (checkbox for automatic cleanup, remove older than 1 day, remove oldest when 85% full), and a 'Recording List' table with columns for FileName and Size. The recording list contains five entries with file names like M0_20161207_114451.avi and sizes ranging from 1787KB to 7463KB. Buttons for Remove, Sort, and download are at the bottom of the list.

FileName	Size
M0_20161207_114451.avi	2340KB
M0_20161207_114512.avi	1787KB
N_20161207_114415.avi	3330KB
N_20161207_114422.avi	7441KB
N_20161207_114438.avi	7463KB

System > Storage management > SD Card

You can implement local recording using a microSD/SDHC card up to 64 GB. On the Storage Management page, administrators can view capacity information of the microSD/SDHC card and a recording list with all the recording files that are saved on the memory card. Administrators can also format the SD card and implement automatic recording cleanup.

Note: Format the microSD/SDHC card when using it for the first time. Formatting is also required when a memory card already used on one camera is transferred to another camera with a different software platform.

Important: We advise to use high-grade, highly-durable SD cards. Note that SD cards are limited to the number of write cycles ranging from 1000 (off-the-shelf high-grade card MLC or TLC NAND) to 100.000 (4 GB industrial SLC NAND). Intensive usage will eventually wear out the card. The number of write cycles times the capacity of the SD card gives you the total amount of data that can be written to the card in its life time. A 32 GB microSDHC with 2000 write cycles, for example, can write 64 TB before it should be replaced.

» To implement and activate recording to the SD card

- On the *Storage Management* page, format the card, if necessary, and configure disk cleanup settings.
- On the *Recording* page, set a recording schedule.

- and/or -

- Under *Triggered action* on the *Application*, *Motion detection*, *Network failure detection*, *Tampering*, *Manual trigger*, or *Audio detection* webpage, select **Record video clip**.

When the recording mode is set to *Always* (consecutive recording) and microSD/SDHC card recording is also allowed to be triggered by events, the system will immediately start recording to the memory card once events occur. The camera will return to the regular recording mode when event recording stops.

Device information

The Device information section of the Storage Management page shows:

- The type of storage card
- The amount of free space available on the card
- The total amount of storage on the card
- Status - whether or not there is a card in the microSD slot of the camera
- Full - whether or not the card has any available memory

Device setting

Under Device setting, the administrator can format or reformat an inserted SD card.



Warning: Formatting the SD card erases *all* information on the card. Be sure to download any information on the card you want to save before reformatting. See *Recording list* below for more information.

Recording source

Users can select one stream in the current setting format to record from the Recording source list. Click **Save** when finished.

Disk cleanup setting

Use this section to remove old recordings automatically. You can set it to remove recordings older than the specified number of days or weeks and/or to remove recordings starting with the oldest on the card when a specified percentage of the card is full.

Recording list

Each video file on the microSD/SDHC card is listed in the Recording list. The maximum file size is 60 MB per file. When the recording mode is set to "Always" (consecutive recording) and the microSD/SDHC card recording is also allowed to be triggered by events, the system will immediately start event recording to the memory card when an event occurs. The camera returns to the regular recording mode after event recording stops.

Using the *From/To* time boxes, users can search the recorded files in a specified time range. Two file formats - that is, *.avi (video format) and *.jpeg (image format), are available for selection. The following capital letters are used to indicate the recording type:

- A: Alarm
- M: Motion detection
- N: Network failure
- R: Regular (scheduled recording)
- T: Tampering
- U: Audio detection
- V: Manual trigger

Files can be removed, sorted, and downloaded.

» To remove a file

- 1 Click on the selected file.
- 2 Press the **Remove** button.
The file is deleted from the card.

» To sort the files by name and date

- Click **Sort**.

» To save or view a recording file

- 1 In the Recording list, select a file.
- 2 Click **Download**.
A window appears with a link to the file.
- 3 Click on the link to save the file locally or to play it in your default viewing software.

6.9.2 Network Share

Network Share

Device Information

Device type:	Network Share		
Free space:	0GB	Total size:	0GB
Status:	offline	Full:	No

Storage Settings

Protocol: SAMBA

Host:

Share:

User name:

Password:

Recording source

Recording source: H.264-1

Storage Tools

Format device

Disk Cleanup Setting

☐ Enable automatic disk cleanup

Remove recordings older than: 1 day(s)

Remove oldest recordings when disk is: 85 % full

Recording List

From: 2016-12-07 to: 2016-12-07

Date (yyyy-mm-dd) Date (yyyy-mm-dd)

System > Storage management > Network Share

The BC820v2H3 supports recording video to a network share. On the Network Share page, administrators can view capacity information of the network share and a recording list with all the recording files that are saved on the network share. Administrators can also format the network share and implement automatic recording cleanup.

» To implement and activate recording to the network share

- 1 On the *Network Share* page, use the *Host* and *Share* boxes in the *Storage Settings* section to specify the path to the network share.

- 2 In the *User name* and *Password* boxes, provide the credentials required to access the network share.
- 3 Click **Save**.
The network share status information appears in the Device information section.
- 4 Format the network share, if necessary, and configure disk cleanup settings.

Warning: Formatting the network share erases *all* information on the share. Be sure to save a copy of any information on the share you need to keep before reformatting. See *Recording list* below for more information.

- 5 On the *Recording* page, set a recording schedule.
- and/or -
Under *Triggered action* on the *Application*, *Motion detection*, *Network failure detection*, *Tampering*, *Manual trigger*, or *Audio detection* webpage, select **Record video clip**.
When the recording mode is set to *Always* (consecutive recording) and recording is also allowed to be triggered by events, the system will immediately start recording to the network share once events occur. The camera will return to the regular recording mode when event recording stops.

Device information

The Device information section of the Network Share page shows:

- The type of storage device
- The amount of free space available on the device
- The total amount of storage on the device
- Status - whether the device is offline or online
- Full - whether or not there is storage space available

Storage Settings

Use this section to provide details regarding the protocol to be used, the path to the network share, and the user's identity. If you cannot access the network share, verify that the network settings are correctly configured and that you have the required share and user permissions.

Recording source

Users can select one stream in the current setting format to record from the Recording source list. Click **Save** when finished.

Format device

Clicking *Format* erases all information on the network share.

Disk cleanup setting

Use this section to remove old recordings automatically. You can set it to remove recordings older than the specified number of days or weeks and/or to remove recordings starting with the oldest on the disk when a specified percentage of the disk is full.

Recording list

Each video file on the network storage card is listed in the Recording list. The maximum file size is 60 MB per file. When the recording mode is set to "Always" (consecutive recording) and recording to network storage is also allowed to be triggered by events, the system will immediately start event recording to the network storage when an event occurs. The camera returns to the regular recording mode after event recording stops.

Using the *From/To* time boxes, users can search the recorded files in a specified time range. Two file formats - that is, *.avi (video format) and *.jpeg (image format), are available for selection. The following capital letters are used to indicate the recording type:

- A: Alarm
- M: Motion detection
- N: Network failure
- R: Regular (scheduled recording)
- T: Tampering
- U: Audio detection
- V: Manual trigger

Files can be removed, sorted, and downloaded.

» To remove a file

- 1 Click on the selected file.
- 2 Press the **Remove** button.
The file is deleted from the network storage.

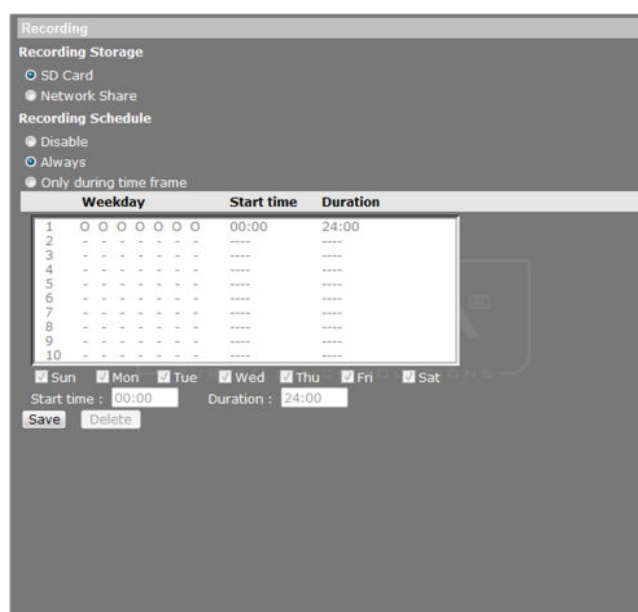
» To sort the files by name and date

- Click **Sort**.

» To save or view a recording file

- 1 In the Recording list, select a file.
- 2 Click **Download**.
A window appears with a link to the file.
- 3 Click on the link to save the file locally or to play it in your default viewing software.

6.10 Recording



System > Recording

Recording schedules

Administrators can configure up to 10 recording schedules that meet the surveillance requirements. Recordings are stored on the microSD/SDHC card or on a network share.

- Select **Disable** to terminate the recording function - that is, if no scheduled recording is desired.
- Select **Always** for continuous recording.

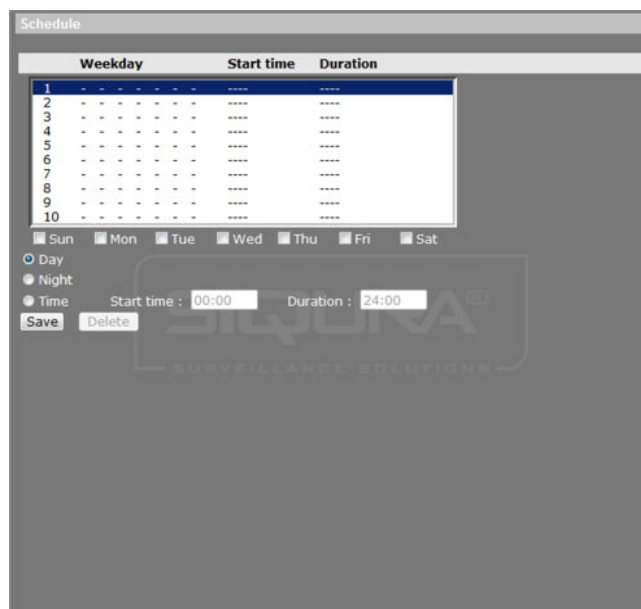
» To configure a recording schedule for a specific time frame

- 1 On the *System* tab, click **Recording** in the menu on the left.
- 2 Under *Recording Storage*, click **SD Card** or **Network Share**.
- 3 Select **Only during time frame**.
- 4 On the schedule overview, click on the row (1-10) representing the schedule you wish to configure.
- 5 To add days to the schedule, select the appropriate check boxes.
- 6 Specify the start time and duration of the recording.
Duration range: 00:00 to 168:59.
- 7 Click **Save**.

» To delete a recording schedule

- 1 On the schedule overview, select the schedule that you want to delete.
- 2 Click **Delete**.

6.11 Schedule



System > Schedule

On the Schedule page, Administrators can create up to ten time schedules that meet the surveillance requirements for functions, such as Motion detection, Application, and Network failure detection.

» To create a schedule

- 1 On the *System* tab, click **Schedule** in the menu on the left.
- 2 On the schedule overview, click on the row (1-10) representing the schedule that you wish to configure.
- 3 To add days to the schedule, select the appropriate check boxes.
- 4 To specify the start time and duration of the schedule, select one of the following:
Day: the camera profile will be loaded when the IR cut filter is off.
Night: the camera profile will be loaded when the IR cut filter is on.
Time: set the start time and duration.
- 5 Click **Save**.

» To delete a schedule

- 1 On the schedule overview, select the schedule that you want to delete.
- 2 Click **Delete**.

Note: You need to select **By Schedule** on pages such as Motion detection and Network failure detection to enable the Schedule function.

6.12 File location



System > File location

The BC820v2H3 offers JPEG snapshot and MJPEG recording functionality. Users can specify a storage location for the snapshots and live video recordings. The default storage location is C:\.

Note: To implement the Snapshot and Recording functions, users working with Windows 7 or Windows 10 must run Internet Explorer as administrator (right-click the IE browser icon and select "Run as Administrator").

» To change the storage location:

- 1 Enter the new location in the *All files stored at:* box.

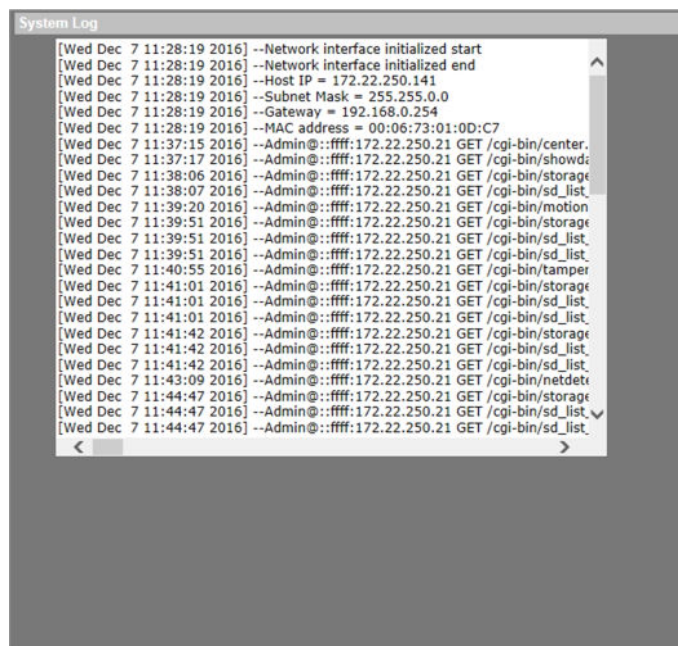
Note: Make sure the selected file path contains only valid characters such as letters and numbers.

- 2 Alternatively, click **Select** to browse for a location.
- 3 Once you have chosen a new location, click **Save**.
All new snapshots and recorded video will be saved to the designated location.

6.13 View information

Via the *View information* option in the left-hand pane, administrators can access the camera log file, display user information, and get an overview of the camera parameters and their current values.

6.13.1 Log file



System > View information > Log file

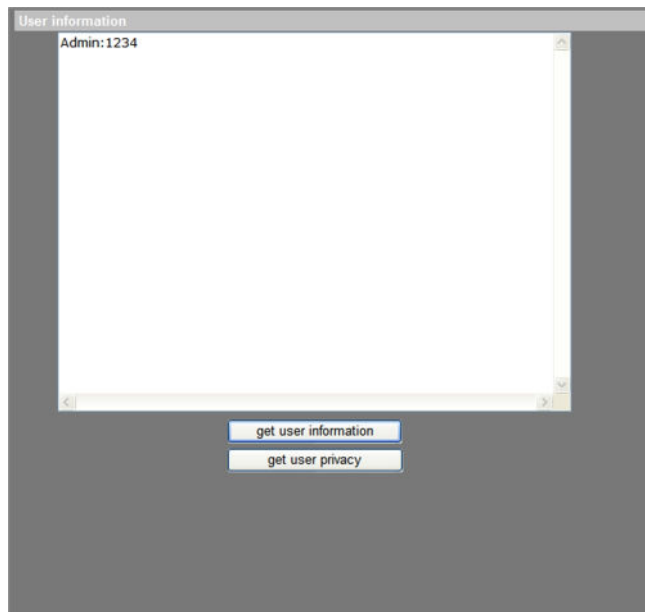
The system log provides useful information about the configuration and connections after system launch.

» To view the system log

- On the *System* tab, click **View information** in the menu on the left, and then click **Log file**.

The system log is displayed.

6.13.2 User Information



System > View information > User information

The Administrator can view each added user's login information and privileges. See also section *User*.

» To view the list of user accounts

- On the *System* tab, click **View information** in the menu on the left, and then click **User information**.

A list of users and their passwords displays.

"Viewer: 1234" indicates that the login name is "Viewer", and the password is "1234".

The "Get user information" and "Get user privacy" buttons let you toggle between the user's login information and the user's privileges.

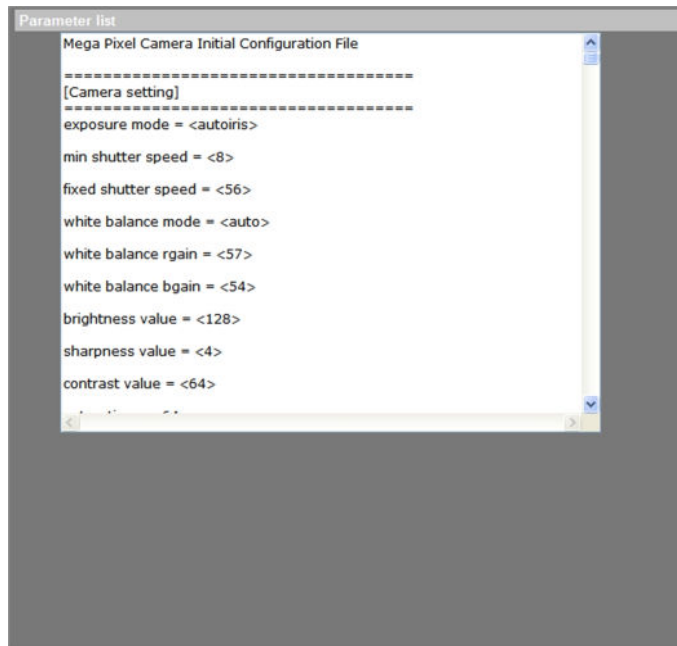
» To view the user permissions

- 1 On the *System* tab, click **View information** in the menu on the left, and then click **User information**.
- 2 Click **Get User Privacy**.

A list of users and their privileges displays.

Each of the four numbers after every user name corresponds to one of the four permissions in the following order: I/O access, Camera control, Talk, and Listen. The number 1 indicates that a privilege is granted; the number 0 indicates that a privilege is denied. For more information, see section *User*.

6.13.3 Parameters



System > View information > Parameters

The BC820v2H3 camera's parameters are stored in its configuration file.

» To view the system parameters

- On the **System** tab, click **View information** on the menu on the left, and then click **Parameters**.

The parameters display in the browser.

Note: Refresh the webpage to view the most current parameter values.

6.14 Factory default



System > Factory default

The Factory default page enables administrators to reset the camera to the default factory settings.

» To perform a full restore to the default factory settings

- 1 On the *System* tab, click **Factory default** in the menu on the left.
- 2 Click **Full Restore**.
The system will restart in 30 seconds.

Note: The camera's IP address will be restored to the factory default IP address - that is, 10.x.x.x.

» To perform a partial restore (excluding the network settings)

- 1 On the *System* tab, click **Factory default** in the menu on the left.
- 2 Click **Partial Restore**.
The system will restart in 30 seconds.

Note: The camera's current network settings will not be affected by the restore.

» To restart the system without changing its settings

- 1 Click **Reboot**.
- 2 Refresh the webpage after the system has restarted.

6.15 Software version



System > Software version

» To display the camera's software version

- On the *System* tab, click **Software version** in the menu on the left.
Version information is shown in the web browser. Note that version numbers appearing in your webpage may differ from the numbers shown in the example above.

6.16 Software upgrade

System > Software upgrade

Administrators can upgrade the software of the BC820v2H3 on the Software upgrade page.

» To upgrade the software of your camera

- 1 Make sure that the upgrade software file is available before attempting to upgrade software.
- 2 On the *System* tab, click **Software upgrade** in the menu on the left.
- 3 Click **Browse** and select the location and binary file to be uploaded, such as `userland.img`, for example.

Note: Do not change the upgrade file name(s), or the system will fail to find the file.

- 4 Select the file to be upgraded from the *Select binary file you want to upgrade* list.
- 5 Click **Upgrade**.
The upgrade process starts. Progress is shown by an upgrade status bar.
When the upgrade process is complete, the web browser returns to the home page and operation can continue.
If the new firmware includes a new viewer plugin, you are asked if you want to install it. If that is the case, perform steps 6-9.
- 6 Close your web browser.
- 7 On the Windows **Start Menu**, click **Control Panel**, and then click **Programs and Features**.
- 8 In the programs list, select the **Viewer** add-on, and then click **Remove** to uninstall the existing Viewer.
- 9 Reopen your web browser, relog on to the BC820v2H3, and then allow the automatic download and installation of Viewer.

6.17 Maintenance



System > Maintenance

Administrators can use this page to export configuration files (.bin) to a specified location for future use.

» To export the configuration file

- 1 On the *System* tab, click **Maintenance** in the menu on the left.
- 2 Press **Export**.
- 3 In the *File Download* dialogue box, select **Save**.
- 4 If saving the file, choose the local directory where it should be saved.

It is also possible to upload an existing configuration file to the camera.

» To upload a configuration file

- 1 On the *System* tab, click **Maintenance** in the left column.
- 2 To locate the required file, click **Browse**.
- 3 When you have selected the desired file, click **Upload**.


7 Streaming

On the Streaming tab, Administrators can adjust settings related to video format, video compression, the Region of Interest (ROI), video text overlay, video stream protocol, video frame rate, and audio transmission mode.

In This Chapter

7.1 Video format.....	69
7.2 Video compression.....	71
7.3 Video ROI.....	72
7.4 Video text overlay.....	73
7.5 Video OCX Protocol.....	75
7.6 Video frame rate.....	76
7.7 Privacy mask.....	77
7.8 Audio.....	78

7.1 Video format



Home

System

Streaming

Camera

Pan Tilt

Logout

Video Format

Video Compression

Video ROI

Video text overlay

Video OCX Protocol

Video Frame Rate

Privacy Mask

Audio

Video Format

Video Resolution :

H.264 + H.264 + H.264 + MJPEG

▼

Format 1 :

2048 x 1536 (25 fps)

▼

H-264-1

▼

Format 2 :

1280 x 720 (25 fps)

▼

H-264-2

▼

Format 3 :

720 x 576 (25 fps)

▼

H-264-3

▼

Format 4 :

352 x 288 (25 fps)

▼

MJPEG

▼

Save

Note :

Image attachment by FTP or E-mail will be available only while MJPEG streaming is selected.

Video Rotate Type :

Normal video

▼

Save

GOV Settings :

H.264-1 GOV Length :

25

H.264-2 GOV Length :

25

H.264-3 GOV Length :

25

H.264-4 GOV Length :

25

Save

H.264 Profile :

H.264-1 :

Main profile

▼

H.264-2 :

Main profile

▼

H.264-3 :

Main profile

▼

H.264-4 :

Main profile

▼

Save

Streaming tab

On the Video format page, users can adjust settings related to video resolution, image orientation, GOV length, and per stream they can select an H.264 profile.

7.1.1 Video resolution

» To set up the video resolution for the BC820v2H3

- 1 On the *Streaming* tab, click **Video format** in the menu on the left.
- 2 On the **Video Resolution** list, select a streaming format combination.
- 3 Use a **Format** list to select a resolution.
- 4 Use the associated Stream list to assign the selected resolution to one of the available streams (for example, H.264-1, etc.).
- 5 Repeat steps 3 and 4, for the other stream(s), if any.
In this way, you can set up streaming using different resolutions to satisfy different live viewing and recording scenarios.
- 6 Click **Save** to confirm the setting.

Note: Image attachment by FTP or e-mail is available only when MJPEG streaming is selected.

7.1.2 Video rotate type

A camera can be oriented in a variety of ways for different applications.

» To select a video rotation type

- 1 On the *Streaming* tab, click **Video format** in the menu on the left.
- 2 Choose one of the following video rotation types:
 - **Normal video.** The camera's orientation is not modified.
 - **Flip video.** The image is mirrored along the horizontal axis.
 - **Mirror video.** The image is mirrored along the vertical axis.
 - **90 degree clockwise.** The image rotates 90° clockwise.
 - **180 degree rotate.** The image rotates 180°.
 - **90 degree counterclockwise.** The image rotates 90° counterclockwise.
- 3 Click **Save** to confirm settings.

7.1.3 GOV Settings

To save bandwidth, users can set the GOV length to determine the frame structure (I-frames and P-frames) in a video stream. Less bandwidth is needed if the GOV length is set to a high value. However, the shorter the GOV length the better the video quality is.

» To configure the GOV settings

- 1 On the *Streaming* tab, click **Video format** in the menu on the left.
- 2 In the *GOV Settings* section, type the values in the GOV Length boxes.
Range: 1 to 255.
The default value for H.264-1 / H.264-2 / H.264-3 / H.264-4 is 30 / 30 / 30 / 30 (NTSC) or 25 / 25 / 25 / 25 (PAL).
- 3 Click **Save** to confirm the GOV setting.

7.1.4 H.264 Profile

Users can set each H.264 profile to Baseline Profile, Main Profile, or High Profile according to the compression needs. The default setting is Main Profile.

» To set an H.264 profile

- 1 On the *Streaming* tab, click **Video format** in the menu on the left.
- 2 In the **H.264-x** list, select the desired profile.

Note: Make sure that the profile you select is supported by the system.

- 3 Click **Save**.

7.2 Video compression

Streaming > *Video compression*

Administrators can select the appropriate video compression mode for an application on the Video compression page. Higher values give higher image quality. They require higher bit rates, though, and therefore consume more bandwidth.

» To change MJPEG compression settings

- 1 On the *Streaming* tab, click **Video compression** in the menu on the left.
- 2 Set a value for the *MPEG Q factor* parameter.
Range: [1...70]. Default setting: 35.
- 3 Click **Save** to confirm settings.

» To change H.264 compression settings

- 1 On the *Streaming* tab, click **Video compression** in the menu on the left.
- 2 Set values for the bit rates for each H.264 video stream.
Range H.264-1: [64...20480] kbps. Default: 4096 kbps.

Range H.264-2: [64...20480] kbps. Default: 2048 kbps.

Range H.264-3: [64...20480] kbps. Default: 2048 kbps.

Range H.264-4: [64...20480] kbps. Default: 1024 kbps.

Note: Total H.264 cannot exceed 26624 kbps.

- 3 Click **Save** to confirm settings.

» To display compression information on the home page

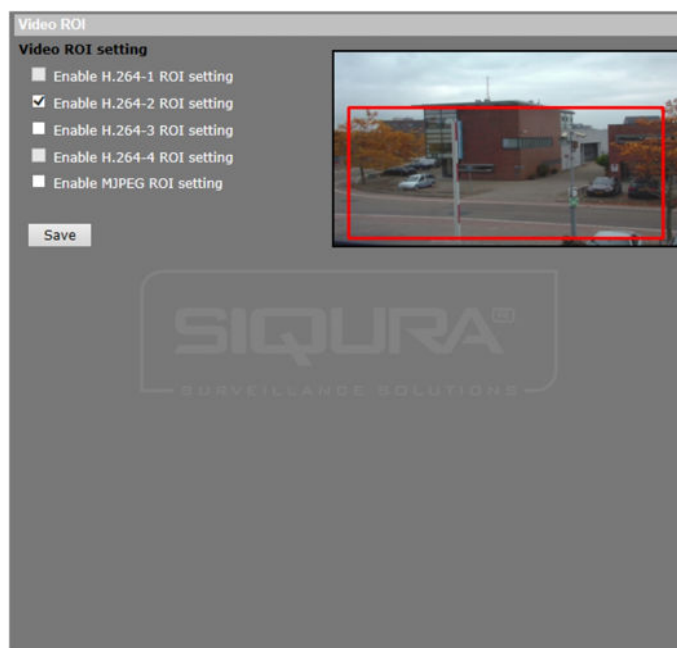
- 1 On the *Streaming* tab, click **Video compression** in the menu on the left.
- 2 Select the **Display compression information in the home page** check box.
- 3 Click **Save** to confirm settings.

» To enable constant bit rate (CBR) mode

Constant bit rate (CBR) mode may be preferred if the available bandwidth is limited. It is important to take the image quality into account when choosing a CBR mode.

- 1 On the *Streaming* tab, click **Video Compression** in the menu on the left.
- 2 Click to select CBR mode for the applicable H.264 video stream(s).
- 3 Click **Save**.

7.3 Video ROI



Streaming > Video ROI

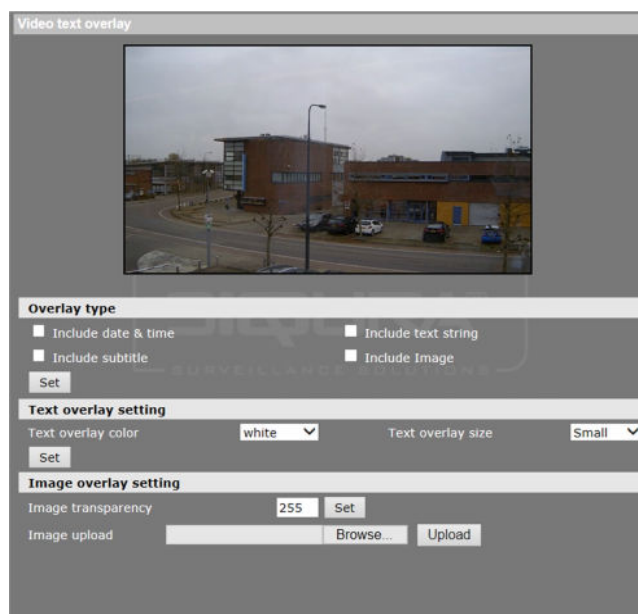
ROI stands for Region of Interest. This function allows users to select a specific monitoring region for a 2nd, 3rd and 4th stream, instead of showing the full image.

Note: This function is only available when triple streams or higher is selected under Video Resolution on the Video format page.

» To set the ROI for a stream

- 1 Click the check box of the stream for which you want to set a ROI.
The red ROI frame is displayed.
- 2 Drag the edges or corners of the frame to resize it.
- 3 Drag the frame by its centre to move it to the desired position.

7.4 Video text overlay



Streaming > Video text overlay

The BC820v2H3 features programmable on-screen display (OSD) facilities. Date and time information, a subtitle, a text string, and an image (such as a logo) can be displayed as overlays over the camera images.

» To add a text overlay

- 1 On the *Streaming* tab, click **Video text overlay** in the menu on the left.
- 2 Click to select the overlay type(s) you wish to add.
Include date & time: available options are 'date', 'time', or 'date & time'.
Include subtitle: up to three text boxes can be used.
Include text string: type the text you wish to add; maximum length: 12 alphanumeric characters.
- 3 Align the text(s) as necessary and drag the text box(es) to the desired position on the preview.
- 4 Click **Set**.
- 5 In the **Text overlay color** list, select a font colour.

- 6 In the **Text overlay size** list, set the text size to small, medium or large.
- 7 Click **Set**.

» **To add an image overlay**

- 1 On the *Streaming* tab, click **Video text overlay** in the menu on the left.
- 2 In the *Overlay type* section, click **Include Image**.
- 3 Drag the image box to the desired position on the preview.
- 4 Under *Image overlay setting*, click **Browse**.
- 5 Locate and select an image that meets the following requirements:
 - Format: 8-bit .bmp
 - Width: a multiple of 32 pixels
 - Height: a multiple of 4 pixels
- 6 Click **Upload**.
- 7 Type a value in the *Image transparency* box.
Range: 0 - 255.
- 8 Click **Set**.



Camera view with three overlays: Image overlay (top left), Date & time (bottom left), and Text string (bottom right)

7.5 Video OCX Protocol

Streaming > Video OCX protocol

On the Video OCX Protocol page, users can select a protocol for streaming media over the network to the webpages via the Viewer application.

Protocol	Description
RTP over UDP	Real-Time Transport Protocol, using UDP transport, lessens network delay and is required for two-way audio streams.
RTP over RTSP (TCP)	Real-Time Transport Protocol, using TCP transport, guarantees that data is delivered and that no packets are dropped, but some network delay may occur.
RTSP over HTTP	A standard solution to help RTSP work through firewalls and Web proxies, so that viewers behind a firewall can access RTSP streams.
MJPEG over HTTP	Consecutive JPEG images are sent individually over HTTP.
Multicast mode	Multicast streaming reduces bandwidth usage for streams being transmitted to multiple clients.

» To set a video stream protocol

- 1 On the *Streaming* tab, click **Video stream protocol** in the menu on the left.
- 2 Select a streaming protocol.
To use Multicast mode, you must also supply the Multicast IP address and the appropriate video and audio ports. In the Multicast TTL text box, specify the number of routers (hops) that multicast traffic is permitted to pass before expiring on the network
- 3 Click **Save**.

Note: Only RTP over UDP supports two-way audio.

7.6 Video frame rate

Video frame rate

MJPEG Frame Rate Setting:
MJPEG frame rate : 30
Save

H264-1 Frame Rate Setting:
H264-1 frame rate : 30
Save

H264-2 Frame Rate Setting:
H264-2 frame rate : 30
Save

H264-3 Frame Rate Setting:
H264-3 frame rate : 30
Save

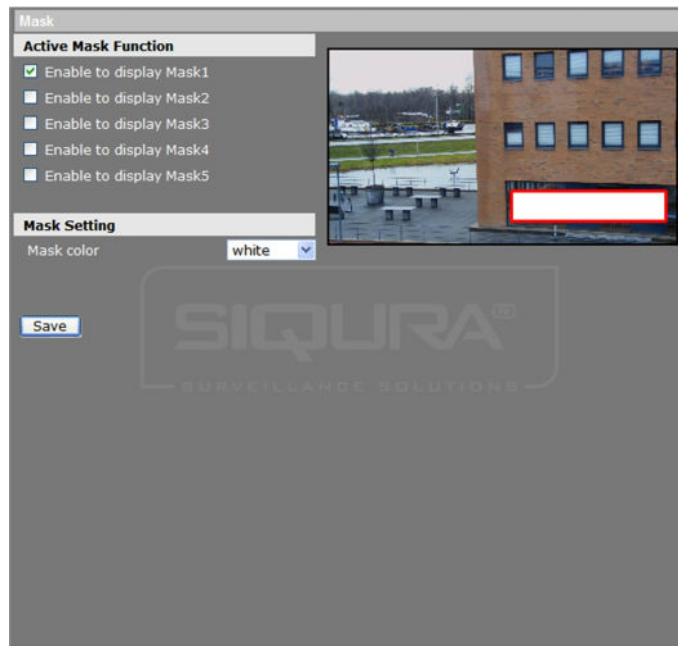
H264-4 Frame Rate Setting:
H264-4 frame rate : 30
Save

Streaming > Video frame rate

On the Video frame rate page, the administrator can set the MJPEG, H.264-1, H.264-2, H.264-3, and H.264-4 frame rate - that is, the number of frames per second. The default frame rate depends on the selected TV system (see Camera tab), on the video resolution setting and stream formats. After setting a value, click **Save** to confirm your setting.

Note: Lower frame rates decrease video smoothness.

7.7 Privacy mask



Streaming > Video mask

The video mask function aims to avoid any intrusive monitoring. The BC820v2H3 supports up to five privacy masks.

» To add a mask

- 1 On the *Streaming* tab, click **Video mask** in the menu on the left.
- 2 Under *Active Mask Function*, select a mask check box.
A red frame overlay is superimposed over the camera view on the right.
- 3 Use your pointer to adjust the size of the mask and position it on the target zone.
- 4 Under *Mask Setting*, select a fill colour.
- 5 Click **Save**.
The fill colour is applied to the mask.

» To remove a mask

- 1 On the *Streaming* tab, click **Video mask** in the menu on the left.
- 2 Under *Active Mask Function*, clear the check box of the mask you wish to remove.
- 3 Click **Save**.
The mask is removed.

7.8 Audio

Audio

Transmission Mode:

- ☐ Full-duplex (Talk and listen simultaneously)
- ☐ Half-duplex (Talk or listen, not at the same time)
- ☐ Simplex (Talk only)
- ☐ Simplex (Listen only)
- ☐ Disable

Server Gain Setting:

Input gain:

Output gain:

Bit Rate:

Recording to Storage:

Streaming > Audio

On the Audio page, administrators can select the transmission mode and bit rate for audio streams.

» To configure audio settings

- 1 On the *Streaming* tab, click **Audio** in the menu on the left.
- 2 Under *Transmission Mode*, select one of the following options:
 - **Full-duplex** – Audio can be transmitted and received at the same time, so local and remote sites can communicate with each other simultaneously.
 - **Half-duplex** – Audio can be either transmitted or received, so one site can talk or listen to the other site in turn.
 - **Simplex (Talk only)** – Audio can be transmitted, so one site can speak to the other site.
 - **Simplex (Listen only)** – Audio can be received, so one site can listen to the other site.
 - **Disable** – The audio transmission function is turned off.
- 3 Under *Server Gain Setting*, select audio input/output gain levels for sound amplification. Audio input gain value is adjustable from 1 to 10. Audio output gain value is adjustable from 1 to 6. Set the audio gain to **Mute** to turn off the sound.
- 4 On the *Bit Rate* list, select the audio transmission bit rate. Audio transmission bit rates include the following options:
 - 16 kbps (G.726)
 - 24 kbps (G.726)
 - 32 kbps (G.726)
 - 40 kbps (G.726)
 - μ -LAW (64 kbps) (G.711)
 - A-LAW (64 kbps) (G.711)

Both μ -LAW and A-LAW imply 64 kbps. However, μ -LAW and A-LAW use different compression formats.

Whereas higher bit rates allow for better audio quality, they also require more bandwidth.


- 5 Click **Save**.

» To enable audio recording

- 1 Under *Recording to Storage*, click **Enable** if you wish to add audio when recording video to the SD card or network share.
- 2 Click **Save**.

8 Camera

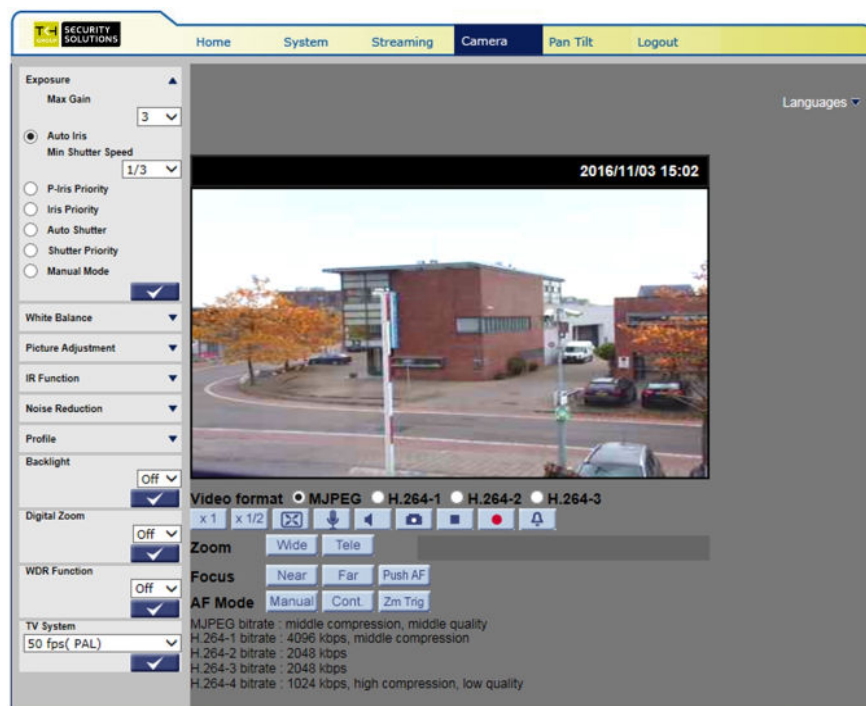
From the Camera tab, Administrators and users with the camera control permission can view a live video stream and configure camera parameters.

Note: After making changes in any section in the pane on the left, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

In This Chapter


8.1 Exposure.....	80
8.2 White Balance.....	82
8.3 Picture Adjustment.....	83
8.4 IR Function.....	84
8.5 Noise reduction.....	85
8.6 Profile.....	86
8.7 Backlight.....	87
8.8 Digital Zoom.....	87
8.9 WDR Function.....	87
8.10 TV System.....	88

8.1 Exposure



Camera > Exposure

Exposure is the amount of light received by the image sensor and is determined by the lens opening (iris adjustment), the duration of exposure of the the sensor (shutter speed) and other exposure parameters, such as gain. The BC820v2H3 features both automatic and manual exposure adjustment.

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

Max Gain

Maximum Gain can be set to reduce image noise. Max Gain range is 1 dB to 3 dB. Select *Off* to disable the limit on applied gain. Default setting: 3 dB.

Note: The Max Gain setting applies to all exposure modes except the Manual Mode.

Auto Iris

In this mode, the camera automatically shuts the iris to suit the environment illumination. The minimum shutter speed can be set from 1/30 to 1 sec (NTSC) or 1/25 to 1/1.5 sec (PAL). AGC (Auto Gain Control) will function automatically depending on the light conditions of the subject but will be limited according to the Max Gain setting..

P-Iris Priority

In this mode, the iris setting will be fixed and can either be set once by auto detection or set manually. The minimum shutter speed can be set from 1/30 to 1 sec (NTSC) or 1/25 to 1/1.5 sec (PAL). AGC (Auto Gain Control) will function automatically depending on the light conditions of the subject but will be limited according to the Max Gain setting.

Iris Priority

In this mode, the iris setting will be fixed by manually selecting a setting from the Iris Size list. The range is 0 to 9 and Full open. The minimum shutter speed can be set from 1/30 to 1 sec (NTSC) or 1/25 to 1/1.5 sec (PAL). AGC (Auto Gain Control) will function automatically depending on the light conditions of the subject but will be limited according to the Max Gain setting.

Auto Shutter

This function adjusts the shutter speed and iris size automatically according to the light intensity. It is also effective if a fixed iris lens is being used. The minimum shutter speed range is configurable from 1/500 to 1 sec (NTSC) or 1/425 to 1/1.5 sec (PAL).

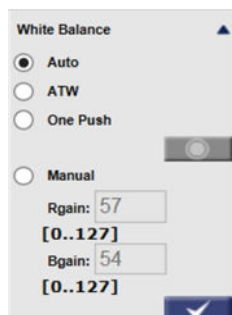
Shutter Priority

In this mode, the shutter speed is configured manually. The iris is adjusted automatically and next the gain is adjusted according to the light intensity. The shutter speed is configurable from 1/500 to 1 sec (NTSC) or 1/425 to 1/1.5 sec (PAL).

Manual Mode

In this mode, users can select a suitable shutter speed, iris size and gain value according to the environmental illumination. The shutter speed range is from 1/10000 to 1 sec (NTSC) or from 1/10000 to 1/1.5 sec (PAL). Iris size ranges from 0 to 9 and full open. The gain value range is from 1 to 9, or select Off to disable the function.

8.2 White Balance



Camera > White Balance

Colour temperature is a measure for describing the colour of a particular set of light sources. For a camera, this colour temperature is a reference and all reproduced colours are derived from this reference.

Auto white balance will give good performance in most cases but three additional modes are available for manually adapting in more difficult environments. The table below provides the colour temperatures of some light sources as a general reference.

Light source	Colour temperature in °K
Cloudy sky	6000 to 8000
Noon sun and clear sky	6500
Household lighting	2500 to 3000
75 watt bulb	2820
Candle flame	1200 to 1500

Auto

The camera detects a colour temperature range and calculates an optimal white balance. The Auto White Balance mode is suitable for light sources with colour temperature ranges from 2700 to 7800 K.

ATW

In Auto Tracking White Balance (ATW) mode, the camera continuously adjusts the colour balance to changes in the colour temperature which may occur, for example, when moving from an indoor scene to an outdoor scene. The ATW mode is suitable for environments with light sources ranging from 2500 K to 10000 K.

One Push

With the One Push function, white balance is adjusted and fixed according to the scene the camera sees at the moment. This function is best for situations with minimal scene changes and continuous lighting. The function is suitable for light sources with any kind of colour temperature.

» To set the white balance using One Push

- 1 Point the camera at the area to be monitored.
- 2 Under *White balance*, click **One Push**.
- 3 Click the **Set** button.

The Trigger button is activated.

- 4 Click the **Trigger** button to adjust the white balance.

White Balance is adjusted.

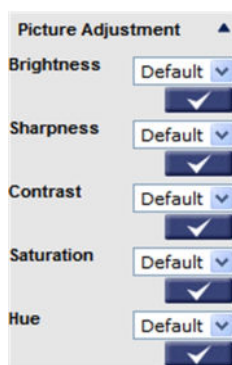
The Trigger button remains active.

Note: In this mode, the value of white balance will not change as the scene or the light source varies. Therefore, users may have to re-adjust the white balance by pushing the Trigger button again when needed.


Manual

In this mode, users can change the white balance value manually by adjusting the Rgain and Bgain (red and blue). Rgain/Bgain values range from 0 to 127.

8.3 Picture Adjustment



Camera > Picture Adjustment

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

Brightness

Users can set the brightness of the image by selecting a value ranging from -12 to +13. To increase video brightness, select a higher number.

Sharpness

The sharpness value controls the clarity of detail perceived in an image. A higher sharpness value may enhance the edges of objects and produce a clearer image. A lower sharpness value can result in a more obscure image. The sharpness value is adjustable from 0 to 15.

Contrast

The contrast setting controls the differences in colour and light which make an object distinguishable from other objects or its background. Camera image contrast levels range from -6 to +19.

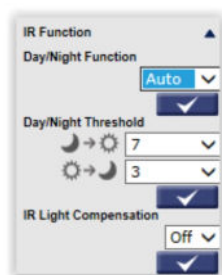
Saturation

The saturation setting controls the intensity of the colour in an image. Saturation can be set on a scale of -6 to +19.


Hue

The hue setting controls the actual colour of the pixels of the image. Hue can be set on a scale of -12 to +13.

8.4 IR Function



Camera > IR Function

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

Day/Night Function

With the IR cut filter, the camera can still catch clear images at night or in low-light conditions. In daylight, the IR cut filter blocks infrared light for good colour reproduction; at night, the IR cut filter is removed to also use infrared light and the displayed images will be in black and white.

Auto

The camera decides when to remove the IR cut filter and switch to monochrome.

Night

The camera removes the IR-cut filter and switches to monochrome.

Day

The IR cut filter is returned and the image is in colour. In a dark environment, this gives darker pictures because infrared light is not used. Colour reproduction will be noisy because the camera will increase gain.

Smart

With Smart mode, the camera decides the occasion to remove the IR cut filter. The Smart mode mechanism can judge whether the main light source is from IR illumination. If IR illumination is dominant, the IR cut filter is kept opened - that is, monochrome/night mode is maintained, preventing the camera from returning to the colour/day mode.

Day/Night Threshold

Use this threshold to set when the camera should switch from day mode to night mode and vice versa. The threshold value stands for the level of light. The camera senses the ambient brightness and once it detects that the light level reaches the set threshold it automatically switches between Day and Night mode. The level ranges from 0 (darkest) to 10 (brightest).

- Night mode to Day mode 

The higher the value, the sooner the camera switches to Day mode. The default value is 7.

- **Day mode to Night mode**  

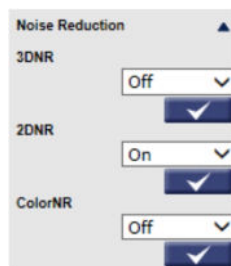
The higher the value, the sooner the camera switches to Night mode. The default value is 3.

Note: Camera models may be equipped with different CMOS sensors. Therefore, the moment that the camera switches from one mode to the other may vary from model to model even if the threshold is set to the same value. The moment of the mode switch may also vary for different lenses.

IR Light compensation


With this function, the camera can prevent the centre object close to the camera from being too bright when the IR LED lights are turned on.

8.5 Noise reduction



Camera > Noise Reduction

The BC820v2H3 provides multiple noise reduction options for delivering optimised image quality especially in extra low-light conditions.

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

3DNR

3D Noise Reduction (3DNR) levels include *Low*, *Mid*, and *High*. A higher level of 3DNR generates relatively enhanced noise reduction. In the 3DNR mode the camera will average over several frames (averaging in time). This might give problems with moving objects (motion blur).

2DNR

2D Noise Reduction (2DNR) averages over pixels within one frame. It delivers clear images without motion blurs in extra low-light conditions but at the expense of some sharpness. Available options: *On* and *Off*.

ColorNR


When the camera is in color mode in a dark or insufficient-light environment, Color Noise Reduction (ColorNR) can eliminate color noise. ColorNR levels include *Low*, *Mid*, and *High*. A higher level of ColorNR generates relatively enhanced noise reduction.

8.6 Profile



Camera > Profile


Combinations of settings made on the Camera tab can be saved as profiles which can be used for specific scenarios with different time schedules. You can set up and store up to 10 sets of camera parameter configurations on the Camera tab. Schedules to be used must be set up in advance on the Schedule page.

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

» To create a profile

- 1 On the *Camera* tab, configure the various camera settings, such as White Balance, Picture Adjustment, etc, (TV System excluded), as needed.
- 2 Click **Profile**.
- 3 Click the **Num** list, and then select a number for the profile.
- 4 Type the profile name in the *Name* box.
- 5 Click **Set**.
- 6 To link the profile to a schedule you have configured on the *Schedule* page, select **By schedule**.
- 7 Click the **Schedule** box, and then select a schedule.
Multiple schedules can be selected.
- 8 Click **Set**.

» To activate a profile

- 1 On the *Camera* tab, click to open the **Profile** section.
- 2 In the **Num** list, select the required number.
- 3 Click the **Activate**  button.
The camera adopts the settings associated with the profile.

» To delete a profile

- 1 On the *Camera* tab, click to open the **Profile** section.
- 2 In the **Num** list, select the profile to be deleted.
- 3 Click in the **Name** box, and then click the Close button which pops up.
- 4 Click **Set**.

» To load the factory-default settings

- 1 Click the **Num** list.
- 2 Click **Normal**.


Note: You need to set the camera parameters of the last profile as the default setting. Thus, if there are gaps among schedules, the camera will apply the settings of the last profile.

8.7 Backlight



Camera > Backlight

Backlight Compensation (BLC) enhances the visibility of objects in the foreground of an image when there is a bright light in the background.


Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

8.8 Digital Zoom

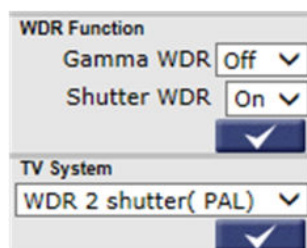


Camera > Digital Zoom

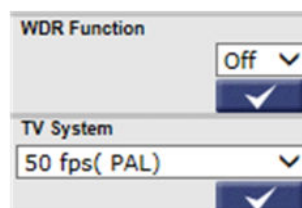
If digital zoom is enabled, users can rotate the mouse wheel in full screen mode to zoom in and out. Digital zoom is adjustable from x2 to x10.

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.


8.9 WDR Function



Camera > WDR Function
(WDR 2 shutter mode)



Camera > WDR Function
(50 fps mode)

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

WDR function

The wide dynamic range (WDR) function automatically adjusts gain for different areas in the camera scene in order to display detail in the darker areas of an image without saturation in the brighter parts. WDR is especially effective in solving indoor and outdoor contrast issues. The user can select *Off*, *Low*, *Mid*, or *Hi* to configure the WDR function, according to the application.

Gamma WDR

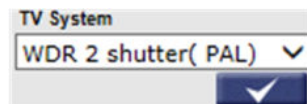
Gamma WDR enhances the image quality by adjusting the gamma (γ) value to show more detail in dark areas. Available levels are *Low*, *Mid*, and *Hi*. A higher level of WDR represents wider dynamic range, so that the IP camera can catch a greater scale of brightness.

Shutter WDR

In Shutter WDR mode, the camera captures two snapshots at different shutter speeds and then combines them into a single wide dynamic range image. The resulting image shows scene details both in the darker areas (from the longer exposure) and in the highlights (from the shorter exposure).

Note: To use Shutter WDR, you must select the *WDR 2 shutter (PAL)* or *WDR 2 shutter (NTSC)* option under TV System.

8.10 TV System




Camera > TV System

The TV system selection function includes four modes:

- 60 fps (NTSC)
- 50 fps (PAL)
- WDR 2 shutter (NTSC)
- WDR 2 shutter (PAL)

In both TV system modes (either NTSC or PAL) the camera can be additionally configured to work at either 60 (50) fps or at 30 (25) fps. At 30 (25) fps the camera has the ability to capture twice at different shutter times for the WDR 2 shutter mode (see 'WDR function').

Note: After making changes, click the SET button  to confirm the new settings and see the effect of your changes in the camera view.

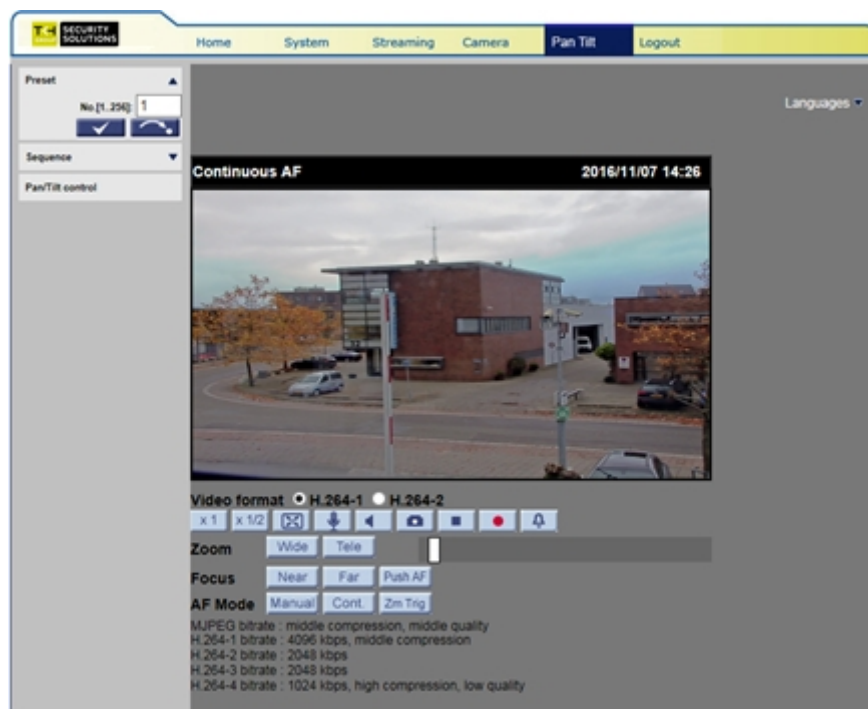
9 Pan Tilt

With RS-485 support, the BC820v2H3 camera is capable of working with a Pan Tilt Head for pan and tilt control. Before implementing pan/tilt control, make sure that the Pan Tilt Head is correctly connected to the RS-485 port of the IP camera.

In This Chapter

9.1 Preset.....	89
9.2 Sequence.....	90
9.3 Pan/Tilt control.....	91

9.1 Preset




Pan Tilt > Preset

Note: Before you set this function, go to the *Pan/Tilt control* settings and enable Pan/Tilt Control.


The camera supports a total of 256 preset points.

» To set a preset point

- 1 On the *Pan Tilt* tab, click **Preset** in the menu on the left.
- 2 Position the pointer on the camera view.
- 3 Keeping the left mouse button pressed, move the camera to the desired view by dragging the (red) pointer.

- 4 Using the buttons under the camera view, adjust the fine zoom/focus ratio.
- 5 Use the *Preset input box* to assign a preset point number to the current camera position.
Range: 1~256.
- 6 To save these settings, click the **Set**  button.
A camera position previously associated with this preset number will be overwritten.

» To move the camera to a specified preset point

- 1 On the *Pan Tilt* tab, click **Preset** in the menu on the left.
- 2 Use the *Preset input box* to enter the preset point number you require.
Range: 1-256.
- 3 Click the **Run**  button.
The camera moves to the preset point.

9.2 Sequence




Pan Tilt > Sequence



The camera supports eight sequence lines. Each sequence line may consist of up to 64 preset points.

Note: Before programming a sequence, you must define at least two preset points.

» To program a sequence


- 1 On the *Pan Tilt* tab, click **Sequence** in the menu on the left.
- 2 On the **Line [1..8]** list, select a number for the sequence line you wish to program.
- 3 Click the **Set**  button.
- 4 On the *Sequence Set* page, set up each preset point by selecting a preset number on the **Preset** list and specifying a dwell time (0~255 sec.) - that is, the time to elapse before the camera moves to the next preset.
- 5 After completing a sequence of presets, click **Save**.

» To reset a sequence

- 1 On the *Pan Tilt* tab, click **Sequence** in the menu on the left.
- 2 On the **Line [1..8]** list, select the number of the sequence line you wish to reset.
- 3 Click the **Set**  button.
- 4 On the *Sequence Set* page, click **Reset**.
- 5 In the menu on the left, click the **Set**  button.
The page is refreshed. All previous sequence line settings are cleared.

» To run a sequence

- 1 On the *Pan Tilt* tab, click **Sequence** in the menu on the left.

- 2 On the **Line [1..8]** list, select the number of the sequence line you wish to run.
- 3 Press the **Repeat**  button.
The camera moves from preset to preset as programmed.
The sequence is repeated until it is stopped by the user.

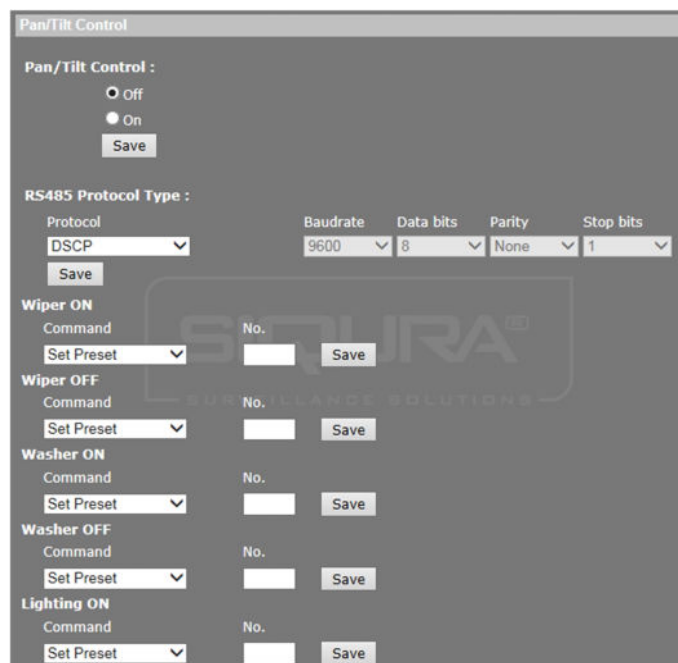
» To view the sequence in full screen mode

- 1 Right-click the camera view in the web page.
- 2 Click **fullscreen**.

» To stop the sequence execution

- Drag the pointer across the camera view in any direction.

9.3 Pan/Tilt control



Pan Tilt > Pan/Tilt Control

The camera supports multiple RS-485 protocols. With a Pan Tilt head attached to the RS-485 port of the camera, the pan/tilt function can be used to control the camera.

» To enable pan/tilt control

- 1 On the *Pan Tilt* tab, click **Pan/Tilt Control** in the menu on the left.
- 2 Under *Pan/Tilt Control*, click **On**.
- 3 Click **Save**.

» To select a protocol type

- 1 In the **Protocol** list, select the appropriate protocol.
- 2 In the **Baudrate** list, select the required baud.

- 3 If applicable, set the required values for the **Data bits**, **Parity**, and **Stop bits** parameters.
- 4 Click **Save**.

» To control the camera with pan tilt

- 1 Position your pointer on the camera view.
- 2 Press the left mouse button and drag the pointer (a red arrow) across the camera view to pan/tilt.

API commands

Users can also type API (Application Programming Interface) commands in the URL bar of the web browser interface. For API commands, refer to the API Parameter Specification.

Auxiliary functions (ONVIF)

Besides the Pan/Tilt control which is available by default when the Pan/Tilt function is active there are several additional functions that the camera will expose through ONVIF as auxiliary functions. A Video Management System can recognise the various functions and subsequently use them by calling the function by name.

The following functions are available:

- Wiper ON
- Wiper OFF
- Washer ON
- Washer OFF
- Lighting ON
- Lighting OFF
- CustomControl1
- CustomControl2
- CustomControl3

These commands need to be communicated from the camera to the Pan/Tilt station. Depending on the Pan/Tilt station, specific function calls are used, such as those for PelcoD, for example.

Example

You need to configure a system which communicates with a VMS through ONVIF. The required action is: switch on the wiper. To achieve this, the Pan/Tilt station needs to receive a PelcoD command such as 'Go Preset 85'.

Through ONVIF the VMS will learn the availability of the auxiliary function 'Wiper ON' and can subsequently use this function in its communication to the camera. The camera needs to translate this command to PelcoD and send it to the Pan/Tilt station.

» To activate the wiper

- 1 On the **Pan Tilt** tab, click **Pan/Tilt Control** in the menu on the left.
- 2 To enable Pan/Tilt control, click **On**, and then click **Save**.
- 3 In the **Protocol** list, click **PelcoD**, and then click **Save**.
- 4 In the **Command** list under *Wiper On*, click **Go Preset**.
- 5 In the **No.** box, type 85, and then click **Save**.

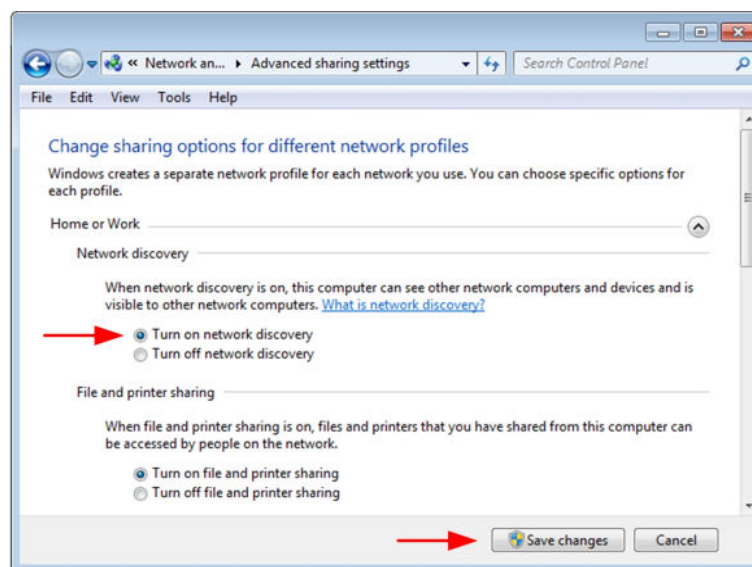
Appendix: Enable UPnP

With UPnP enabled in Windows, it is possible to see TKH Security devices in Windows Explorer. You can double-click a device to open its webpages.

» To enable UPnP

- 1 In *Control Panel*, click **Network and Sharing Center**.
- 2 In the left pane, click **Change advanced sharing settings**.
- 3 Under the relevant network profile, click **Turn on network discovery**.
- 4 Click **Save changes**

UPnP will automatically start when you turn on your computer.



Enable network discovery

Appendix: Delete Viewer

Viewing camera images in the BC820v2H3 webpages requires Viewer software. We strongly advise you to remove a previous installation of Viewer from your computer before you access the camera over the network for the first time or when you encounter an "A new version is available" message.

» To uninstall Viewer

- 1 On the Windows **Start Menu**, click **Control Panel**.
- 2 Click **Programs and Features**.
- 3 On the *Uninstall or change a program* page, select **Viewer** from the list of installed programs.
- 4 Click **Uninstall**.

Deleting the files in your Temporary Internet Files folder may improve your web browser performance.

» To delete the Temporary Internet files

- 1 Open your web browser.
- 2 On the **Tools** menu, click **Internet Options**.
- 3 In the *Browsing history* section of the *General* tab, click **Delete**.
- 4 Select **Temporary Internet files**, and then click **Delete**.

Appendix: Set up Internet security

If ActiveX control (Viewer) installation is blocked, set the Internet security level to default or change the ActiveX controls and plug-ins settings.

» To set the Internet Security level to default

- 1 Start Internet Explorer (IE).
- 2 On the **Tools** menu, select **Internet Options**.
- 3 Click the **Security** tab, and then select the (logo of the) **Internet** zone.
- 4 Under *Security level for this zone*, click the **Default Level** button.
- 5 Click **OK** to confirm the setting.
- 6 Close the browser window, and start a new session to access the BC820v2H3.

» To modify ActiveX Controls and Plug-ins settings

- 1 Start Internet Explorer (IE).
- 2 On the **Tools** menu, select **Internet Options**.
- 3 Click the **Security** tab, and then select the (logo of the) **Internet** zone.
- 4 Under *Security level for this zone*, click the **Custom Level** button.
The Security Settings - Internet Zone dialog box displays.
- 5 Under *ActiveX controls and plug-ins*, set all items listed below to **Enable** or **Prompt**.
Note that items may vary from one IE version to another.
Allow previously unused ActiveX controls to run without prompt.
Allow Scriptlets.
Automatic prompting for ActiveX controls.
Binary and script behaviors.
Display video and animation on a webpage that does not use external media player.
Download signed ActiveX controls.
Download unsigned ActiveX controls.
Initialize and script ActiveX controls not marked as safe for scripting.
Run ActiveX controls and plug-ins.
Script ActiveX controls marked safe for scripting.
- 6 Click **OK** to accept the settings and close the *Security Settings* dialog box.
- 7 Click **OK** to close the Internet Options dialog box.
- 8 Close the browser window, and start a new session to access the BC820v2H3.

Index

A

About this manual.....	6
Access the webpages.....	13
Add and manage user accounts.....	26
Admin password.....	25
Advanced settings.....	34
Appendix: Delete Viewer.....	94
Appendix: Enable UPnP.....	93
Appendix: Set up Internet security.....	95
Application.....	43
Audio.....	78
Audio detection.....	54

B

Backlight.....	87
Basic.....	32

C

CA certificate.....	31
Camera.....	80
Cautions.....	10
Change network settings with Device Manager.....	15
Client certificate and private key.....	31
Compliance.....	10
Connect via web browser.....	14
Create a self-signed certificate.....	28
Create and install a signed certificate.....	29

D

Daylight saving time.....	23
DDNS.....	39
Description.....	12
Digital Zoom.....	87

E

Events.....	42
Exposure.....	80

F

Factory default.....	65
Features.....	11
File location.....	61
Find the unit with Device Manager.....	14
FTP.....	41
Functions.....	20

G

GOV Settings.....	70
-------------------	----

H

H.264 Profile.....	71
Home.....	19
Home page.....	19
Host name.....	23
HTTP.....	42
HTTP Authentication Setting.....	27
HTTPS.....	28

I

IEEE 802.1X.....	31
Install Viewer.....	17
IP filter.....	30
IPv6 address configuration.....	34
IR Function.....	84

L

Log file.....	62
Log on to the unit.....	16

M

Mail.....	40
Maintenance.....	68
Manual trigger.....	53
Modify the fixed IP address.....	33
Motion detection.....	47
Motion detection area.....	48
Motion detection window.....	49

N

Network.....	32
Network failure detection.....	50
Network Share.....	57
Noise reduction.....	85

O

Obtain an IP address automatically.....	32
---	----

P

Pan Tilt.....	89
Pan/Tilt control.....	91
Parameters.....	64
Periodical event.....	52
Picture Adjustment.....	83
Preset.....	89

Privacy mask.....	77
Product overview.....	11
Profile.....	86

Q

QoS.....	35
----------	----

R

Recording.....	59
----------------	----

S

Safety.....	7
Safety and compliance.....	7
Schedule.....	60
SD Card.....	55
Security.....	24
Sequence.....	90
SNMP.....	36
Software upgrade.....	67
Software version.....	66
Specifying file name conventions.....	46
Storage management.....	55
Streaming.....	69
Streaming Authentication Setting.....	27
System.....	22
System.....	23
System requirements.....	13

T

Tampering.....	51
The BC820v2H3 web interface.....	18
Time format.....	24
Time synchronisation.....	24
Time zone.....	23
Triggered action.....	44
TV System.....	88

U

UL Warning.....	9
UPnP.....	38
Use PPPoE.....	34
User.....	25
User Information.....	63

V

Video compression.....	71
Video format.....	69
Video frame rate.....	76
Video OCX Protocol.....	75
Video resolution.....	70
Video ROI.....	72
Video rotate type.....	70
Video text overlay.....	73

View information.....	62
-----------------------	----

W

WDR Function.....	87
White Balance.....	82