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Installations in over 80 countries

# BC5004, BL5008M, FD5008M

## User Manual

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## Revision history

Nr	Date	Remarks
1	26-mei-2025	Version 1.0 initial version (draft)



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Note: To ensure proper operation, please read this manual thoroughly before using the product and retain the information for future reference.

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## Brand names

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## Liability

TKH Security accepts no liability for claims from third parties arising from improper use other than that stated in this manual.

Although considerable care has been taken to ensure a correct and suitably comprehensive description of all relevant product components, this manual may nonetheless contain errors and inaccuracies. We invite you to offer your suggestions and comments by email. Your feedback will help us to further improve our documentation.

## How to contact us

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# Legal Information

## About this Manual

This Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in this Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the company website.

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

## Trademarks

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## Disclaimer

To the maximum extent permitted by applicable law, this manual and the product described, with its hardware, software and firmware, are provided "as is" and "with all faults and errors". Our company makes no warranties, express or implied, including without limitation, merchantability, satisfactory quality, or fitness for a particular purpose. The use of the product by you is at your own risk. In no event will our company be liable to you for any special, consequential, incidental, or indirect damages, including, among others, damages for loss of business profits, business interruption, or loss of data, corruption of systems, or loss of documentation, whether based on breach of contract, tort (including negligence), product liability, or otherwise, in connection with the use of the product, even if our company has been advised of the possibility of such damages or loss.

You acknowledge that the nature of the internet provides for inherent security risks, and our company shall not take any responsibilities for abnormal operation, privacy leakage or other damages resulting from cyber-attack, hacker attack, virus infection, or other internet security risks; however, our company will provide timely technical support if required.

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## Regulatory Information



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## FCC Information

### 1. FCC compliance

The products have been tested and found in compliance with the council FCC rules and regulations part 15 subpart B. These limits are designed to provide reasonable protection against harmful interference. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. The user will be required to correct the interface at his own expense in case the harmful interference occurs.

### 2. FCC conditions:

Operation of this product is subject the following two conditions: (1) this device may not cause harmful interface, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## CE Information

**CE** The products have been manufactured to comply with the following directives:

EMC Directive 2014/30/EU

## RoHS

The products have been designed and manufactured in accordance with Directive EU RoHS Directive 2011/65/EU and its amendment Directive EU 2015/863 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.



2012/19/EU (WEEE directive): The Directive on waste electrical and electronic equipment (WEEE Directive). To improve the environmental management of WEEE, the improvement of collection, treatment and recycling of electronics at the end of their life is essential. Therefore, the product marked with this symbol must be disposed of in a responsible manner.



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Directive 94/62/EC: The Directive aims at the management of packaging and packaging waste and environmental protection. The packaging and packaging waste of the product in this manual refers to must be disposed of at designated collection points for proper recycling and environmental protection.

REACH(EC1907/2006): REACH concerns the Registration, Evaluation, Authorization and Restriction of Chemicals, which aims to ensure a high level of protection of human health and the environment through better and earlier identification of the intrinsic properties of chemical substances. The product in this manual refers to conforms to the rules and regulations of REACH. For more information of REACH, please refer to DG GROWTH or ECHA websites.

## Privacy Protection

- When installing cameras in public areas, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range.
- As the device user or data controller, you might collect the personal data of others, such as face, car plate number, etc. As a result, you shall implement reasonable and necessary measures to protect the legitimate rights and interests of other people, avoiding data leakage, improper use, including but not limited to, setting up access control, providing clear and visible notice to inform people of the existence of the surveillance area, providing required contact information and so on.

## Cybersecurity Recommendations

- Use a strong password. At least 8 characters or a combination of characters, numbers, and upper and lower case letters should be used in your password.
- Regularly change the passwords of your devices to ensure that only authorized users can access the system (for instance every 90 days).
- It is recommended to change the service default ports (like HTTP-80, HTTPS-443, etc.) to reduce the risk of outsiders being able to access.
- It is recommended to set
  - the firewall of your router. But note that some important ports cannot be closed (like HTTP port, HTTPS port, Data Port).
- It is not recommended to expose the device to the public network. When it is necessary to be exposed to the public network, please set the external hardware firewall and the corresponding firewall policy.
- It is not recommended to use the v1 and v2 functions of SNMP.
- In order to enhance the security of WEB client access, please create a TLS certificate to enable HTTPS.
- Use black and white list to filter the IP address. This will prevent everyone, except those specified IP addresses from accessing the system.
- If you add multiple users, please limit functions of guest accounts.
- If you enable UPnP, it will automatically try to forward ports in your router or modem. It is really very convenient for users, but this will increase the risk of data leakage when the system automatically forwards ports. Disabling UPnP is recommended when the function is not used in real applications.





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- Check the log. If you want to know whether your device has been accessed by unauthorized users or not, you can check the log. The system log will show you which IP addresses were used to log in your system and what was accessed.



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Installations in over 80 countries

## Table of Contents

<b>1</b>	<b>About this manual.....</b>	<b>11</b>
<b>2</b>	<b>Network Connection .....</b>	<b>12</b>
2.1	LAN .....	12
2.1.1	Access through SDM2 Device Manager software .....	12
<b>3</b>	<b>Live View.....</b>	<b>15</b>
<b>4</b>	<b>Network Camera Configuration .....</b>	<b>18</b>
4.1	System Configuration .....	18
4.1.1	Basic Information .....	18
4.1.2	Date and Time .....	18
4.1.3	Local Config .....	19
4.1.4	Storage.....	19
4.1.5	Serial Port.....	22
4.2	Image Configuration .....	23
4.2.1	Display Configuration.....	23
4.2.2	Video / Audio Configuration .....	27
4.2.3	OSD Configuration .....	29
4.2.4	Video Mask.....	29
4.2.5	ROI Configuration.....	30
4.2.6	Lens Control .....	31
4.2.7	Smart Supplement Light Configuration .....	32
4.3	Alarm Configuration .....	33
4.3.1	Motion Detection.....	33
4.3.2	Exception Alarm .....	35
4.3.3	Alarm In.....	37
4.3.4	Alarm Out .....	38
4.3.5	Alarm Server .....	40
4.3.6	Audio Alarm.....	40
4.3.7	Light Alarm .....	41
4.3.8	Video Exception.....	42



**Our Brands:** FlinQ | iProtect | Park Assist | ParkEyes | Siqua | VDG  
Installations in over 80 countries

4.3.9	Audio Exception.....	43
4.3.10	Disarming .....	44
4.4	Event Configuration .....	45
4.4.1	Object Abandoned/Missing .....	46
4.4.2	Line Crossing .....	47
4.4.3	Region Intrusion .....	52
4.4.4	Region Entrance.....	54
4.4.5	Region Exiting .....	54
4.4.6	Target Counting by Line .....	55
4.4.7	Target Counting by Area.....	58
4.4.8	Heat Map.....	60
4.4.9	Loitering Detection.....	61
4.4.10	Illegal Parking Detection .....	62
4.4.11	Video Metadata.....	64
4.4.12	Face Detection.....	66
4.4.13	Face Comparison .....	69
4.5	Network Configuration .....	73
4.5.1	TCP/IP.....	73
4.5.2	Port.....	74
4.5.3	Server Configuration.....	75
4.5.4	Onvif.....	75
4.5.5	DDNS .....	76
4.5.6	SNMP .....	77
4.5.7	802.1x .....	78
4.5.8	RTSP.....	79
4.5.9	RTMP .....	80
4.5.10	UPNP .....	81
4.5.11	Email .....	81
4.5.12	FTP.....	82
4.5.13	HTTP POST.....	83
4.5.14	HTTPS.....	84
4.5.15	P2P.....	86



**Our Brands:** FlinQ | iProtect | Park Assist | ParkEyes | Siqua | VDG  
Installations in over 80 countries

4.5.16	QoS .....	86
4.5.17	Cloud Upgrade.....	86
4.6	Security Configuration .....	87
4.6.1	User Configuration.....	87
4.6.2	Online User .....	88
4.6.3	Block and Allow Lists .....	89
4.6.4	Security Management.....	89
4.7	Maintenance Configuration.....	90
4.7.1	Backup and Restore .....	90
4.7.2	Reboot.....	91
4.7.3	Upgrade .....	92
4.7.4	Operation Log.....	92
4.7.5	Debug Mode.....	92
4.7.6	Maintenance Information .....	93
<b>5</b>	<b>Search .....</b>	<b>94</b>
5.1	Image Search.....	94
5.2	Video Search .....	95
<b>6</b>	<b>Face Recognition Result Search .....</b>	<b>98</b>



**Our Brands:** FlinQ | iProtect | Park Assist | ParkEyes | Siqua | VDG  
Installations in over 80 countries

# 1 About this manual

## What's in this manual

This is version 1 of the installation assistance provided for the BC5004, BL5008M, FD5008M. The manual gives you all the information you need to install the product. It tells you:

- How to connect cables
- How to get access to the camera
- How to set up video resolution
- How to export and import configuration files
- How to delete previously-installed Viewer software and to enable Siqua Viewer installation

## Where to find more information

Find additional manuals, and the latest firmware for this product at <https://tkhsecurity.com>. We advise you to make sure that you have the latest version of this manual.

## Who this manual is for

These instructions are for all professionals who will install BC5004, BL5008M, FD5008M.

## What you need to know

You will have a better understanding of how the camera works if you are familiar with:

- Camera technologies
- CCTV systems and components
- Ethernet network technologies and Internet Protocol (IP)
- Windows environments
- Video, audio, data, and contact closure transmissions
- Video compression methods

## Before you continue

Before you continue, read and obey all instructions and warnings in this manual. Keep this manual with the original bill of sale for future reference and, if necessary, warranty service. When you unpack your product, make sure there are no missing or damaged items. If any item is missing, or if you find damage, do not install or operate this product. Ask your supplier for assistance.

## Why specifications may change

We are committed to delivering high-quality products and services. The information given in this manual was current when published. As we continuously seek to improve our products and user experience, all features and specifications are subject to change without notice.



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## 2 Network Connection

### System Requirement

For proper operating the product, the following requirements should be met for your computer.

Operating System: Windows 7 Home basic or higher

CPU: 2.0GHz or higher

RAM: 1G or higher

Display: 1920\*1080 resolution or higher (recommended)

Web browser: IE (plug-in required)/ Firefox/Edge/Safari/Google Chrome

It is recommended to use the latest version of these web browsers.

The menu display and operation of the camera may be slightly different by using the browser with plug-in or without plug-in. Installing the applicable plug-in will display more functions of the camera.

Connect IP-Cam via LAN or WAN. Here only take IE browser for example. The details are as follows:

### 2.1 LAN

In LAN, there are two ways to access the device: 1. access through SDM2 Device Manager software; 2. direct access through IE browser.

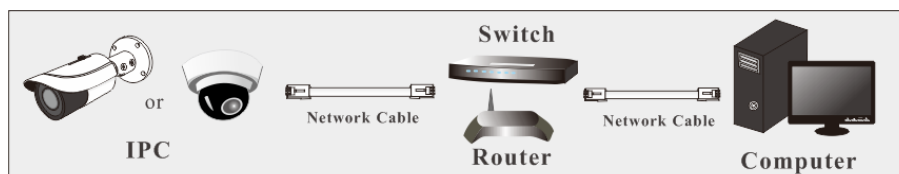
#### 2.1.1 Access through SDM2 Device Manager software

SDM2 Device Manager is a tool to detect, activate and modify the IP address of the device over the LAN.

#### Before You Start

- Get the SDM2 Device Manager software from the TKH Security website ([tkhsecurity.com](http://tkhsecurity.com)> Products> Services> Knowledge Base> Support software> SDM2 Device Manager), and install the SDM2 Device Manager according to the prompts.
- The device and the PC that runs the SDM2 Device Manager tool should belong to the same subnet.

Network connection:



#### Note

Make sure the PC and device are connected to the LAN and the SDM2 is installed on the PC.



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By default, the camera has DHCP enabled, which means that it will obtain its IP address automatically from your network. In case your network does not support the DHCP function, i.e. no DHCP server is active on your network, then after some time the camera will fall back to the factory default static IP address 10.x.y.z / 255.0.0.0, where x.y.z are the last three bytes from the camera's MAC address. If you do not know the camera's MAC address, you can check the product label and find the camera's serial number. The camera's serial number consists of the model name, then the last three bytes in the MAC address. Converting those three bytes from hexadecimal into decimal will result in the last three numbers in the factory static IP address. If you are in difficulty making these calculations, then find the helper dialog in the SDM2 Device Manager's Tools menu, which will make the calculations for you.

If SDM2 does not automatically detect the camera, then you can also manually add it with the static IP address.

You will need to first Activate the camera. To do this, go to the camera's web page. Double click the IP address and then the system will pop up the IE browser to connect the device. Activate the device.

Device Activation

User Name

admin

☒ Activate Onvif User

New Password

8~16 characters; Numbers, special characters, upper case letters and lower case letters must be included.

Confirm Password

OK

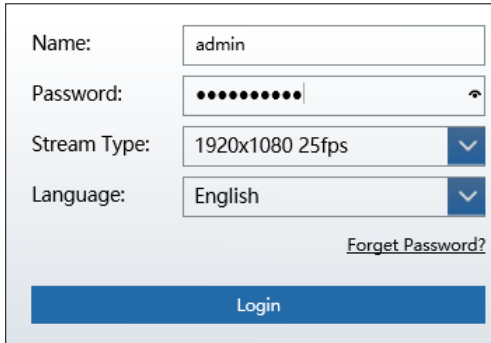
Please self-define the password of admin according to the tip.

If "Activate Onvif User" is enabled, the ONVIF user can be activated simultaneously. When you connect the camera through the ONVIF protocol in the third-party platform, you can use the default username and the password set above to connect.

After that, follow directions to download, install and run the Active X control if prompted. Re-connect your camera via IE browser and then a login box will appear.



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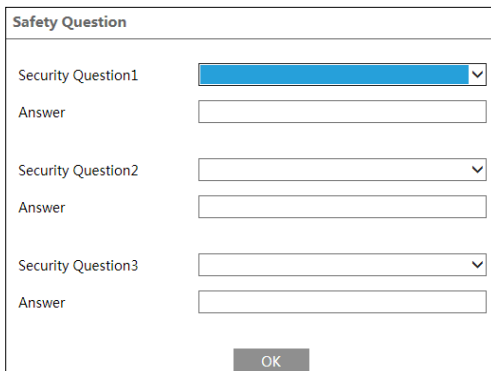
The login form contains the following fields and elements:

- Name:** Text input field with "admin" entered.
- Password:** Password input field with masked characters (dots) and a toggle icon.
- Stream Type:** Dropdown menu showing "1920x1080 25fps".
- Language:** Dropdown menu showing "English".
- Forget Password?:** A link below the language dropdown.
- Login:** A blue button at the bottom.

Please enter the user name (admin) and password. Then select the stream type and language as needed.

Stream Type: The plug-in free live view only supports 1080P or lower resolution.

The security questions should be set after you click "Login" button. It is very important for you to reset your password. Please remember these answers.



The Safety Question form contains the following fields and elements:

- Safety Question1:** A dropdown menu with a blue bar.
- Answer:** A text input field.
- Safety Question2:** A dropdown menu.
- Answer:** A text input field.
- Safety Question3:** A dropdown menu.
- Answer:** A text input field.
- OK:** A button at the bottom.

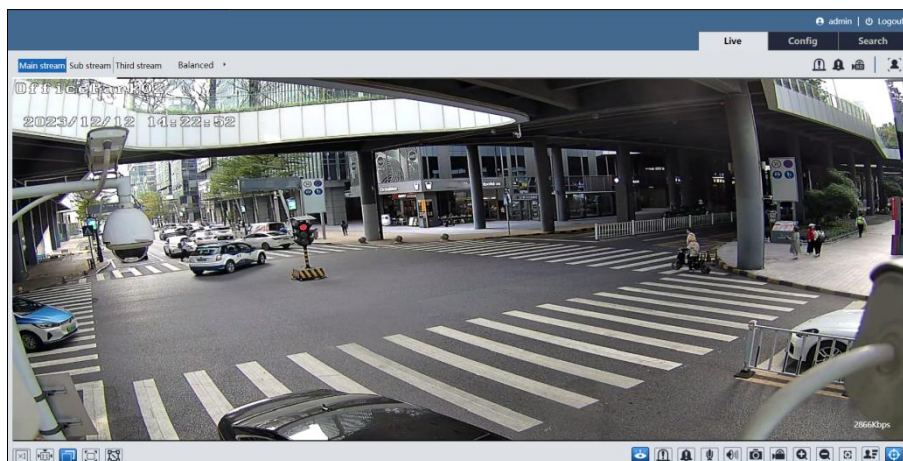
If you forget the admin password, you can reset the password by clicking [Forget Password](#) on the login page. Then you can reset the password by the security questions and answers you set. You can set the account security question during the activation, or you can go to Config> Security> User, click Safety Question, select the security questions and input your answers.





























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## 3 Live View

After logging in, the following window will be shown. The live view interface of different cameras may be slightly different. The following pictures and descriptions are for reference only.




















The following table is the instructions of the icons on the live view interface.

Icon	Description	Icon	Description
	Original size		Sensor alarm indicator
	Fit correct scale		Motion alarm indicator
	Auto (fill the window)		Color abnormal indicator
	Full screen		Abnormal clarity indicator
	Measure Tool		Scene change indicator
	Start/stop live view		Audio exception indicator
	Enable/disable alarm output		Alarm output indicator
	Enable/disable light alarm (only some models support this function)		Audio alarm indicator
	Enable or disable audio alarm (only some models support this function)		Light alarm indicator
	Start/stop two-way audio (only available for the model with audio input connector)		Line crossing indicator
	Enable/disable audio		Intrusion indicator
	Snapshot		Region entrance indicator
	Start/stop recording local		Region exiting indicator



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Icon	Description	Icon	Description
	Zoom in		Face detection indicator
	Zoom out		Target counting (by line) indicator
	AZ control (only available for the model with a motorized zoom lens)		Target counting (by area) indicator
	Face Recognition (when face event is selected)		Object detection indicator (object abandoned/missing)
	Video metadata (when smart event is selected)		Heat map indicator
	Rule information display		Loitering detection indicator
	PTZ control (only some models support this function)		Illegal parking detection indicator
	SD card recording indicator		Video metadata indicator

\*Measure Tool: get the height and width pixel of the selected region in the live view interface. (This function is only available for main stream). Click  and drag the mouse on the image to draw a desired box. The width and height pixel will directly display in the box.

\*Those smart alarm indicators will flash only when the camera supports those functions and the corresponding events are enabled.

\*After clicking the audio alarm icon, the sound warning will be triggered according to the set warning times (you can set the warning times by clicking **Config→Alarm→Audio Alarm**). Click this icon again. After the current warning voice completely sounds, it will stop. (Only some models support this function)






\*For the red-blue light alert cameras, after clicking the light alarm icon, the red-blue light will flash alternatively according to the set flashing time (you can set the flashing time by clicking **Config→Alarm→Light Alarm**). Click this icon again to stop flashing.

\* For the white light alert cameras, after clicking the light alarm icon, the white light will flash according to the set flashing time (you can set the flashing time by clicking **Config→Alarm→Light Alarm**). Click this icon again to stop flashing. (Only when the illumination mode in Display Settings is set to "Infrared light", can this function be displayed.)

\*Plug-in free live view: two-way audio and local recording are not supported and the preview mode switch (real-time/balanced/fluent mode) is not available too.

\* In full screen mode, double click on the mouse to exit or press the ESC key on the keyboard.

\* Click AZ control button to show AZ control panel. The descriptions of the control panel are as follows:


Icon	Description	Icon	Description
	Zoom -		Zoom +
	Focus -		Focus +
	One key focus (used when image is out of focus after manual adjustment)		

























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To set the stream profile, select Main stream, Sub stream, Third stream, Fourth/Fifth stream (if supported). Go to **Configure→Video/Audio** to set the resolution for each stream as needed.

Some cameras can be connected with a compatible external PTZ camera through RS485 (Go to **Configure→Serial Port** to set). Click the PTZ icon to reveal the PTZ control panel.  
The descriptions of the control panel are as follows:

Select preset  
call the preset.  
the preset and  
save the  
preset. Select  
and click  to

Descriptions of  
Information

Icon	Description	Icon	Description
	Move upper left direction		Move upper right direction
	Move up		Stop movement
	Move left		Move right
	Move lower left direction		Move lower right direction
	Move down		Speed adjustment
	Zoom out		Zoom in
	Focus -		Focus +
	Iris -		Iris +
	Auto scan		Wiper
	Light		Radom scan
	Group scan		Preset

and click  to  
Select and set  
then click  to  
position of the  
the set preset  
delete it.

Rule



Color Descriptions of Target Recognition box:

Green box: detect human

Purple box: detect motor vehicle

Light blue box: detect non-motor vehicle (motorcycle/bicycle)

Target box after an event is triggered: turn yellow

Rule line or area color display:

Rule line or area: blue

Rule line or area after an event is triggered: turn from blue to red



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## 4 Network Camera Configuration

In the Webcam client, choose “Config” to go to the configuration interface.

**Note:** Wherever applicable, click the “Save” button to save the settings.

### 4.1 System Configuration

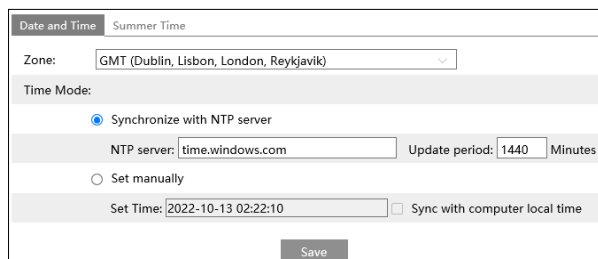
#### 4.1.1 Basic Information

In the “Basic Information” interface, the system information of the device is listed, such as device name, product model, firmware version, device ID, QR code, etc.

After enabling the P2P function (**Config→Network→P2P**), you can use the mobile APP to scan this QRcode to quickly add this device.

#### 4.1.2 Date and Time

Go to **Config→System→Date and Time**. Please refer to the following interface.



Select the time zone and time mode as needed.

**Note:** The time zone of the camera and the computer must be the same. It is recommended to modify the time zone of the camera according to the time zone of the computer. If the time zone of the computer is modified, the current web client needs to be closed. Then re-open it and log in again.

#### Time Mode:

NTP: Specify an NTP server to synchronize the time.

Manual: Set the system time manually or you can synchronize the time with the time of the local computer.

Click the “Summer Time” tab to set DST (Daylight Saving Time) as needed.



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<input checked="" type="checkbox"/> DST
<input checked="" type="radio"/> Auto DST
<input type="radio"/> Manual DST
Start Time: Januar First Sunday 00 Hour
End Time: Februa First Mondai 00 Hour
Time Offset: 120 Minutes
<input type="button" value="Save"/>

### 4.1.3 Local Config

Go to **Config→System→Local Config** to set up the storage path of captured pictures and recorded videos on the local PC. There is also an option to enable or disable audio in the recorded files.

Picture Path	C:\Program Files\NetIPCamera\Picture	<input type="button" value="Browse"/>
Record Path	C:\Program Files\NetIPCamera\Record	<input type="button" value="Browse"/>
Video Audio Settings	<input type="radio"/> Open <input checked="" type="radio"/> Close	
Show Bitrate	<input type="radio"/> Open <input checked="" type="radio"/> Close	
Local Smart Snapshot Storage	<input type="radio"/> Open <input checked="" type="radio"/> Close	
<input type="button" value="Save"/>		

Show Bitrate: enable or disable bitrate display on the live video.

Additionally, “Local smart snapshot storage” can be enabled or disabled here. If enabled, the captured pictures triggered by smart events will be saved to the local PC.

**Note:** when you access your camera by the web browser without the plug-in, only Show Bitrate can be set in the above interface.

### 4.1.4 Storage

**Note:** If your camera doesn’t support the SD card storage function, please skip the following instructions.

Go to **Config→System→Storage** to go to the interface as shown below.

Management	Record	Snapshot	FTP Snapshot
Total picture capacity	6088 MB		
Picture remaining space	5955 MB		
Total recording capacity	54720 MB		
Record remaining space	54720 MB		
State	Normal		
Snapshot Quota	10 %		
Video Quota	90 %		
Changes in the quota ratio need to be formatted before they become effective.			
<input type="button" value="Eject"/> <input type="button" value="Format"/>			



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## ● SD Card Management

Click the “Format” button to format the SD card. All data will be cleared by clicking this button.

Click the “Eject” button to stop writing data to the SD card. Then the SD card can be ejected safely.

**Snapshot Quota:** Set the capacity proportion of captured pictures on the SD card.

**Video Quota:** Set the capacity proportion of record files on the SD card.

**Note:** This series of products support ANR (Automatic Network Replenishment) function.

1. When the network of the camera is disconnected (for example, the network cable is unplugged), the camera will automatically trigger record and store the recorded files to the SD card.

2. After the IPC is added to the NVR supporting ANR function and the ANR function of the IPC is enabled in the NVR, the IPC will automatically trigger record and store the recorded files to the SD card when the network between the NVR and the IPC is disconnected. After resuming connection, the IPC will automatically upload the recorded files during the offline period to the NVR.

## ● Schedule Recording Settings

1. Go to **Config→System→Storage→Record** to go to the interface as shown below.

Management	Record	Snapshot	FTP Snapshot
<b>Record Parameters</b>			
Record Stream	Main stream		
Pre Record Time	No Pre Record (H264,H265,MJPEG)		
Cycle Write	Yes		
<b>Timing</b>			
<input checked="" type="checkbox"/> Enable Schedule Record			

2. Set record stream, pre-record time, cycle writing.

**Pre-Record Time:** Set the time to record before the actual recording begins.

**Overwrite (Cycle Write):** the earliest record data will be replaced by the latest when the SD card is full.

3. Set schedule recording. Check “Enable Schedule Record” and set the schedule.



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☐ Erase
 ☒ Add
 Manual Input   Select All   Invert   Clear

**Week Schedule**

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Sun.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Mon.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Tue.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Wed.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Thu.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Fri.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								
Sat.	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								

**Holiday Schedule**

Date(MM-DD) 

+  
-

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
	00:00-24:00																								
	Apply settings to   Manual Input   Select All   Invert   Clear																								

Save

## Weekly schedule

Set the alarm time from Monday to Sunday for a single week. Each day is divided into one- hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

## Day schedule

Set the alarm time for a special day, such as a holiday.

**Note:** Holiday schedule takes priority over weekly schedule.

## ● Snapshot Settings

Go to **Config**→**System**→**Storage**→**Snapshot** to go to the interface as shown below.



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Management	Record	Snapshot	FTP Snapshot
<b>Snapshot Parameters</b>			
Image Format		JPEG	
Resolution		1920x1080	
<b>Event Trigger</b>			
Snapshot Interval		1	Second
Snapshot Quantity		5	
<b>Timing</b>			
<input type="checkbox"/> Enable Timing Snapshot			
Snapshot Interval		5	Second

Set the format, resolution and quality of the image saved on the SD card and the snapshot interval and quantity and the timing snapshot here.

**Snapshot Quantity:** The number you set here is the maximum quantity of snapshots. The actual quantity of snapshots may be less than this number. Supposing the occurrence time of an alarm event is less than the time of capturing pictures, the actual quantity of snapshots is less than the set quantity of snapshots.

**Timing Snapshot:** Enable timing snapshot first and then set the snapshot interval and schedule. The setup steps of the schedule are the same as the schedule recording (See [Schedule Recording](#)).

## ● FTP Snapshot

If enabled, the system will upload snapshots to the FTP server according to the time interval.

Management	Record	Snapshot	FTP Snapshot
<input checked="" type="checkbox"/> Enable Timing Snapshot			
Server Address		n(10.***.***.101)	
Snapshot Interval		60	Second
<input type="button" value="Save"/>			

**Server Address:** select the set FTP server. See [FTP](#) for the FTP server setting.

## 4.1.5 Serial Port

**Only some models support this function.**

This function can be used with a compatible external PTZ camera through RS485 interface. The Baud-Rate, protocol and address must be the same as the PTZ camera's.

In addition, you can use RS485 to transmit the data between the camera and the computer or terminal. Before using this function, please connect the camera and computer or terminal



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with RS485 cable. Please set the parameters of RS485 as needed. Note that you should keep the parameters of the camera and the computer or terminal all the same.

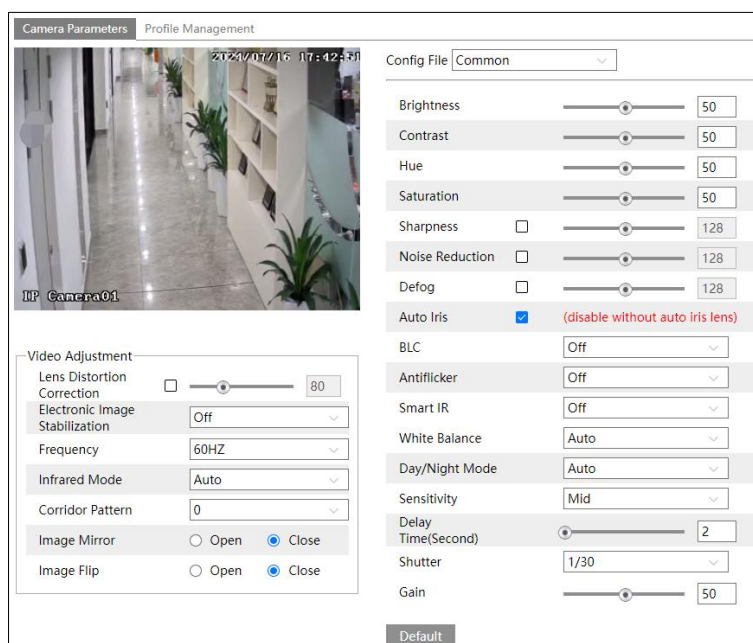
## 4.2 Image Configuration

### 4.2.1 Display Configuration

Go to **Image→Display Settings** as shown below. The image's brightness, contrast, hue and saturation, and so on for common, day and night mode can be set up separately. The image effect can be quickly seen by switching the configuration file.

**Note:** the camera parameters of different cameras may be slightly different. The following pictures and descriptions are for reference only. The real camera interface shall prevail.

- **Only IR models:**



**Brightness:** Set the brightness level of the camera's image.

**Contrast:** Set the color difference between the brightest and darkest parts.

**Hue:** Set the total color degree of the image.

**Saturation:** Set the degree of color purity. The purer the color, the brighter the image is.

**Sharpness:** Set the resolution level of the image plane and the sharpness level of the image edge.

**Noise Reduction:** Decrease the noise and make the image more thorough. Increasing the value will make the noise reduction effect better but it will reduce the image resolution.



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**Defog:** Activating this function and setting an appropriate value as needed in foggy, dusty, smoggy, or rainy environment to get clear images (only some models support this function) .

**Auto Iris:** If your camera is auto Iris, please enable it (only some models support this function).

**Backlight Compensation (BLC):**

- Off: disables the backlight compensation function. It is the default mode.
- HWDR: WDR can adjust the camera to provide a better image when there are both very bright and very dark areas simultaneously in the field of view by lowering the brightness of the bright area and increasing the brightness of the dark area.

Recording will be stopped for a few seconds while the mode is changing from non-WDR to WDR mode.

**Note:** Only some models support HWDR. If your camera doesn't support HWDR, you can set (digital) WDR as needed. The range of HWDR is larger than WDR.

- HLC: lowers the brightness of the entire image by suppressing the brightness of the image's bright area and reducing the size of the halo area.
- BLC: If enabled, the auto exposure will activate according to the scene so that the object of the image in the darkest area will be seen clearly.

**Antiflicker:**

- Off: disables the anti-flicker function. This is used mostly in outdoor installations.
- 50Hz: reduces flicker in 50Hz lighting conditions.
- 60Hz: reduces flicker in 60Hz lighting conditions.

**Smart IR:** Choose "ON" or "OFF". This function can effectively avoid image overexposure to make the image more realistic. The higher the level is, the more overexposure compensation will be given.

**White Balance:** Adjust the color temperature according to the environment automatically.

**Day/Night Mode:** Choose "Auto", "Day", "Night" or "Timing".

If "Timing" is selected, you need to set daytime and night time. For example: if "Daytime" is set to "7:00", the camera will switch to Day mode at 7:00 o'clock; if "Night time" is set to "17:00", the camera will switch from Day mode to Night mode at 17:00 o'clock.

**Shutter:** Set the upper limit of the effective exposure time. The exposure time will be automatically adjusted (within the set shutter limit value) according to the actual situation.

**Gain:** Set the upper limit of the gain. The gain value will be automatically adjusted (within the set gain limit value) according to the actual situation.

**Lens Distortion Correction:** When the image appears distortion to some extent, please enable this function and adjust the level according to the actual scene to correct the distortion. (Only some models support this function)

**EIS :** Electronic image stabilization; increase the stability of video image by using jitter compensation technology. (Only some models support this function)

**Frequency:** 50Hz and 60Hz can be optional.

**Infrared Mode:** Choose "Auto", "ON" or "OFF".

**Corridor Pattern:** Corridor viewing modes can be used for situations such as long hallways. 0, 90, 180 and 270 are available. The default value is 0. (Only some models support this function)

**Image Mirror:** Turn the current video image horizontally.

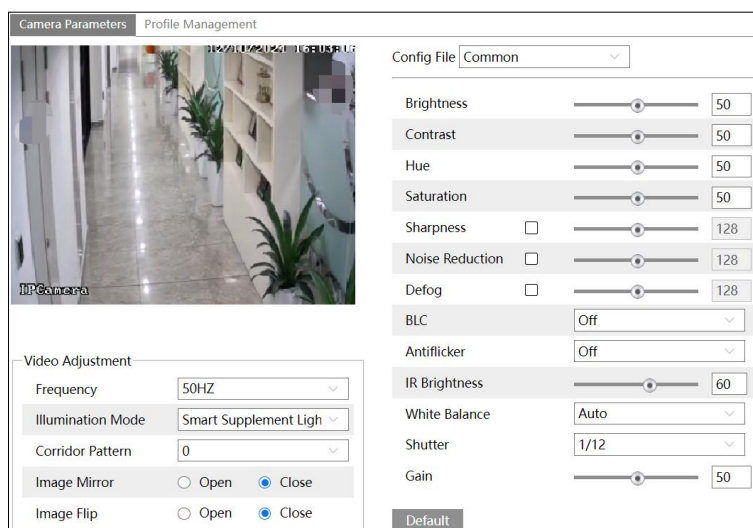
**Image Flip:** Turn the current video image vertically.

**Note:** For some items (like frequency), if selected/enabled, the camera will reboot automatically. After that, clicking "Default" button will not take effect.



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## ● Dual-light models:



For dual-light models, you can set the illumination mode.

**Illumination Mode:** choose “White light”, “Infrared light” or “Smart supplement light” as needed.

**Smart supplement light:** If selected, in low ambient light, the system will automatically turn on the visible infrared light. Once there are targets appearing in the detection area, it will automatically switch to full-brightness visible white light. When targets leaving the detection area exceeds the set duration, it will resume to infrared light. See [Smart Supplement Light Configuration](#) for details.

If “White light” is selected, overexposure control and white light mode can be set.

**White light mode:** Choose “Off”, “Auto” or “Manual”. Please select it as needed.

**Overexposure control:** Choose “OFF”, “Low”, “Mid” or “High”. This function can automatically adjust the exposure parameter according to the actual effect of the image, effectively avoiding detail missing caused by image overexposure, so that the image will be more vivid. Please set it as needed.

If “Infrared light” is selected, “Smart IR”, “Day/Night Mode” and “Infrared Mode” can be configured.

**Smart IR:** Choose “ON” or “OFF”. This function can effectively avoid image overexposure so as to make the image more realistic. The higher the level is, the more overexposure compensation will be given.

**Day/Night Mode:** Choose “Auto”, “Day”, “Night” or “Timing”.

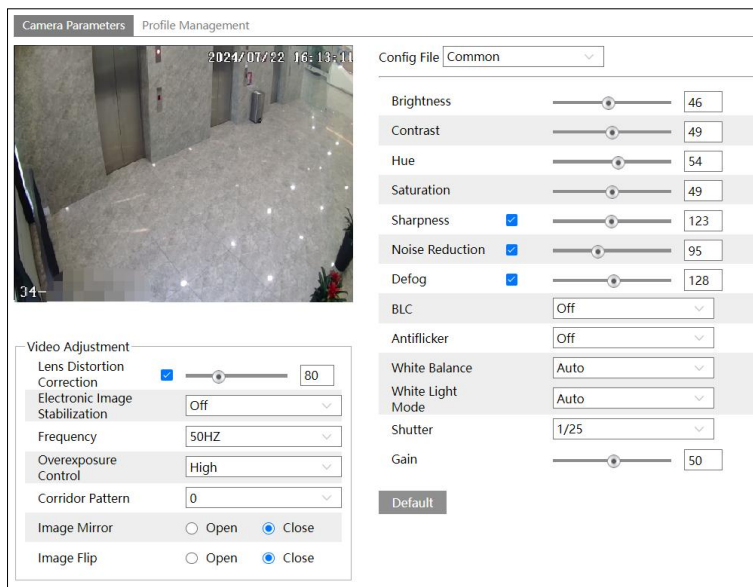
**IR Brightness:** Set the IR brightness as needed. (Only some models support this function).

## ● Only white light models:

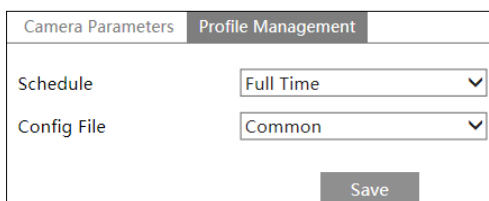
White light mode and overexposure control can be set. The parameters related to IR light will not be displayed as shown below.



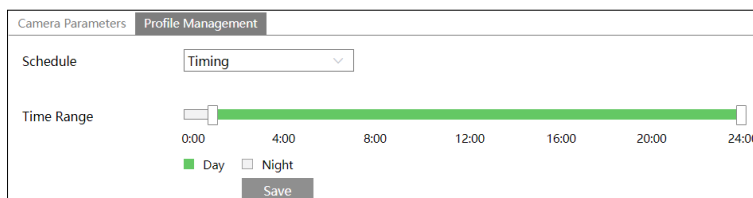
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Schedule Settings of Image Parameters:  
Click the “Profile Management” tab as shown below.



Set full time schedule for common, auto mode and specified time schedule for day and night.  
Auto mode: in the daytime, it will automatically perform the day config file set above; at night, it will automatically perform the night config file set above.  
Choose “Timing” in the drop-down box of schedule as shown below.



Drag “🕒” icons to set the time of day and night. Blue means day time and blank means night time. If the current mode of camera parameters is set to schedule, the image configuration mode will automatically switch between day and night according to the schedule.

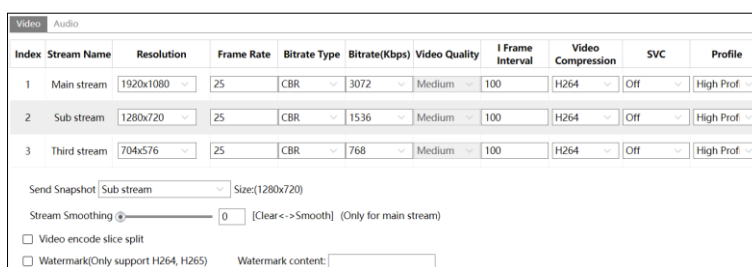


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## 4.2.2 Video / Audio Configuration

Go to **Image→Video / Audio** interface as shown below. In this interface, set the resolution, frame rate, bitrate type, video quality, and so on subject to the actual network condition.

**Note:** the video stream parameters of different camera series may be different. The following pictures and descriptions are for reference only. The real camera interface shall prevail.



Index	Stream Name	Resolution	Frame Rate	Bitrate Type	Bitrate(Kbps)	Video Quality	I Frame Interval	Video Compression	SVC	Profile
1	Main stream	1920x1080	25	CBR	3072	Medium	100	H264	Off	High Prof
2	Sub stream	1280x720	25	CBR	1536	Medium	100	H264	Off	High Prof
3	Third stream	704x576	25	CBR	768	Medium	100	H264	Off	High Prof

Send Snapshot: Sub stream Size: (1280x720)

Stream Smoothing: 0 [Clear <-> Smooth] (Only for main stream)

☐ Video encode slice split

☐ Watermark (Only support H264, H265) Watermark content:

Multiple video streams can be adjustable.

**Resolution:** The size of the image.

**Frame rate:** The higher the frame rate, the video is smoother.

**Bitrate type:** CBR and VBR are optional. Bitrate is related to image quality. CBR means that no matter how much change is seen in the video scene, the compression bitrate will be kept constant. VBR means that the compression bitrate will be adjusted according to scene changes. For example, for scenes that do not have much movement, the bitrate will be kept at a lower value. This can help optimize the network bandwidth usage.

**Bitrate:** it can be adjusted when the mode is set to CBR. The higher the bitrate, the better the image quality will be.

**Video Quality:** It can be adjusted when the mode is set to VBR. The higher the image quality, the more bitrate will be required.

**I Frame interval:** It determines how many frames are allowed between “a group of pictures”. When a new scene begins in a video, until that scene ends, the entire group of frames (or pictures) can be considered as a group of pictures. If there is not much movement in the scene, setting the value higher than the frame rate is fine, potentially resulting in less bandwidth usage. However, if the value is set too high, and there is a high frequency of movement in the video, there is a risk of frame skipping.

**Video Compression:** MJPEG, H264+, H264, H265 or H265+ can be optional. MJPEG is not available for main stream. If H.265/H.265+ is chosen, make sure the client system can decode H.265/H.265+. Compared to H.265, H.265+ saves more storage space with the same maximum bitrate in most scenes. Compared to H.264, H.265 reduces the transmission bitrate under the same resolution, frame rate and image quality.

**Note:** Some models may support H264S (Smart H.264)/H265S (Smart H.265). Compared to H.265+/H.265, smart H.265 can spontaneously adjust the bitrate distribution according to the requirements of the actual scene. For example, when there is no human or vehicle detected, the bitrate will be automatically reduced with no effect on image quality by using H.265S.



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**SVC** : Only some models support this function. Scalable Video Coding (SVC) is able to extract one or more subset bit streams with different frame rates from a bit stream.

**Profile:** For H.264. Baseline, main and high profiles are selectable.

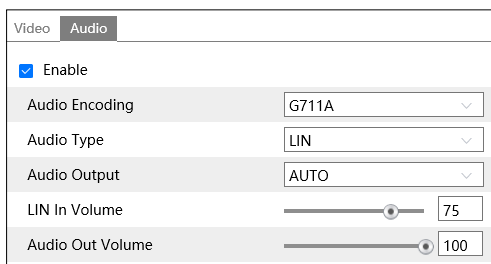
**Send Snapshot:** Set the snapshot stream.

**Stream Smoothing:** Only some models support this function. Drag the progress bar or set the stream smoothing value as needed. The higher the value is, the better fluency of the stream is, but the video quality is reduced. The lower the value is, the clearer the image is.

**Video encode slice split:** If this function is enabled, a smooth image can be obtained even though using the low-performance PC.

**Watermark:** When playing back the local recorded video in the search interface, the watermark can be displayed. To enable it, check the watermark box and enter the watermark text.

Click the “Audio” tab to go to the interface as shown below.



**Audio Encoding:** G711A and G711U are selectable.

**Audio Type:** MIC or LIN. (If the internal MIC is supported and used, choose “MIC”. If your camera supports audio input and an external line-level audio input device is also used, choose “LIN”.)

**Audio Output:** Talkback, warning or auto can be optional. If “Talkback” is selected, the audio output will be used for two-way audio. If “Warning” is selected, the audio output will be used to play the pre-defined audio alarm. If “Auto” is selected, the system will output sound for two-way audio or warning voice as needed. But when it is warning and two-way audio is being enabled simultaneously, two-way audio will be output first. (Only some models support audio output)

**Some modes may support the built-in speaker. You can set the audio output or speaker separately.**

**Speaker:** Talkback, warning or auto can be optional. If “Talkback” is selected, the built-in speaker will be used for two-way audio. If “Warning” is selected, the built-in speaker will be used to play the pre-defined audio alarm. If “Auto” is selected, the system will output sound for two-way audio or warning voice as needed. But when it is warning and two-way audio is being enabled simultaneously, two-way audio will be output first.

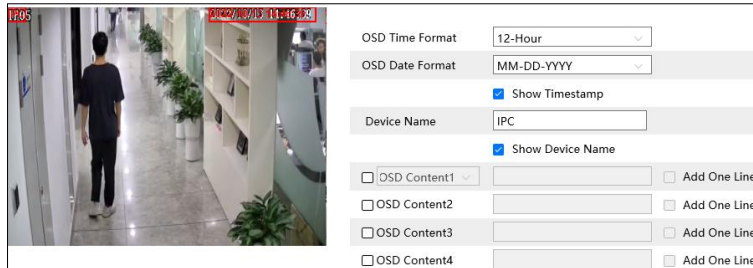
**MIC IN/Audio Out Volume:** Set the volume as needed.



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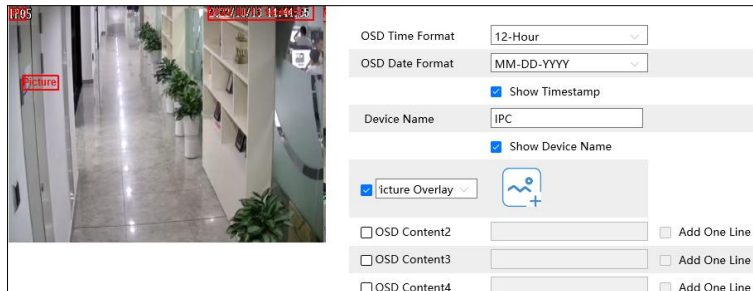
### 4.2.3 OSD Configuration

Go to **Image→OSD** as shown below.




Set time stamp, device name, OSD content and picture overlap here. After enabling the corresponding display and entering the content, drag them to change their position. Then click the “Save” button to save the settings.

The quantities of the OSD items are different for different models.



Picture Overlay Settings (This function is only available for some models):

Check “OSD Content1”, choose “Picture Overlay” and click  to select the overlapping picture. Then click “Open” to upload the overlapping picture. The pixel of the image shall not exceed 200\*200, or it cannot be uploaded.

### 4.2.4 Video Mask

Go to **Image→Video Mask** as shown below. A maximum of 4 zones can be set up.



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To set up a video mask:

1. Enable video mask.
2. Click the “Draw Area” button and then drag the mouse to draw the video mask area.
3. Click the “Save” button to save the settings.
4. Return to the live to verify that the area has been drawn as shown as blocked out in the image.



To clear the video mask:

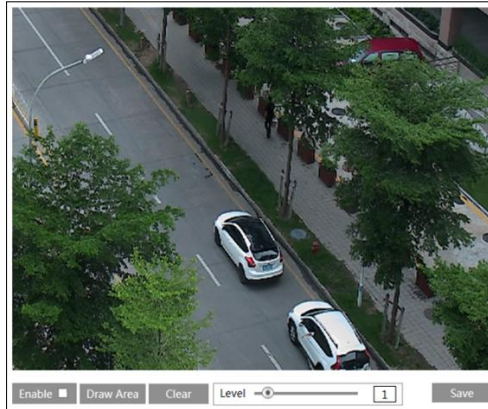
Click the “Clear” button to delete the current video mask area.

## 4.2.5 ROI Configuration

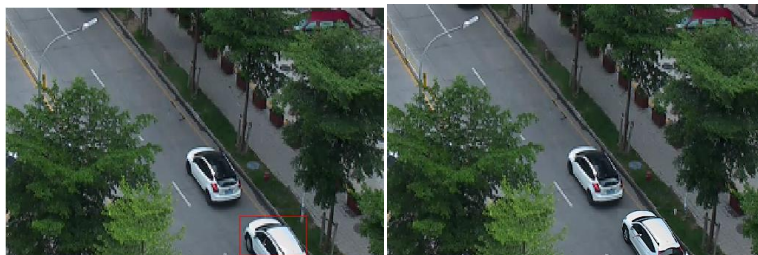
Go to **Image→ROI Config** as shown below. An area in the image can be set as a region of interest. This area will have a higher bitrate than the rest of the image, resulting in better image quality for the identified area.



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1. Check “Enable” and then click the “Draw Area” button.
2. Drag the mouse to set the ROI area.
3. Set the level.
4. Click the “Save” button to save the settings.

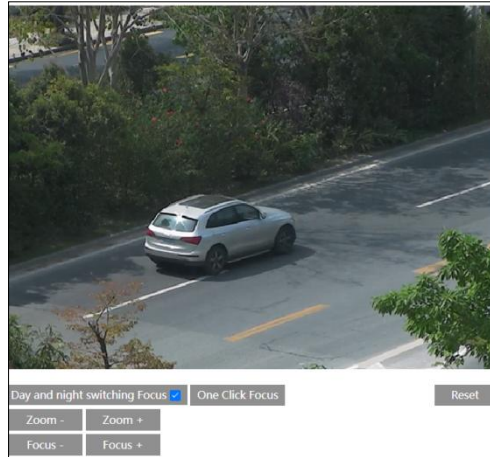


#### 4.2.6 Lens Control

**This function is only available for the model with a motorized zoom lens.** Within this section, zoom and focus can be controlled. If the image is out of focus after a manual adjustment, one key focus can be used to set the focus automatically. Go to **Config→Image→Zoom/Focus** to set.



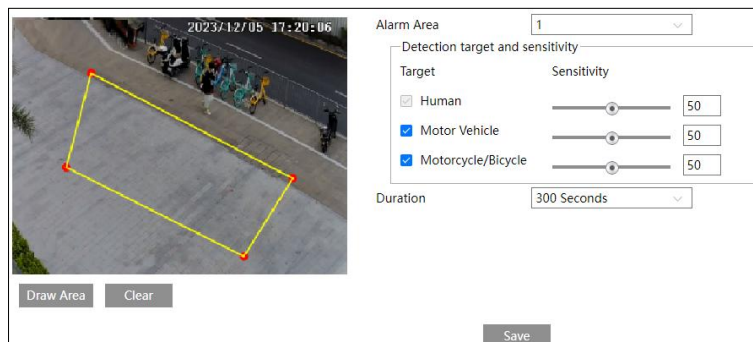
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#### 4.2.7 Smart Supplement Light Configuration

**This function is only available for some models.**

1. Set the illumination mode to “Smart Supplement Light” in the Display Setting interface.
2. Go to **Config→Image→Smart Supplement Light**.



3. Set alarm areas. Select the alarm area number. Four alarm areas can be added. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area.
4. Set the detection target and sensitivity. “Human” is selected by default. Some models also can choose “Motor Vehicle” or “Motorcycle/Bicycle”.

**Sensitivity:** The higher the value is, the easier the white light will be triggered by targets.

5. Set the duration of the white light. In low ambient light, the system will automatically turn on the visible infrared light. Once there are targets appearing in the set alarm area, it will automatically switch to full-brightness visible white light. When targets leaving the alarm area exceed the set duration and no other targets are detected during the period, it will resume to infrared light.



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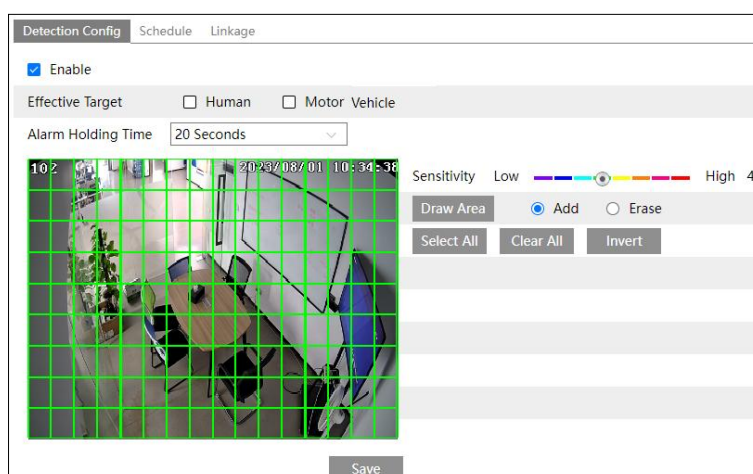
**Note :** If the targets staying and not moving in the detection area exceed the set duration, it will resume to infrared light too.

6. Click “Save” to save the settings.

## 4.3 Alarm Configuration

### 4.3.1 Motion Detection

Go to **Alarm→Motion Detection** to set the motion detection alarm.



1. Check “Enable” check box to activate motion-based alarms. If unchecked, the camera will not send out any signals to trigger motion-based recording to the NVR or CMS, even if there is motion in the video.

**Effective Target:** Choose “Human” or “Motor Vehicle”. For some models, you can only choose “Human”. If “Human/Motor Vehicle” is enabled, the camera will only detect the movement of human/motor vehicle. If no target is enabled, alarms will be triggered when a moving object appears on the image, including human, vehicle or other moving objects. (Under face event mode, this function is not available)

**Alarm Holding Time:** it refers to the time that the alarm extends after an alarm ends. For instance, if the alarm holding time is set to 20 seconds, once the camera detects a motion, it will go to alarm and would not detect any other motion in 20 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

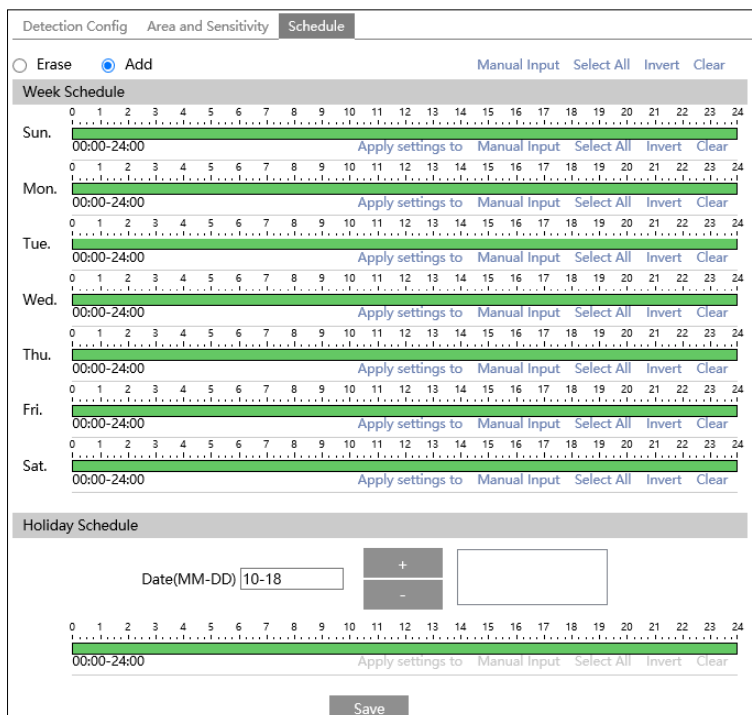
2. Set motion detection area and sensitivity.

Move the “Sensitivity” scroll bar to set the sensitivity. A higher sensitivity value means that motion will be triggered more easily. The area without colored grids means the sensitivity value is 0, which will be considered as a blocked area.



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Select “Add” and click “Draw”. Drag the mouse to draw the motion detection area; Select “Erase” and drag the mouse to clear motion detection area.  
After that, click the “Save” to save the settings.  
3. Set the schedule for motion detection.



## Weekly schedule

Set the alarm time from Monday to Sunday for a single week. Each day is divided into one-hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

## Day schedule

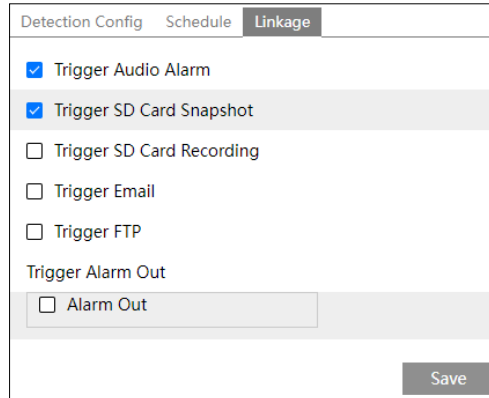
Set the alarm time for a special day, such as a holiday.

**Note:** Holiday schedule takes priority over weekly schedule.

4. Click “Linkage” to configure the alarm linkage items.



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**Trigger Audio Alarm:** If selected, the warning voice will be played on detecting a motion based alarm. (Please set the warning voice first. See [Audio Alarm](#) for details). Only some models support this function.

**Trigger SD Card Snapshot:** If selected, the system will capture images on motion detection and save the images on an SD card.

**Trigger SD Card Recording:** If selected, the video will be recorded on an SD card on motion detection.

**Note:** Only the camera with the SD card storage function supports “Trigger SD Card Snapshot/Recording”.

**Trigger Email:** If “Trigger Email” and “Attach Picture” are checked (email address must be set first in the [Email configuration](#) interface), the captured pictures and triggered event will be sent to those addresses. (Only some models support this function)

**Trigger FTP:** If “Trigger FTP” and “Attach Picture” are checked, the captured pictures will be sent to the FTP server address. Please refer to the [FTP configuration](#) section for more details. (Only some models support this function)

**Trigger Alarm Out:** If selected, this would trigger an external relay output that is connected to the camera on detecting a motion based alarm. Only some models support this function.

### 4.3.2 Exception Alarm

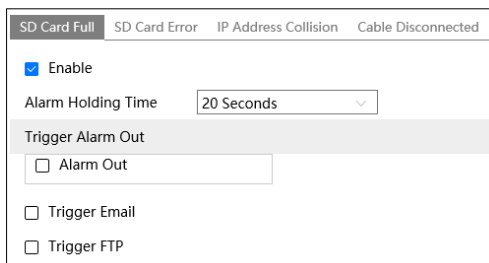
**Note:** Only the camera with the SD card storage function supports SD card full and SD card error alarms.

#### ● SD Card Full

1. Go to **Config→Alarm→Exception Alarm→SD Card Full**.



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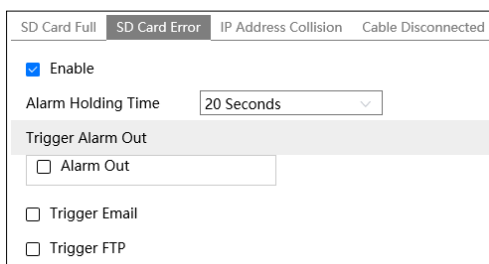


2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. The setup steps are the same as motion detection. Please refer to [Motion Detection](#) for details.

### ● SD Card Error

When there are some errors in writing to the SD card, the corresponding alarms will be triggered.

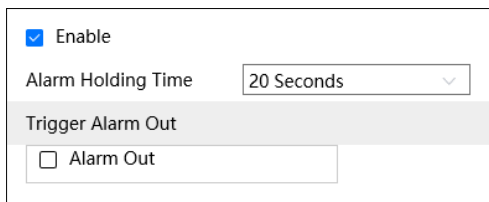
1. Go to **Config→Alarm→ Exception Alarm →SD Card Error** as shown below.



2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. Trigger alarm out, Email, and FTP. The setup steps are the same as motion detection. Please refer to [Motion Detection](#) for details.

### ● IP Address Conflict

1. Go to **Config→Alarm→ Exception Alarm→IP Address Collision** as shown below.



2. Click “Enable” and set the alarm holding time.
3. Trigger alarm out. When the IP address of the camera conflicts with the IP address of other devices, the system will trigger the alarm out.

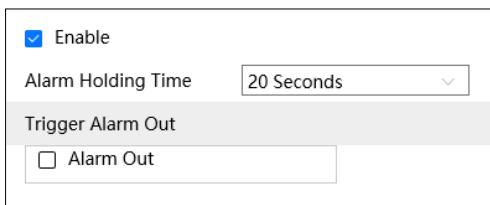
**Note:** if your camera doesn’t support alarm out, you can go to **Config→Maintenance→ Operation Log** to check the relevant alarm information after enabling this function.



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## ● Cable Disconnection

Go to **Config→Alarm→Exception Alarm →Cable Disconnected** as shown below.



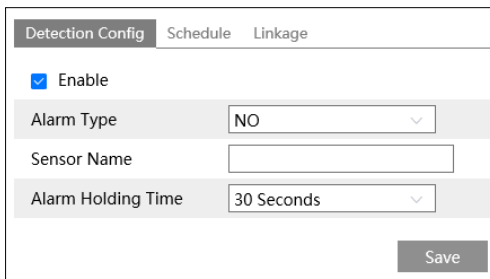
2. Click “Enable” and set the alarm holding time.

3. Trigger alarm out. When the camera is disconnected, the system will trigger the alarm out.

**Note:** if your camera doesn’t support alarm out, you can go to **Config→Maintenance→ Operation Log** to check the relevant alarm information after enabling this function.

### 4.3.3 Alarm In

This function is only available for some models. To set sensor alarm (alarm in):  
Go to **Config→Alarm→Alarm In** as shown below.



1. Click “Enable” and set the alarm type, alarm holding time and sensor name.

2. Click “Save” button to save the settings.

3. Set the schedule of the sensor alarm. The setup steps of the schedule are the same as the schedule recording setup. (See [Schedule Recording](#)).

4. Click “Linkage” to configure the alarm linkage items.

**Trigger Audio Alarm:** If selected, the warning voice will be played when the sensor alarm is triggered. Please set the warning voice first. See [Audio Alarm](#) for details. (Only some models support this function)

**Trigger Light Alarm:** If selected, the light of the camera will flash when the sensor alarm is triggered. Please set the light flashing time and frequency first. See [Light Alarm](#) for details. (This function is only available for the red-blue light alert cameras and white light alert cameras; for the white light alert cameras, only when the illumination mode in Display Settings is set to “Infrared light”, can this function be displayed.)



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**Trigger SD Card Snapshot:** If selected, the system will capture images when the sensor alarm is triggered and save the images on an SD card.

**Trigger SD Card Recording:** If selected, the video will be recorded on an SD card when the sensor alarm is triggered.

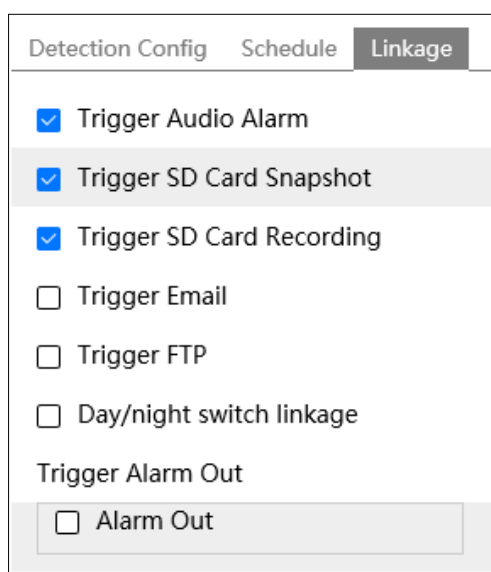
**Note:** Only the camera with the SD card storage function supports “Trigger SD Card Snapshot/Recording”.

**Trigger Email:** If “Trigger Email” and “Attach Picture” are checked (email address must be set first in the Email configuration interface), the captured pictures and triggered event will be sent to those addresses. (Only some models support this function)

**Trigger FTP:** If “Trigger FTP” and “Attach Picture” are checked, the captured pictures will be sent to the FTP server address. Please refer to the FTP configuration section for more details. (Only some models support this function)

**Day/night switch linkage:** if enabled, the system will switch to day or night mode upon the occurrence of the sensor alarm. (Only some models support this function)

**Trigger Alarm Out:** If selected, this would trigger an external relay output that is connected to the camera when the sensor alarm is triggered (This function is only available for the models with the alarm output interface; some models may support two alarm output interfaces).



The screenshot shows a configuration window with three tabs: "Detection Config", "Schedule", and "Linkage". The "Linkage" tab is active. It contains a list of checkboxes for various alarm triggers:

- ☒ Trigger Audio Alarm
- ☒ Trigger SD Card Snapshot
- ☒ Trigger SD Card Recording
- ☐ Trigger Email
- ☐ Trigger FTP
- ☐ Day/night switch linkage

Below these is a section titled "Trigger Alarm Out" with a single checkbox:

- ☐ Alarm Out

#### 4.3.4 Alarm Out

This function is only available for some models. Go to **Config→Alarm→Alarm Out**.



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Alarm Out Mode	Alarm Linkage
Alarm Out Name	alarmOut1
Alarm Holding Time	20 Seconds
Alarm Type	NC
Save	

**Alarm Out ID:** Some models may support two alarm output interfaces. The alarm out can be set respectively by selecting alarm out ID.

**Alarm Out Mode:** Alarm linkage, manual operation, day/night switch linkage, and timing are optional.

**Alarm Linkage:** Having selected this mode, select alarm out name, alarm holding time at the “Alarm Holding Time” pull down list box and alarm type.

**Manual Operation:** Having selected this mode, select the alarm type and click “Open” to trigger the alarm out immediately; click “Close” to stop alarm.

Alarm Out Mode	Manual Operation
Alarm Type	NC
Manual Operation	Open Close
Save	

**Day/Night Switch Linkage:** Having selected this mode, select the alarm type and then choose to open or close alarm out when the camera switches to day mode or night mode.

Alarm Out Mode	Day/night switch linkage
Alarm Type	NC
Day	Close
Night	Close

**Timing:** Select the alarm type. Then click “Add” and drag the mouse on the timeline to set the schedule of alarm out; click “Erase” and drag the mouse on the timeline to erase the set time schedule. After this schedule is saved, the alarm out will be triggered in the specified time.


Alarm Out Mode	Timing
Alarm Type	NC
Time Range	<div style="display: flex; align-items: center;"> <div style="margin-right: 10px;"> <input type="radio"/> Erase           <input checked="" type="radio"/> Add         </div> <div style="border: 1px solid black; padding: 2px;"> <div style="display: flex; justify-content: space-between; font-size: 8px;"> <span>0</span><span>24</span> </div> <div style="display: flex; justify-content: space-between; font-size: 8px;"> <span>1</span><span>2</span><span>3</span><span>4</span><span>5</span><span>6</span><span>7</span><span>8</span><span>9</span><span>10</span><span>11</span><span>12</span><span>13</span><span>14</span><span>15</span><span>16</span><span>17</span><span>18</span><span>19</span><span>20</span><span>21</span><span>22</span><span>23</span> </div> </div> </div>
Save	



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### 4.3.5 Alarm Server

Go to **Alarm→Alarm Server** as shown below.

Server Address	<input type="text" value="0.0.0.0"/>
Port	<input type="text" value="8010"/>
Heartbeat	<input type="text" value="Disable"/>
Heartbeat interval	<input type="text" value="30"/> Second
 <input type="button" value="Edit"/>	

Click “Edit” to set the alarm server.

Set the server address, port, heartbeat and heartbeat interval. When an alarm occurs, the camera will transfer the alarm event to the alarm server. If an alarm server is not needed, there is no need to configure this section.

Click  to view the entire server address; click  to hide a part of sensitive data.

### 4.3.6 Audio Alarm

Only some models support audio alarm function. If your camera doesn’t support this function, please skip the following instructions.

Go to **Alarm→Audio Alarm** as shown below.

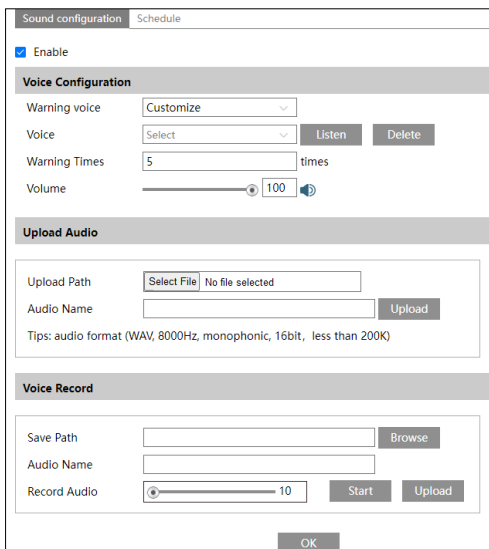
Enable audio alarm. If disabled, the camera will not play the desired warning voice even if an event triggers audio alarm. Additionally, you need to enable audio in the audio configuration interface and the speaker type should be “Warning” or “Auto”, or the warning voice cannot play too.

Sound configuration		Schedule
<input checked="" type="checkbox"/> Enable		
<b>Voice Configuration</b>		
Warning voice	<input type="text" value="English"/>	
Voice	<input type="text" value="Restricted area, leave as"/>	<input type="button" value="Listen"/>
Warning Times	<input type="text" value="5"/> times	
Volume	<input type="range" value="100"/> <input type="button" value="100"/>	<input type="button" value="OK"/>

① Select the warning voice. If you want to customize the voice, you can choose “Customize”. Click “Select File” or “Browse” to choose the audio file you want to upload and then enter the audio name. Finally, click “Upload” to upload the audio file. Note that the format of the audio file must meet the requirement (see Tips), or it will not be uploaded. After you upload the audio file, you can select the audio name from the audio list and click “Listen” to listen to it. Click “Delete” to delete the audio.



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The screenshot shows a web interface for sound configuration. It has two tabs: 'Sound configuration' (active) and 'Schedule'. Under 'Sound configuration', there is a checkbox for 'Enable' which is checked. Below this is the 'Voice Configuration' section with a 'Warning voice' dropdown set to 'Customize', a 'Voice' dropdown set to 'Select', and buttons for 'Listen' and 'Delete'. There is a 'Warning Times' input field set to '5' and a 'Volume' slider set to '100'. The 'Upload Audio' section has an 'Upload Path' dropdown set to 'Select File' (with 'No file selected' below it), an 'Audio Name' input field, and an 'Upload' button. A tip below states: 'Tips: audio format (WAV, 8000Hz, monophonic, 16bit, less than 200K)'. The 'Voice Record' section has a 'Save Path' input field with a 'Browse' button, an 'Audio Name' input field, a 'Record Audio' slider set to '10', and buttons for 'Start' and 'Upload'. An 'OK' button is at the bottom.

You can also record your own voice in the above interface and then upload.

- Insert the microphone into your PC.
- Click “Browse” to choose the save path of the audio you want to record.
- Set the record audio volume and then click “Start” to start recording your voice.
- Click “Upload” to upload your customized voice.

**Note:** when you access your camera by the web browser without the plug-in, “video record” is not available in the above interface.

② Select the voice and then set the warning times and volume as needed.

Warning times: it ranges from 1 to 50.

③ Set the schedule of audio alarm. The setup steps of the schedule are the same as the schedule recording setup. (See [Schedule Recording](#)).

④ Click “OK” to save the settings.

### 4.3.7 Light Alarm

**Note:** This function is only available for the red-blue light alert cameras and white light alert cameras; for the white light alert cameras, only when the illumination mode in Display Settings is set to “Infrared light”, can this function be displayed.

Go to **Alarm→Light Alarm** interface as shown below.

- ① Enable light alarm as needed. Enable light alarm as needed. If it is disabled, the flashing light will not be turned on when the light alarm is triggered.
- ② Set the flashing time and frequency of the light.



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Light Configuration	Schedule
<input checked="" type="checkbox"/> Enable	
Flashing Time	<input type="text" value="2"/> Second
Flashing Frequency	<input type="text" value="Low"/>
<input type="button" value="OK"/>	

Flashing time: the flashing time ranges from 1 second to 60 seconds.

Flashing Frequency: three options- low, middle and high

③ Set the schedule of audio alarm. The setup steps of the schedule are the same as the schedule recording setup. (See [Schedule Recording](#)).

### 4.3.8 Video Exception

Only some models support this function.

This function can detect changes in the surveillance environment affected by external factors.

To set video exception detection:

Go to **Config→Event→Video Exception** as shown below.

Detection Config	Sensitivity	Linkage
<input checked="" type="checkbox"/> Scene Change Detection		
<input checked="" type="checkbox"/> Video Blur Detection		
<input checked="" type="checkbox"/> Abnormal Color Detection		
Alarm Holding Time	<input type="text" value="20 Seconds"/>	
<input type="button" value="Save"/>		

1. Enable the applicable detection that's desired.

**Scene Change Detection:** Alarms will be triggered if the scene of the monitor video has changed.

**Video Blur Detection:** Alarms will be triggered if the video becomes blurry.

**Abnormal Color Detection:** Alarms will be triggered if the image is abnormal because of color deviation.

2. Set the alarm holding time.

3. Click “Save” button to save the settings.

4. Set the sensitivity of the exception detection. Click “Sensitivity” tab to go to the interface as shown below.

Detection Config	Sensitivity	Linkage
Sensitivity <input type="text" value="50"/>		
<input type="button" value="Save"/>		



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Drag the slider to set the sensitivity value or directly enter the sensitivity value in the textbox. Click “Save” button to save the settings.

**The sensitivity value of Scene Change Detection:** The higher the value is, the more sensitive the system responds to the amplitude of the scene change.

**The sensitivity value of Video Blur Detection:** The higher the value is, the more sensitive the system responds to the blurriness of the image.

**The sensitivity value of Abnormal Color Detection:** The higher the value is, the more sensitive the system responds to the color shift of the image.

5. Click “Linkage” to configure the alarm linkage items. The setup steps are the same as motion detection. Please refer to [Motion Detection](#) for details.

After checking “Trigger SD Card Snapshot” and/or “Trigger SD Card Recording”, you can search the recorded files or snapshots of video exception by selecting the “Common” event.

### ✂ The requirements of the camera and surrounding area

1. Auto-focusing function should not been enabled for exception detection.
2. Try not to enable exception detection when light changes greatly in the scene.
3. Please contact us for more detailed application scenarios.

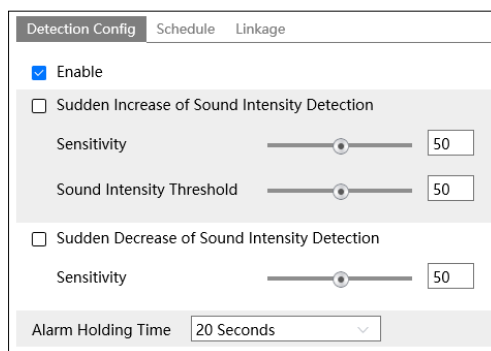
## 4.3.9 Audio Exception

Only some models support this function.

Alarms will be triggered when the abnormal sound is detected in the surveillance scene, such as the sudden increase/decrease of the sound intensity.

To set audio exception detection:

1. Go to **Alarm→Audio Exception** as shown below.



2. Enable audio exception.
3. Select the audio exception detection types.

**Sudden Increase of Sound Intensity Detection:** Detect sudden increase of sound intensity. If enabled, sensitivity and sound intensity threshold are configurable. Alarms will be triggered when the detected sound intensity exceeds the sound threshold.

**Sensitivity:** The higher the value is, the easier the alarm will be triggered.



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**Sound Intensity Threshold:** It is the sound intensity reference for the detection. The lower the value is, the easier the alarm will be triggered. It is recommended to set the average sound intensity in the environment. The louder the environment sounds, the higher the value should be. Please adjust it according to the actual environmental condition.

**Sudden Decrease of Sound Intensity Detection:** Detect sudden decrease of sound intensity. Please set the sensitivity as needed. The higher the value is, the easier the alarm will be triggered.

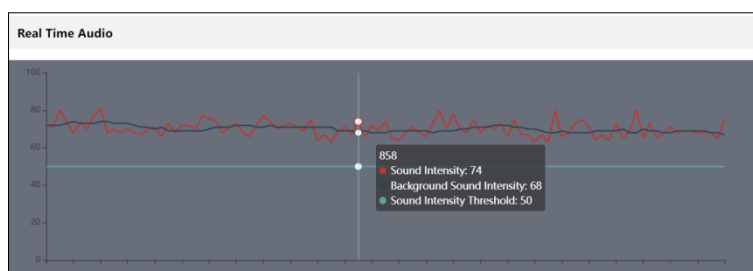
### Real-time audio graphic:

Red wavy line stands for the current detected sound intensity.

Navy blue line stands for the environment (background) sound intensity.

Green line stands for the sound intensity threshold.

In order to reduce false alarms, it is recommended to set the sensitivity and sound intensity threshold according to the real-time audio graphic.



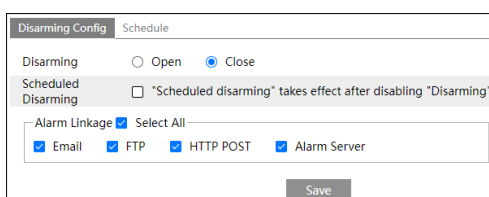
4. Set the alarm holding time and click “Save” to save the settings.
5. Set the schedule of audio exception detection. The setup steps of the schedule are the same as the schedule recording (See [Schedule Recording](#)).
6. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

**Note:** The alarm recording type triggered by an audio exception event is “Common”. In the search interface, you can search the recorded files of audio exception by selecting the “Common” event.

## 4.3.10 Disarming

Only some models support this function.

You can disarm alarm linkage actions quickly in this interface.




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**Disarming:** If enabled, the system stops triggering alarm linkage actions immediately.

**Scheduled Disarming:** The system stops triggering alarm linkage actions in the selected period. Close disarming and check “Scheduled Disarming”. Then click “Schedule” to set the schedule. The setup steps of the schedule are the same as the motion detection schedule settings (See [Motion Detection](#) for details).

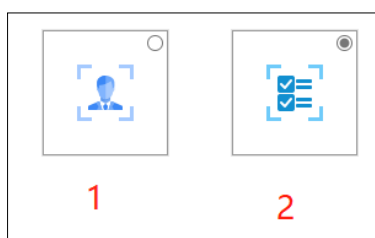
**Note:** After “Disarming” or “Scheduled Disarming” is enabled, the reported general alarms (the alarm start time and end time of alarm out and audio alarm) will probably not match the actual situation. You need to handle it manually.

## 4.4 Event Configuration

For more accuracy, here are some recommendations for installation.

- Cameras should be installed on stable surfaces, as vibrations can affect the accuracy of detection.
- Avoid pointing the camera at the reflective surfaces (like shiny floors, mirrors, glass, lake surfaces and so on).
- Avoid places that are narrow or have too much shadowing.
- Avoid scenario where the object's color is similar to the background color.
- At any time of day or night, please make sure the image of the camera is clear and with adequate and even light, avoiding overexposure or too much darkness on both sides.

You can enable the event type for some models. Go to **Config→System→Application Scenarios** as shown below.



**Event Type:** 1- Face Event; 2- Smart Event

The default event type is smart event. If you want to switch to face event, please select face event and then click “Save”. After successful reboot, the corresponding event will be displayed. Select and set as needed.

**Note:**

\* You can enable multiple smart detection events (such as line crossing detection, region intrusion detection, region exiting detection, etc.) simultaneously for some models, but detecting multiple smart events in the same time will cause the reduction in performance and affect the detection results. Please enable smart events according to the actual performance of your camera.

\* Smart events may vary by models. If your camera doesn't support one or more of the following events, please skip the relevant instructions.



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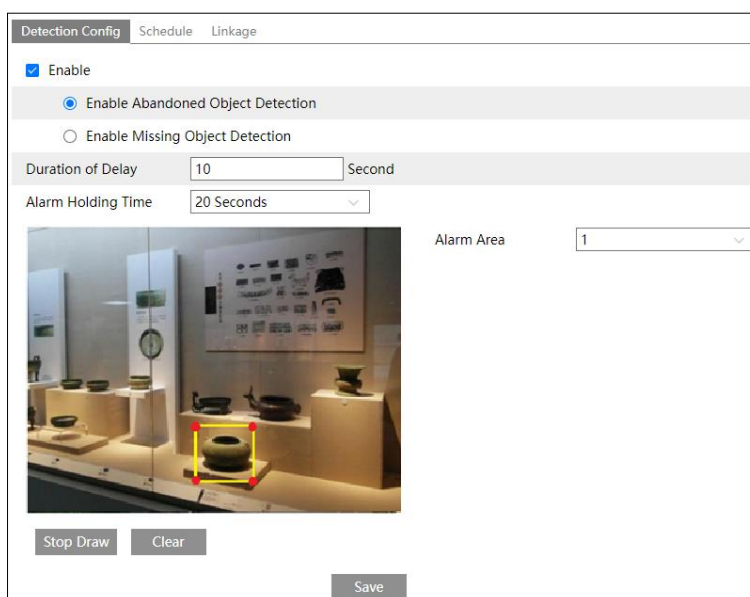
### 4.4.1 Object Abandoned/Missing

Only some models support this function.

Alarms will be triggered when the objects are removed from or left at the pre-defined area.

To set abandoned/missing object detection:

Go to **Config→Event→Object Abandoned/Missing** as shown below.



1. Enable abandoned/missing object detection and then select the detection type.

**Enable Abandoned Object Detection:** Alarms will be triggered if there are items left in the pre-defined area.

**Enable Missing Object Detection:** Alarms will be triggered if items are missing in the pre-defined area.

**Duration of Delay:** it is the alarm delay time of the object left in the region (ranging from 10~3600s) or the alarm delay time of the object removed from the region (ranging from 3~3600s). For example, if “Enable Abandoned Object Detection” is selected and the duration of delay is set as 10, alarms will be triggered after the object is left and stay in the region for 10s, but when someone takes away the object within 10s, alarms will not be triggered.

2. Set the alarm holding time.

3. Set the alarm area of the abandoned/missing object detection.

Set the alarm area number and then enter the desired alarm area name. Only one alarm area can be added. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

4. Click the “Save” button to save the settings.



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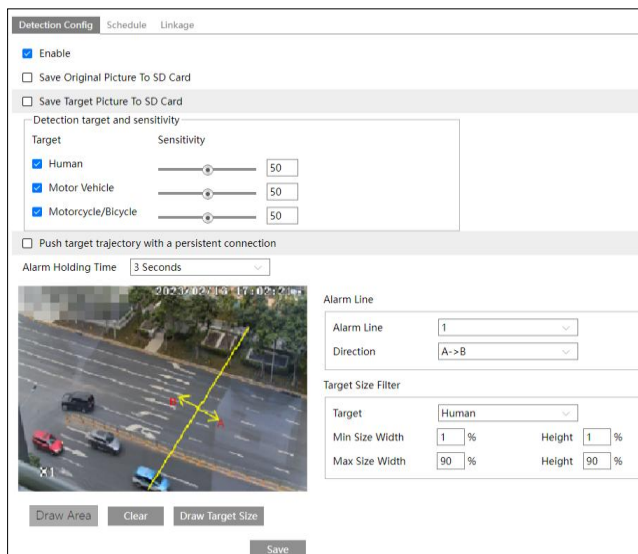
5. Set the schedule of abandoned/missing object detection. The setup steps of the schedule are the same as the motion detection schedule settings (See [Motion Detection](#) for details).
6. Click “Linkage” to configure the alarm linkage items. The setup steps are the same as motion detection. Please refer to [Motion Detection](#) for details.

### ※ The Configuration requirements of the camera and surrounding areas

1. The range of the detection object should occupy from 1/50 to 1/3 of the entire image.
2. The detection time of objects in the camera shall be from 3 to 5 seconds.
3. The defined area cannot be covered frequently and continuously (like people and traffic flow).
4. It is necessary for missing object detection that the drawn frame must be very close to the margin of the object in enhancing the sensitivity and accuracy of the detection.
5. Abandoned/missing object detection cannot determine the objects’ ownership. For instance, there is an unattended package in the station. Abandoned object detection can detect the package itself but it cannot determine to whom it belongs to.
6. Try not to enable abandoned/missing object detection when light changes greatly in the scene.
7. Try not to enable abandoned/missing object if there are complex and dynamic environments in the scene.
8. Adequate light and clear scenery are very important to abandoned/missing object detection.

## 4.4.2 Line Crossing

**Line Crossing:** Alarms will be triggered if the target crosses the pre-defined alarm lines. Go to **Config→Event→Line Crossing** as shown below.



1. Enable line crossing detection and select the snapshot type and the detection target.



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**Save Original Picture to SD Card:** If it is enabled, the detected original pictures will be captured and saved to the SD card when the targets cross the alarm line.

**Save Target Picture to SD Card:** If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the targets cross the alarm line.

**Note:** To save snapshots to the local PC, please enable “Local Smart Snapshot Storage” in the local config interface first. To save snapshots to the SD card, please install an SD card first.

#### **Detection Target:**

**Human:** Select it and then alarms will be triggered if someone crosses the pre-defined alarm lines.

**Motor Vehicle:** Select it and then alarms will be triggered if a vehicle with four or more wheels (eg. a car, bus or truck) crosses the pre-defined alarm lines.

**Motorcycle/Bicycle:** Select it and then alarms will be triggered if a vehicle with two wheels (eg. a motorcycle or bicycle) crosses the pre-defined alarm lines.

**(For some models, only “Human” can be selected.)**

All of the three types of objects can be selected simultaneously. Please select the detection objects as needed. If no object/target is selected, alarms will not be triggered even if line crossing detection is enabled.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering a line crossing alarm. (Only some models support this function)

2. Set the alarm holding time.

3. Set alarm lines and target size filter for line crossing detection.

Set the alarm line number and direction. Four lines can be added. Multiple lines cannot be added simultaneously.

**Direction:** A<->B, A->B and A<-B optional. This indicates the direction of the intruder who crosses over the alarm line that would trigger the alarm.

**A<->B:** The alarm will be triggered when the intruder crosses over the alarm line from B to A or from A to B.

**A->B:** The alarm will be triggered when the intruder crosses over the alarm line from A to B.

**A<-B:** The alarm will be triggered when the intruder crosses over the alarm line from B to A.

Click the “Draw Area” button and then drag the mouse to draw a line in the image. Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the lines. Click the “Save” button to save the settings.

**Note:** If the set rule line is very close to the edge of the screen, it may be difficult for the target to trigger the alarm. Please make sure that there is at least one full target-sized space between the rule line and the edge of the screen.


#### **To set target size filter:**

Some models don't support target size filter. If your camera doesn't support it, please skip the following instructions.

Click “Draw Target Size” to draw the maximum and minimum size of a specific target as shown below.



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2023/02/15 09:17:43

Alarm Line

Alarm Line

Direction

Target Size Filter

Target

Min Size Width  % Height  %

Max Size Width  % Height  %

Draw Area Clear Draw Target Size Save

**Target:** choose “Human”, “Motor Vehicle” or “Motorcycle/Bicycle” as needed.

Green box is the maximum target detection box; yellow box is the minimum target detection box. Click the green box to edit the maximum target detection box; click the yellow box to edit the minimum target detection box.

Drag one of four corners of the green or yellow box to change the box size. The corresponding size value on the right will be changed too. You can also enter the digital number to directly change the box size.

Click and drag the green or yellow box to move its position.

Finally, click “Save” to save the settings.

After the target size range is set, only the target whose size is between the minimum value and the maximum value can be detected.

4. Click “Save” button to save the settings.

5. Set the schedule of line crossing detection. The setup steps of the schedule are the same as the motion detection schedule settings (See [Motion Detection](#) for details).

6. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

### ※ Configuration requirements of the camera and surrounding area

1. Auto-focusing function should not be enabled for line crossing detection.
2. Avoid the scenes with many trees or the scenes with various light changes (like many flashing headlights). The ambient brightness of the scenes shouldn't be too low.
3. Cameras should be mounted at a height of 2.8 meters or above.
4. The recommended depression angle of the camera is from 30° to 45° (See [Outdoor Mounting](#) example).

For pedestrians, their heads and main bodies should be clearly visible on a video.



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For vehicles, the depression angle should not be more than the recommended value. The sideways or horizontal viewing angle is recommended on a video (see below).



5. Make sure cameras can view objects for at least 2 seconds in the detected area for accurate detection.

6. Adequate light and clear scenery are crucial for line crossing detection.

7. Please adjust the installation position or focus to meet the requirements of the target recognition size.

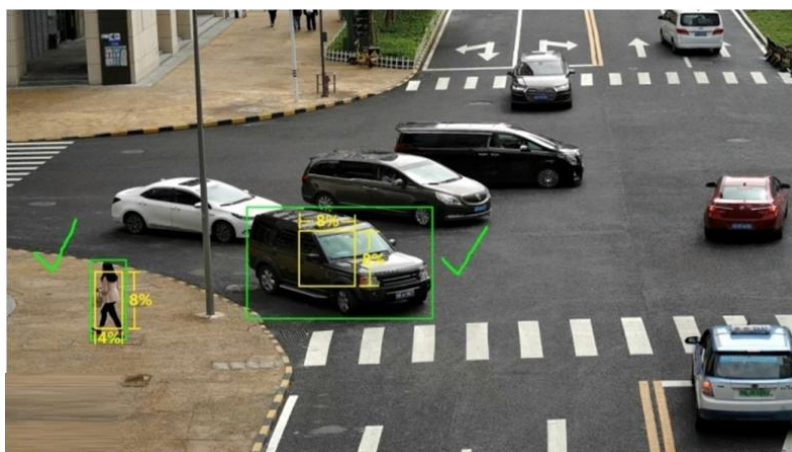
The recommended target recognition size:

**Note:** The means that a occupies the

Percentage	Human	Motor Vehicle	Motorcycle/Bicycle
Minimum (Width x Height)	4% x 8%	8% x 8%	4% x 4%
Maximum (Width x Height)	50% x 50%	50% x 50%	50% x 50%

percentage  
target  
percentage of

the entire image. For example: In a 1080P(1920x1080) video image, the minimum resolution of human is 80x160 (w =1920x4%=80, h=1920x8%=160)



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### Correct example

The target recognition box meets the requirements of the minimum size. The yellow box stands for the minimum recognition size. The green box stands for the set target box.



### Wrong example

The yellow box stands for the minimum recognition size. The green box stands for the set target box. These two target recognition boxes don't meet the requirement of the minimum size. Therefore, you need to adjust the camera position or focus as needed.

### 8. Installation suggestion:

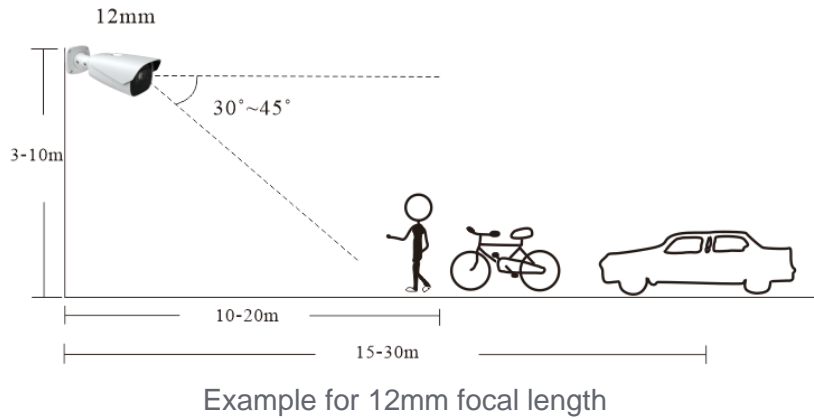
#### Outdoor mounting:

The optimal detection distance varies due to different focal length. Please refer to the following table.

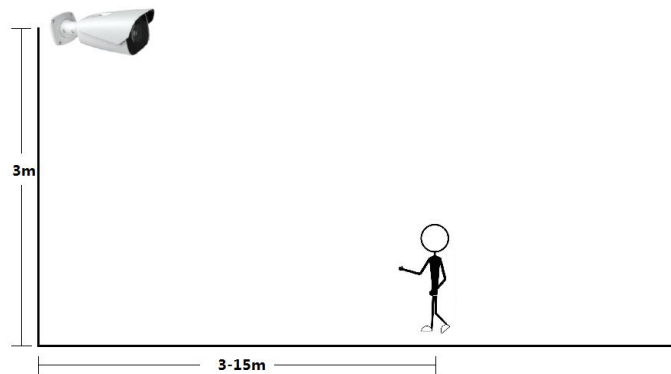
Focal Length	Installation Height(m)	Human/Motorcycle/Bicycle		Motor Vehicle	
		Maximum Distance(m)	Optimal Distance(m)	Maximum Distance(m)	Optimal Distance(m)
2.8mm	3-10	8	4-8	15	10-15
3.6mm	3-10	10	5-10	20	15-20
12mm	3-10	25	10~20	35	15~30
22mm	3-10	45	30~40	70	20~50



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## Indoor Mounting

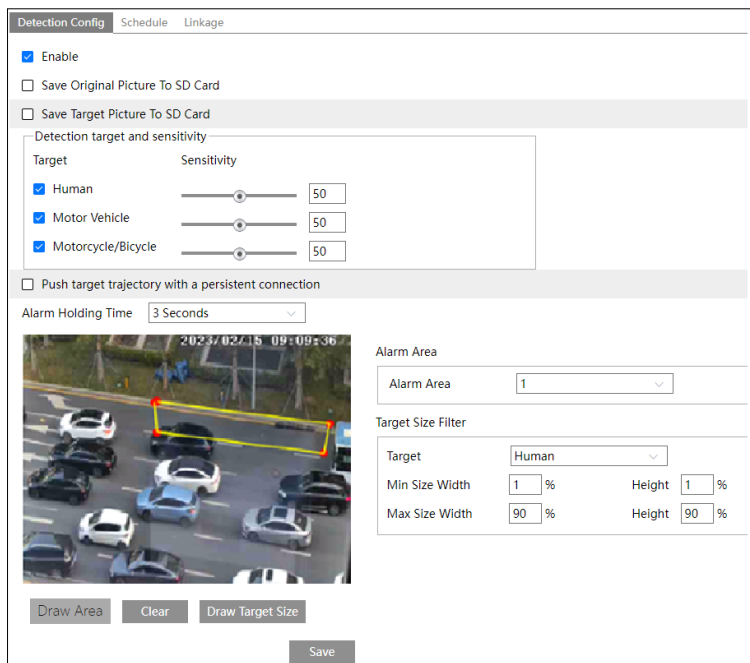


### 4.4.3 Region Intrusion

**Region Intrusion:** Alarms will be triggered if the target intrudes into the pre-defined areas. This function can be applicable to important supervision places, danger areas and prohibited areas, like military administrative zones, high danger areas, no man's areas, etc.

Go to **Config→Event→Region Intrusion** as shown below.

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The screenshot shows the 'Detection Config' window with the following settings:

- Enable:** Checked
- Save Original Picture To SD Card:** Unchecked
- Save Target Picture To SD Card:** Unchecked
- Detection target and sensitivity:**
  - Target:** Human, Motor Vehicle, Motorcycle/Bicycle (all checked)
  - Sensitivity:** All set to 50
- Push target trajectory with a persistent connection:** Unchecked
- Alarm Holding Time:** 3 Seconds
- Alarm Area:** 1
- Target Size Filter:**
  - Target:** Human
  - Min Size Width:** 1 %
  - Max Size Width:** 90 %
  - Height:** 1 %
  - Height:** 90 %

Buttons at the bottom: Draw Area, Clear, Draw Target Size, Save.

1. Enable region intrusion detection and select the snapshot type and the detection target.

**Save Original Picture to SD Card:** If it is enabled, the detected original pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

**Save Target Picture to SD Card:** If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

**Note:** To save snapshots to the local PC, please enable “Local Smart Snapshot Storage” in the local config interface first. To save snapshots to the SD card, please install an SD card first.

#### Detection Target:

**Human:** Select it and then alarms will be triggered if someone intrudes into the pre-defined area.

**Motor Vehicle:** Select it and then alarms will be triggered if a vehicle with four or more wheels (eg. a car, bus, or truck) intrudes into the pre-defined area.

**Motorcycle/Bicycle:** Select it and then alarms will be triggered if a vehicle with two wheels (eg. a motorcycle or bicycle) intrudes into the pre-defined area.

**For some models, only “Human” can be selected.**

All of the three types of objects can be selected simultaneously. Please select the detection objects as needed. If no object/target is selected, alarms will not be triggered even if intrusion detection is enabled.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering a region intrusion alarm. (Only some models support this function)

2. Set the alarm holding time.

3. Set alarm areas and target size filter for region intrusion detection.

Set the alarm area number. Four alarm areas can be added.



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Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

**Note:** If the set rule line is very close to the edge of the screen, it may be difficult for the target to trigger the alarm. Please make sure that there is at least one full target-sized space between the rule line and the edge of the screen.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

4. Click “Save” button to save the settings.

5. Set the schedule of region intrusion detection. The setup steps of the schedule are the same as the motion detection schedule settings (See [Motion Detection](#) for details).

6. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

#### ✂ Configuration requirements of the camera and surrounding area

The requirements are similar to line crossing detection. Please refer to [Configuration requirements of the camera and surrounding area](#) of line crossing detection for details.

### 4.4.4 Region Entrance

**Only some models support function.**

**Region Entrance:** Alarms will be triggered if the target enters the pre-defined areas.

Go to **Config→Event→Region Entrance**.

1. Enable region entrance detection and select the snapshot type and the detection target.
2. Set the alarm holding time.
3. Set alarm areas and target size filter for region entrance detection.
4. Set the schedule of region entrance detection.
5. Set the alarm linkage items.

The setup steps of the region entrance detection are the same as the region intrusion detection setup (See [Region Intrusion](#) for details).

### 4.4.5 Region Exiting

**Only some models support function.**

**Region Exiting:** Alarms will be triggered if the target exits from the pre-defined areas.

Go to **Config→Event→Region Exiting**.

1. Enable region exiting detection and select the snapshot type and the detection target.
2. Set the alarm holding time.
3. Set alarm areas and target size filter for region exiting detection.



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4. Set the schedule of region exiting detection.

5. Set the alarm linkage items.

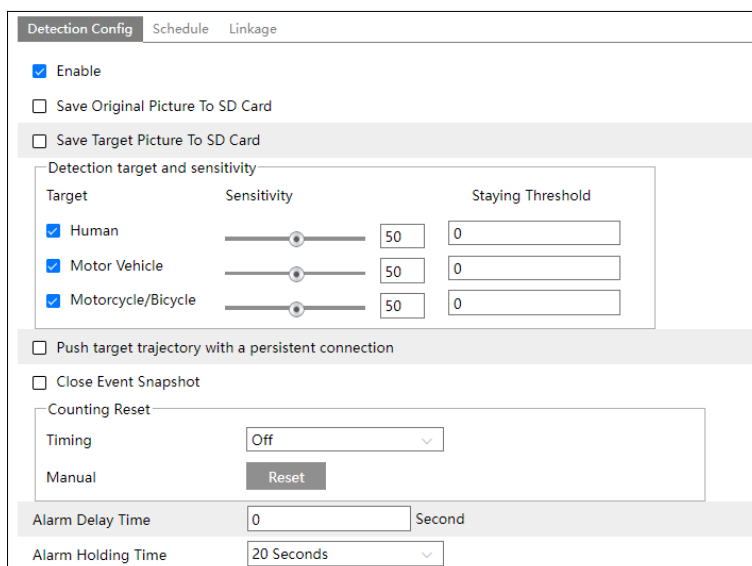
The setup steps of the region exiting detection are the same as the region intrusion detection setup (See [Region Intrusion](#) for details).

## 4.4.6 Target Counting by Line

**Only some models support function.**

This function is used to detect, track and count the number of people or vehicles crossing the set alarm line.

1. Go to **Config**→**Event**→**Target Counting by Line** as shown below.



2. Enable target counting by line and select the snapshot type and the detection target.

**Detection Target:** Select the target to calculate. Human, motor vehicle and motorcycle/bicycle can be selected.

**Staying Threshold:** When the targets (human/vehicle) staying in the specified area exceed the threshold, alarms will be triggered.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering target counting by line.

**Close Event Snapshot:** if enabled, the captured pictures based on target counting by line will be neither saved to an SD card/local PC nor pushed to the NVR/APP/platform/....

**Counting Reset:** The current number of the target counting can be reset. You can choose to reset the counting daily, weekly or monthly. Click "Reset" to manually reset the current number of crossing line people/motor vehicle/non-motor vehicle counting.



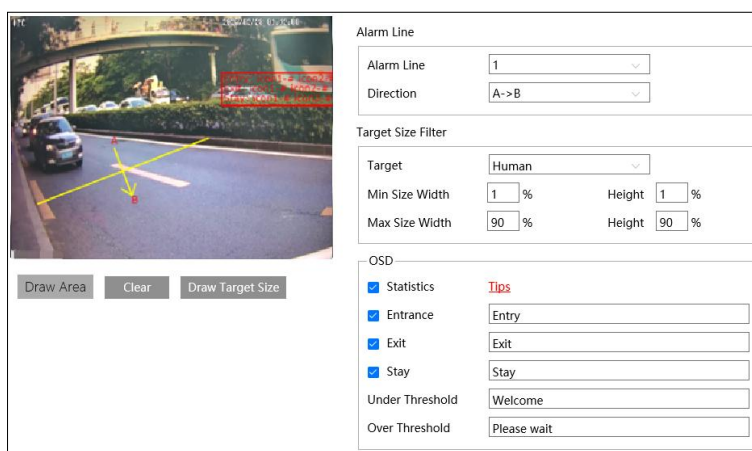
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**Alarm Delay Time:** The duration time that the number of targets exceeds the staying threshold. Alarms will not be triggered even if the targets staying in the specified area exceed the threshold within the set delay alarm duration. But if you set it to “0”, alarms will be triggered immediately when the targets staying in the specified area exceed the threshold.

3. Set the alarm holding time.

**Alarm Holding Time:** it is the time that the alarm extends after an alarm ends.

4. Set alarm lines and target size filter.



Set the alarm line number and direction. Only one alarm line can be added.

**Direction :** A->B and A<-B can be optional. The direction of the arrow is entrance.

Click the “Draw Area” button and then drag the mouse to draw a line in the image. Click the “Clear” button to delete the lines.

**Note:** If the set rule line is very close to the edge of the screen, it may be difficult for the target to trigger the alarm. Please make sure that there is at least one full target-sized space between the rule line and the edge of the screen.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

**Statistics:** If enabled, you can see the statistical information in the live view interface. If disabled, the statistical information will not be displayed in the live view interface.

Check “Statistics” and then move the red box to change the position of the statistical information displayed on the screen.

The statistical OSD information can be customized as needed.

**Note:** When target counting by line and by area are enabled simultaneously, the OSD position shown in the image depends on the OSD position of target counting by area. Click the “Save” button to save the settings.

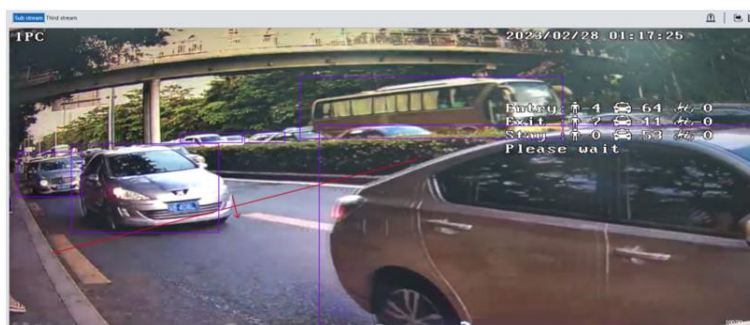
5. Set the schedule of target counting by line. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

6. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.



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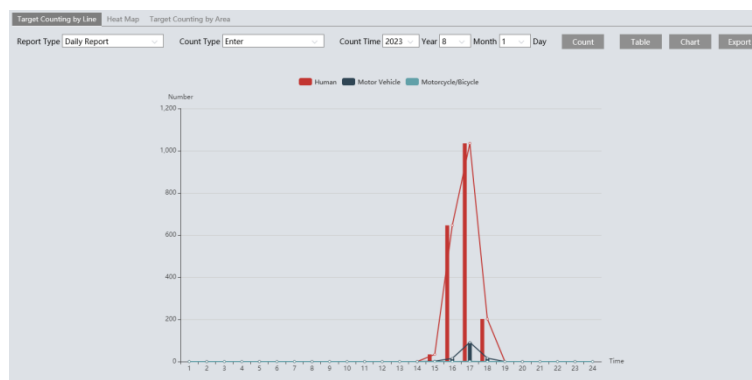
## 7. View the statistical information in the live view interface.



## 8. View the statistical information of target counting by line. Click “Statistics” to enter the following interface.

Target Counting by Line				
Heat Map Target Counting by Area				
Report Type	Count Type	Count Time	Count	Table Chart Export
Daily Report	Enter	2023 Year 12 Month 11 Day		
Index	Count Time	Human	Motor Vehicle	Motorcycle/Bicycle
1	2023/12/11 00:00:00 - 2023/12/11 00:59:59	0	0	0
2	2023/12/11 01:00:00 - 2023/12/11 01:59:59	11	0	0
3	2023/12/11 02:00:00 - 2023/12/11 02:59:59	0	0	0

Select the report type. Daily report, weekly report, monthly report and annual report are selectable.  
Select the count type. Enter or leave can be optional.  
Select the start time and then click “Count”. Then the counting result will be displayed in the statistic result area. Click Table or Chart to display the result in different way.



## ✂ Configuration requirements of the camera and surrounding area

The requirements are similar to line crossing detection. Please refer to [Configuration requirements of the camera and surrounding area](#) of line crossing detection for details.



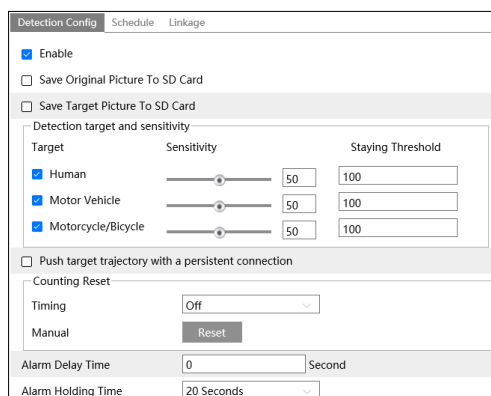
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## 4.4.7 Target Counting by Area

**Only some models support function.**

This function is only available for some models. This function is used to detect, track and count the number of people or vehicles intruding into a pre-defined area.

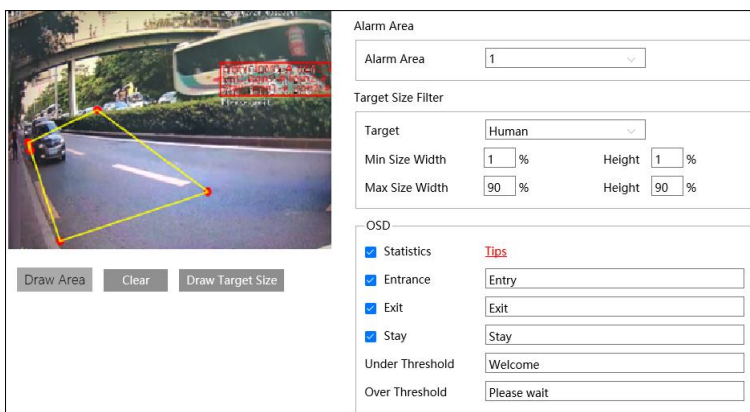
1. Go to **Config→Event→Target Counting by Area** as shown below.



The screenshot shows the 'Detection Config' window with the following settings:

- Enable:** ☒
- Save Original Picture To SD Card:** ☐
- Save Target Picture To SD Card:** ☐
- Detection target and sensitivity:**
  - Target:**
    - ☒ Human
    - ☒ Motor Vehicle
    - ☒ Motorcycle/Bicycle
  - Sensitivity:** Sliders for Human, Motor Vehicle, and Motorcycle/Bicycle are all set to 50.
  - Staying Threshold:** Input fields for Human, Motor Vehicle, and Motorcycle/Bicycle are all set to 100.
- Push target trajectory with a persistent connection:** ☐
- Counting Reset:**
  - Timing:** Off (dropdown)
  - Manual:** Reset button
- Alarm Delay Time:** 0 Second
- Alarm Holding Time:** 20 Seconds (dropdown)

2. Enable target counting by area, select the snapshot type, the detection target and counting reset.  
The setup steps are the same as the target counting by line.  
3. Set the statistic area.



The screenshot shows the 'Alarm Area' configuration window with the following settings:

- Alarm Area:** 1 (dropdown)
- Target Size Filter:**
  - Target:** Human (dropdown)
  - Min Size Width:** 1 %
  - Max Size Width:** 90 %
  - Height:** 1 %
  - Height:** 90 %
- OSD:**
  - ☒ Statistics
  - ☒ Entrance
  - ☒ Exit
  - ☒ Stay
  - Under Threshold:** Welcome
  - Over Threshold:** Please wait

Buttons at the bottom: Draw Area, Clear, Draw Target Size.

Select the alarm area number. Only one alarm area can be added.

Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

**Note:** If the set rule line is very close to the edge of the screen, it may be difficult for the target to trigger the alarm. Please make sure that there is at least one full target-sized space between the rule line and the edge of the screen.



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**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

**Statistics:** If enabled, you can see the statistical information in the live view interface. If disabled, the statistical information will not be displayed in the live view interface.

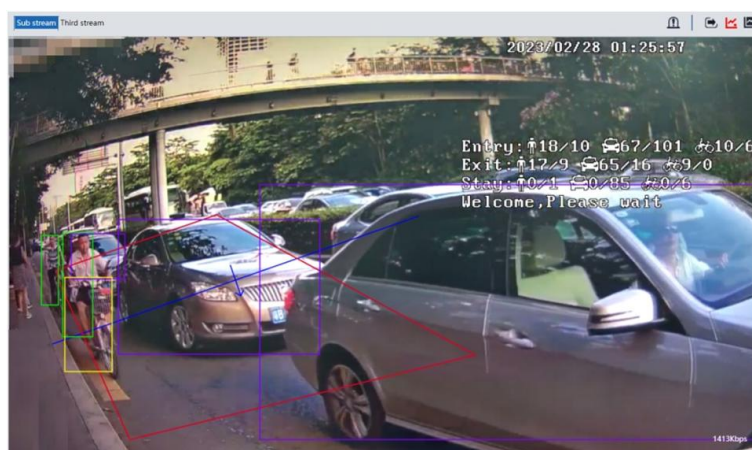
Check “Statistics” and then move the red box to change the position of the statistical information displayed on the screen.

The statistical OSD information can be customized as needed.

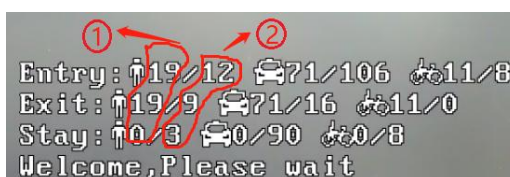
4. Set the schedule of target counting by area. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

5. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

6. View the statistical information in the live view interface.



**Note:** When target counting by line and by area are enabled simultaneously, the OSD position shown in the image depends on the OSD position of target counting by area.



① : the statistical number of target counting by area

② : the statistical number of target counting by line

Each line of the above OSD information (including OSD content, colon, slashes and images) cannot exceed 37 characters, or some data will not be displayed completely.

7. View the statistical information of target counting by area. Click Statistics→Target Counting by Area to enter the following interface.



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Target Counting by Line										Heat Map					Target Counting by Area																			
Report Type			Daily Report			Count Type			Enter			Count Time			2023		Year		12		Month		11		Day		Count		Table		Chart		Export	
Index		Count Time										Human		Motor Vehicle		Motorcycle/Bicycle																		
1		2023/12/11 00:00:00 - 2023/12/11 00:59:59										59		9		0																		
2		2023/12/11 01:00:00 - 2023/12/11 01:59:59										0		0		0																		

Please select report type, count type and start time as needed. Then click “Count” to search the statistic result. Click “Chart” to view the statistic result intuitively.

### ✂ Configuration requirements of the camera and surrounding area

The requirements are similar to line crossing detection. Please refer to [Configuration requirements of the camera and surrounding area](#) of line crossing detection for details.

## 4.4.8 Heat Map

### Only some models support function.

Heat Map is to display the flow distribution of people/vehicles in pre-defined areas by different colors.

1. Enable heat map, set snapshot type and detection target type as needed.
2. Set heat map display area and target size filter. Up to 4 areas can be set.

Detection Config

Schedule

☒ Enable

☐ Detection target and sensitivity

Target

Sensitivity

☒ Human
 

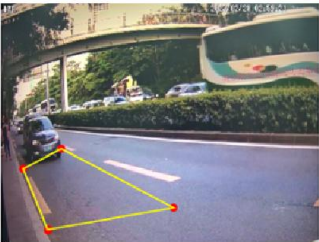
50

☒ Motor Vehicle
 

50

☒ Motorcycle/Bicycle
 

50



Draw Area

Clear

Draw Target Size

Alarm Area

Alarm Area

1

Target Size Filter

Target

Human

Min Size Width

1

%

Height

1

%

Max Size Width

90

%

Height

90

%

Save

Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

3. Set the schedule of a heat map. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).



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4. View the heat map data (click **Chart→Heat Map**). Set the start time and the end time. Click “Count” to view the heat map as shown below. The default heat map is people flow data display. Click “Motor Vehicle” or “Motorcycle/bicycle” to view the corresponding data.



#### 4.4.9 Loitering Detection

**Only some models support function.**

Loitering Detection: when someone entering and loitering in a pre-defined area exceeds the threshold, alarms will be triggered until the object leaves this area.

Go to **Event→Loitering Detection** as shown below. The setting steps are as follows:

1. Enable loitering detection and select the snapshot type.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering a loitering detection alarm.

Detection ConfigScheduleLinkage


☒ Enable
 

☐ Save Original Picture To SD Card
 ☐ Save Target Picture To SD Card
 ☐ Push target trajectory with a persistent connection

Sensitivity  50

Time Threshold  Second

Alarm Holding Time  Seconds



Alarm Area

Target Size Filter
 

Target

Min Size Width  %

Height  %

Max Size Width  %

Height  %



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2. Set sensitivity, time threshold and alarm holding time.

**Sensitivity:** The higher the value is, the easier the alarm can be triggered.

**Time Threshold:** the time that a person is allowed to stay in the area. If a person staying and moving in the specified area exceeds the threshold, alarms will be triggered until this person leaves or stops moving.

**For example:** Set the threshold to “60seconds; when a person staying and moving in the specified area exceeds 60seconds, an alarm is triggered and continues. 2 minutes later, this person stops moving in the specified area, and then the alarm stops. However, the alarm will continue once this person moves again in the specified area unless the person leaves this area.

**Alarm Holding Time:** it is the time that the alarm extends after an alarm ends.

3. Set alarm areas and target size filter.

Select the alarm area number. Four alarm areas can be added.

Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

4. Set the schedule of loitering detection. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

5. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

#### ✂ Configuration requirements of the camera and surrounding area

1. Avoid enabling this function in complex scenes, such as a scene with a large flow of people and vehicles.

2. Other requirements are similar to line crossing detection. Please refer to [Configuration requirements of the camera and surrounding area](#) of line crossing detection for details.

### 4.4.10 Illegal Parking Detection

**Only some models support function.**

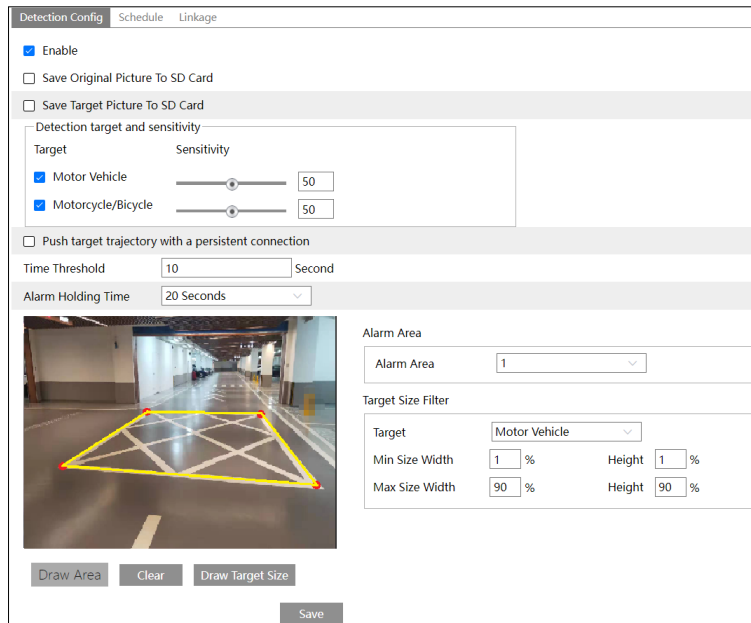
Illegal Parking Detection: when a vehicle (like a car, truck, motorcycle, etc.) staying in a no-parking zone exceeds the threshold, alarms will be triggered until the vehicle is driven away.

Go to **Event→Illegal Parking Detection**. The setting steps are as follows:

1. Enable illegal parking detection and select the snapshot type.



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The screenshot shows the 'Detection Config' tab with the following settings:

- Enable:** ☒
- Save Original Picture To SD Card:** ☐
- Save Target Picture To SD Card:** ☐
- Detection target and sensitivity:**
  - Target:**
    - ☒ Motor Vehicle
    - ☒ Motorcycle/Bicycle
  - Sensitivity:**
    - Motor Vehicle: 50
    - Motorcycle/Bicycle: 50
- Push target trajectory with a persistent connection:** ☐
- Time Threshold:** 10 Second
- Alarm Holding Time:** 20 Seconds
- Alarm Area:** 1
- Target Size Filter:**
  - Target:** Motor Vehicle
  - Min Size Width:** 1 %
  - Max Size Width:** 90 %
  - Height:** 1 %
  - Height:** 90 %

Buttons at the bottom: Draw Area, Clear, Draw Target Size, Save.

2. Set the detection target, sensitivity, time threshold and alarm holding time.

**Motor Vehicle:** a vehicle with four or more wheels

**Motorcycle/Bicycle Vehicle:** a vehicle with two wheels (eg. a motorcycle or bicycle)

**Sensitivity:** the higher the value is, the easier the alarm can be triggered.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering an illegal parking alarm.

**Time Threshold:** the time that a vehicle is allowed to stay in the specified area. If a vehicle staying in the area exceeds the threshold, alarms will be triggered until it is driven away. For example, the time threshold is set to 30s. When the system detects a vehicle stopping in the set no-parking zone, it will start counting. Alarms will be triggered after it stays for more than 30s. And the illegal parking alarm will not stop until the vehicle is driven away from the non-parking zone.

**Alarm Holding Time:** This is the time that the alarm extends after the overstaying vehicle leaves.

3. Set alarm areas and target size filter.

Select the alarm area number. Four alarm areas can be added.

Click the "Draw Area" button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the "Clear" button to delete the alarm area. Click the "Save" button to save the settings.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

4. Set the schedule of loitering detection. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

5. Click "Linkage" to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.



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## ✂ Configuration requirements of the camera and surrounding area

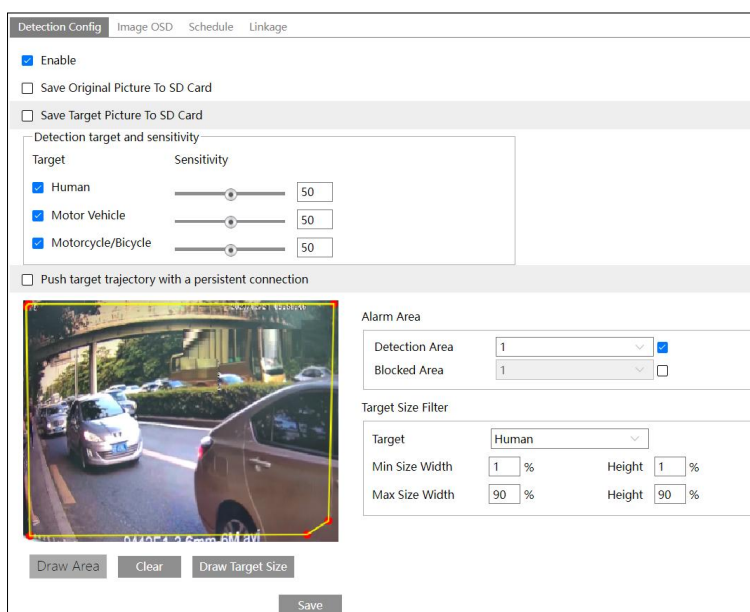
1. Avoid enabling this function in complex scenes, such as the scene with a large flow of people and vehicles.
2. Other requirements are similar to line crossing detection. Please refer to [Configuration requirements of the camera and surrounding area](#) of line crossing detection for details.

### 4.4.11 Video Metadata

**Only some models support function.**

**Video Metadata:** Human, motor vehicle and motorcycle/bicycle in the video can be classified and captured and the relevant features can be extracted and displayed on the live interface.

Go to **Config→Event→Video Metadata**. The setting steps are as follows:



Target	Sensitivity
<input checked="" type="checkbox"/> Human	50
<input checked="" type="checkbox"/> Motor Vehicle	50
<input checked="" type="checkbox"/> Motorcycle/Bicycle	50

1. Enable video metadata and select the snapshot type and the detection target.

**Save Original Picture to SD Card:** If it is enabled, the detected original pictures will be captured and saved to the SD card when the targets enter the pre-defined areas.

**Save Target Picture to SD Card:** If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the targets enter the pre-defined areas.

**Detection target:** Human, motor vehicle and motorcycle/bicycle. All of the three types of objects can be selected simultaneously.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering a video metadata alarm.

2. Set the detection area, blocked area and target size filter.



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**Detection Area:** 4 detection areas can be set. Targets that enter the pre-defined detection area will be captured.

**Blocked Area:** 4 blocked areas can be set. Targets that enter the pre-defined blocked area will not be captured.

You need to set the detection area and blocked area separately.

### To set detection area:

Check the checkbox of detection area and select the number and to set the detection area. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

### To set blocked area:

Check the checkbox of blocked area and select the number and to set the blocked area. The setting steps are the same as detection area settings.

**Target size filter setup:** The setup steps of the target size filter are the same as the line crossing target size filter setup (See [Line Crossing](#) for details).

3. Select the attribute information of the target. Click “Image OSD” and then select the relevant attribute information. When the target is detected, the information you select will be displayed in the attribute display area. See [Video Metadata View](#) for details.

4. Set the schedule of video metadata function. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

5. Click “Linkage” to check “FTP” as needed.

After all settings above are configured, return to the live interface to view the captured pictures and features.

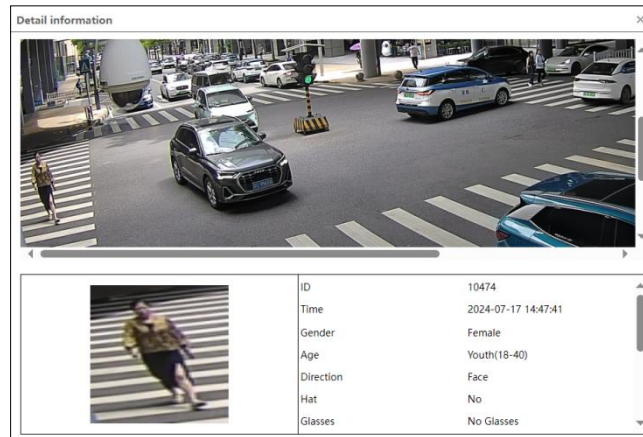
### ➤ Video Metadata View

In the live interface, click  to view the following smart snapshots.

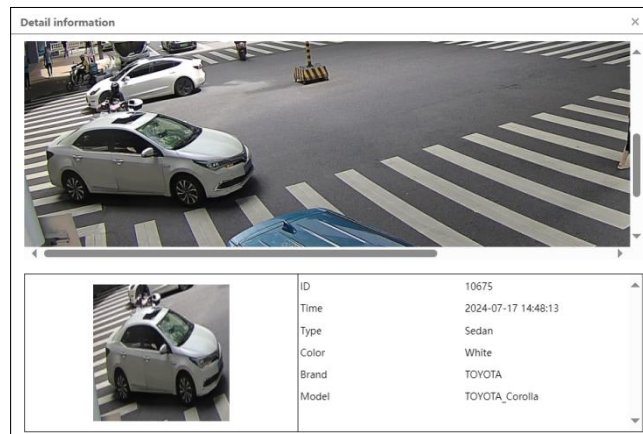


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Human information will be shown on the right panel.  
Motor vehicle and motorcycle/bicycle information will be shown on the left panel.  
Click the captured human picture to view the detailed information as shown below.



Click the captured vehicle picture to view the detailed information as shown below.



**Note:** This function is not applicable to the scene with a large flow of people and vehicles.

#### 4.4.12 Face Detection

**Only some models support this function.**

Face detection function is to detect the face appearing in the surveillance scene. Alarms will be triggered when a face is detected.

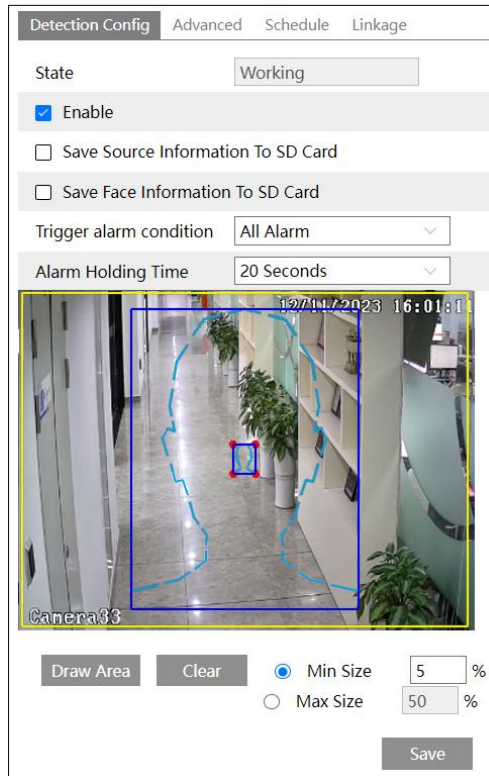
Click **Config→System→Application Scenarios**. Select the face event and then save the setting. After the camera restarts successfully, you can view the face detection menu.

The setting steps are as follows:



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## 1. Go to **Config→Event→Face Detection** as shown below.



## 2. Enable the face detection function.

**Save Source Information to SD Card:** if checked, the whole picture will be saved to SD card when detecting a face.

**Save Face Information to SD Card:** if checked, the captured face picture will be saved to SD card when detecting a face.

**Note:** To save images to the local PC, please enable the local smart snapshot storage first (**Config→System→Local Config**). To save images to the SD card, please install an SD card first.

## 3. Set alarm condition and the alarm holding time.

**Trigger alarm condition:** all or mask off can be selectable.

**All:** Alarms will be triggered when the camera detects a face (with/without a mask).

**Mask off:** Alarms will be triggered when the detected person is not wearing a mask on the face.

## 4. Set alarm detection area.

Click “Draw Area” and drag the border lines of the rectangle to modify its size. Move the rectangle to change its position. Click “Stop Draw” to stop drawing the area. Click “Clear” to clear the area. Then set the detectable face size by defining the maximum value and the minimum value (The default size range of a single face image occupies from 3% to 50% of the entire image).

## 5. Advanced settings. Choose the snapshot interval and number as needed to avoid capturing multiple similar pictures in a very short period of time.



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Detection Config	Advanced	Schedule	Linkage
Deduplication Period			
Deduplication Period	30 Seconds		
Snapshot Number	3 <input checked="" type="checkbox"/>		


**Deduplication Period:** If 30 seconds is selected, the camera will capture the same target once every 30 seconds during its continuous tracking period.

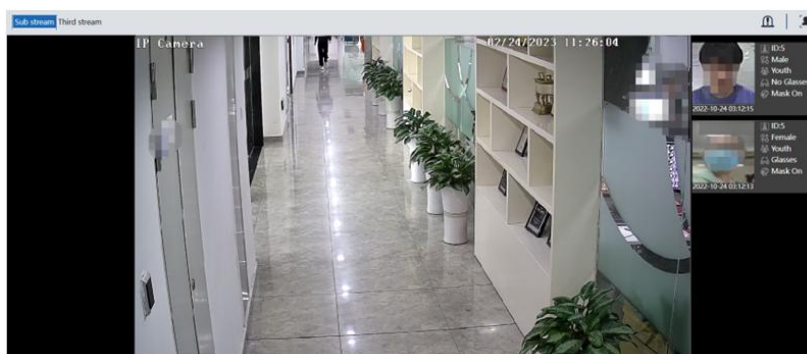
**Snapshot Number:** If the snapshot number is enabled and set (eg. 3), the camera will capture the same target once every 30 seconds and it will capture this target 3 times at most during its continuous tracking period. If the snapshot number is disabled, the camera will capture the same target once every 30 seconds until the target disappears in the detected area.

6. Set the schedule of the face detection. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

Click "Linkage" to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

## Face Capture View

After enabling face detection function, return to the live view interface. Click  to go to the following interface. When there are faces detected, the face pictures will be listed on the right. The features of captured faces also can be displayed, such as gender, whether to wear a mask, whether to wear glasses, age group, etc.

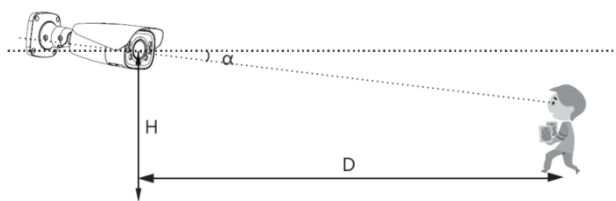


## ※ Configuration requirements of the camera and surrounding area

1. Cameras must be installed in the area with stable and adequate light sources.
2. The installation height ranges from 2.0m to 3.5m, adjustable according to the focal-length of different lenses and object distances.
3. The depression angle of the camera shall be less than or equal to 15°.



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4. The object distance depends on the focal-length of the lens mounted in the camera.
5. In order to guarantee the captured face recognition rate, the requirement for face capture are: left or right turn angle is less than about 30°; pitching angle is less than 20°.
6. Face illumination must be uniform, if the brightness is low or there is a large area of shadow, need to do the light filling.
7. When dealing with backlight scenarios, enabling BLC, HLC, or WDR can help improve video quality and visibility. These features compensate for extreme lighting conditions and ensure better surveillance results.
8. The following scenes are not applicable, like crowded scenes (airport, railway station, square, etc), and so on.

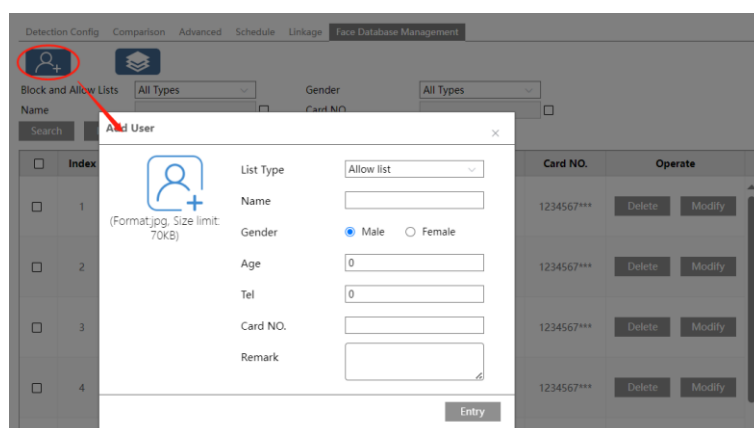
#### 4.4.13 Face Comparison

**Only some models support function.**

Click **Config→System→Application Scenarios**. Select the face event and then save the setting. After the camera restarts successfully, you can view the face comparison menu.

The setting steps are as follows:

1. Go to **Config→Event→Face Comparison**.
2. Enable the face detection function. Select the snapshot storage type, and set alarm condition, alarm holding time and alarm detection area. See [Face Detection](#) for details.
3. Face database management: click “Face Database Management” tab. This will enter the following interface.





There are four ways to add face pictures.



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### ① Adding face pictures one by one

Click  to pop up an adding user box. Then click  to select a face picture saved on the local PC. Please select the picture according to the specified format and size limit. After that, fill out the relevant information of the face picture and click “Entry” to add.

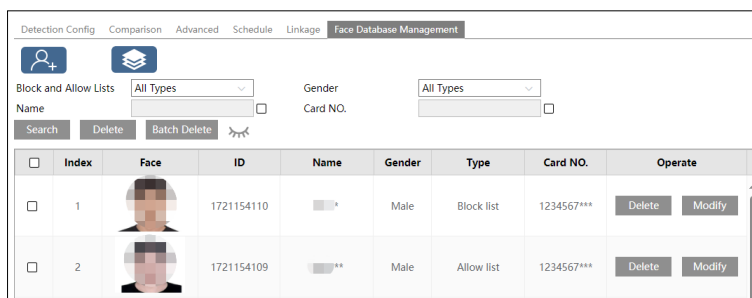
### ② Adding face pictures in bulk



Click  and then add multiple face pictures once according to the prompted rules.

### ③ Add face pictures by using face album management tool

### ④ Add the captured picture in the live mode (See **Add captured face pictures to the face database**).

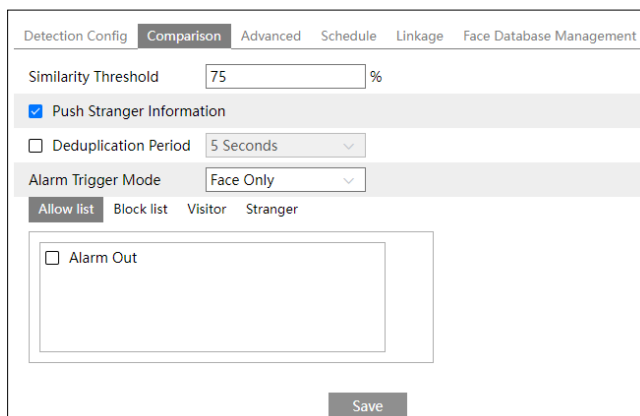
After adding face pictures, you can search them by name, gender, ID number and so on.



Index	Face	ID	Name	Gender	Type	Card NO.	Operate
1		1721154110		Male	Block list	1234567***	Delete Modify
2		1721154109		Male	Allow list	1234567***	Delete Modify

Click “Modify” to change people information and click “Delete” to delete this face picture.

### 4. Set face comparison trigger options. Click “Comparison” to go to the following interface.



Similarity Threshold: 75 %

☒ Push Stranger Information

☐ Deduplication Period: 5 Seconds

Alarm Trigger Mode: Face Only

Allow list Block list Visitor Stranger

☐ Alarm Out

Save

**Similarity threshold:** When the similarity of the captured face picture and the face picture added into the face database exceeds the similarity threshold, alarms will be triggered.

**Push Stranger Information:** Push the comparison alarm information of the stranger. After it is enabled, the comparison information of the stranger will be shown on the left comparison area of the live interface.



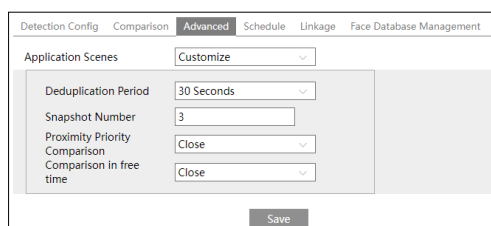
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**Deduplication Period:** In the set period, delete the repeated comparison results.

**Alarm Trigger Mode:** Face only. When the captured face is successfully recognized, alarms will be triggered.

**Alarm Output:** Select the list type and then checkmark alarm out. Then alarm output will be triggered when the captured face is matched successfully with the face image of the selected list.

## 5. Advanced settings.



**Application Scenes:** “Access control”, “security monitoring” or “customize” can be selected.

**Deduplication Period:** If 30 seconds is selected, the camera will capture the same target once every 30 seconds during its continuous tracking period.

**Snapshot Number:** If the snapshot number is enabled and set (eg. 3), the camera will capture the same target once every 5 seconds and it will capture this target 3 times at most during its continuous tracking period. If the snapshot number is disabled, the camera will capture the same target once every 5 seconds until the target disappears in the detected area.


**Proximity Priority Comparison:** When several persons are in the recognition area at the same time, the person closer to the camera is recognized first.

**Comparison in free time:** When the processor is busy, the comparison of the current detected person will not be performed immediately (for example, there is not enough time for the processor to perform all comparisons, because so many people are detected at the same time). It will continue after the processor load is reduced.

6. Set the schedule of face detection. The setup steps of the schedule are the same as the schedule recording setup (See [Schedule Recording](#)).

7. Click “Linkage” to configure the alarm linkage items. The alarm linkage setup steps are the same as sensor alarm. Please refer to [Alarm In](#) for details.

## ● Face Match View

After all face comparison settings are set successfully, enter the live view interface. Click  to view the captured face pictures and face comparison information.



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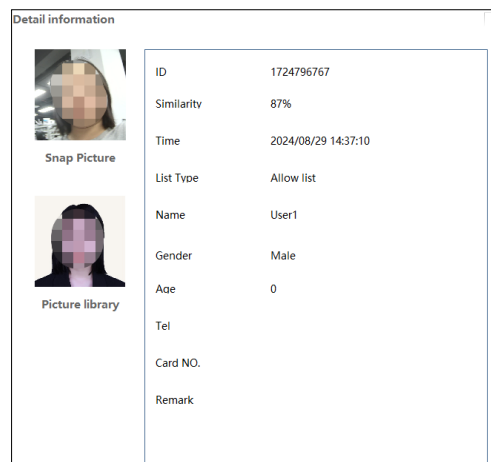
Area ①: captured face pictures; area ②: face comparison area

In area ①, you can view the detailed information of the captured person, such as gender, age group, mask-wearing status and glasses-wearing status.

In area ②, you can view the detailed face comparison information, such as the similarity, capture time, list type, etc. If “Push Stranger” is enabled, the stranger comparison information will be displayed too.

### ● View the comparison details

In area ②, click the compared face picture to bring the following window. In this interface, you can view the detailed comparison information.

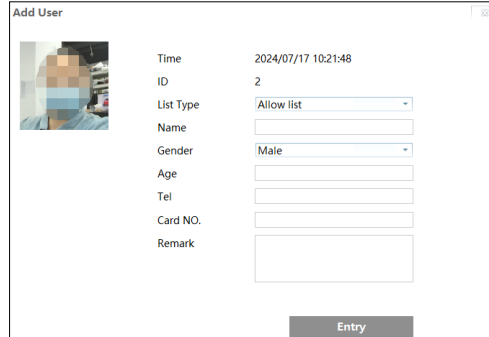


### ● Add captured face pictures to the face database

Click a captured picture in area ①. This will bring a face picture adding box.



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**Add User**

Time: 2024/07/17 10:21:48

ID: 2

List Type: Allow list

Name:

Gender: Male

Age:

Tel:

Card NO.:

Remark:

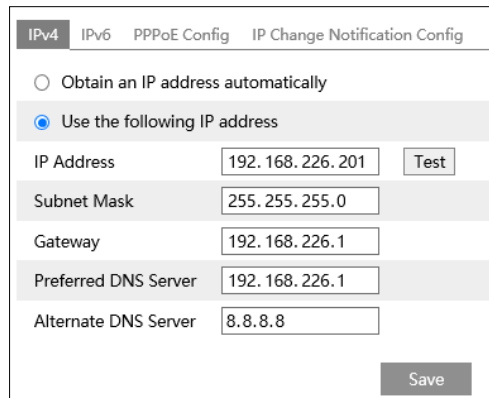
Entry

Fill out the relevant information and click “Entry” to add this face picture.

## 4.5 Network Configuration

### 4.5.1 TCP/IP

Go to **Config→Network→TCP/IP** as shown below. There are two ways for network connection.



IPv4 IPv6 PPPoE Config IP Change Notification Config

☐ Obtain an IP address automatically

☒ Use the following IP address

IP Address: 192.168.226.201 Test

Subnet Mask: 255.255.255.0

Gateway: 192.168.226.1

Preferred DNS Server: 192.168.226.1

Alternate DNS Server: 8.8.8.8

Save

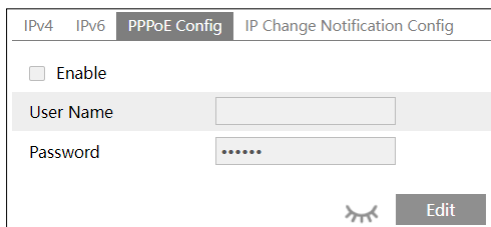
**Use IP address (take IPv4 for example)**-There are two options for IP setup: obtain an IP address automatically by DHCP and use the following IP address. Please choose one of the options as needed.

Test: Test the effectiveness of the IP address by clicking this button.

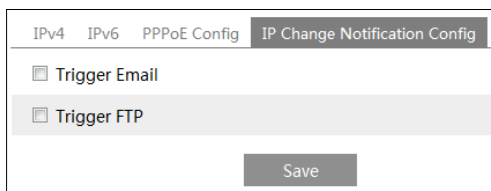
**Use PPPoE**-Click the “PPPoE Config” tab to go to the interface as shown below. Click “Edit”, enable PPPoE and then enter the user name and password from your ISP. (Only some models support the PPPoE function)



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Either of these two network connection methods can be used. If PPPoE is used to connect internet, the camera will get a dynamic WAN IP address. This IP address will change frequently. To be notified, the IP change notification function can be used.  
Click “IP Change Notification Config” to go to the interface as shown below. (Only some models support IP change notification).

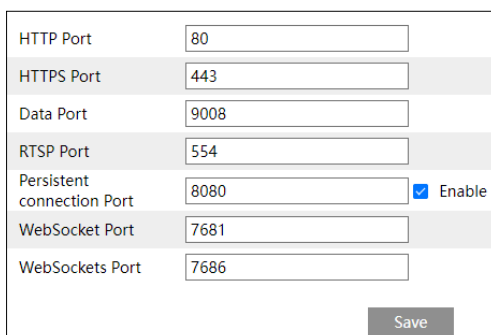


**Trigger Email:** when the IP address of the device is changed, the new IP address will be sent to the email address that has been set up.

**Trigger FTP:** when the IP address of the device is changed, the new IP address will be sent to FTP server that has been set up.

## 4.5.2 Port

Go to **Config→Network→Port** as shown below.



**HTTP Port:** The default HTTP port is 80. It can be changed to any port which is not occupied.

**HTTPS Port:** The default HTTPS port is 443. It can be changed to any port which is not occupied. (only some models support this port)

**Data Port:** The default data port is 9008. Please change it as necessary.



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**RTSP Port:** The default port is 554. Please change it as necessary.

**Persistent Connection Port:** The port is used for a persistent connection of the third-party platform to push smart data, like face pictures.

**WebSocket Port:** Communication protocol port for plug-in free preview.

**WebSockets Port:** Communication protocol port for plug-in free preview. After the HTTPS protocol is enabled and used, WebSockets port will be shown here. Certificate verification is required to ensure the secure access. (only some models support this port)

### 4.5.3 Server Configuration

This function is mainly used for connecting network video management systems.



<input type="checkbox"/> Enable	
Server Port	2009
Server Address	
Device ID	1
 <input type="button" value="Edit"/>	

1. Click “Edit” and then check “Enable”.
2. Check the IP address and port of the transfer media server in the NVMS. Then enable the auto report in the NVMS when adding a new device. Next, enter the remaining information of the device in the NVMS. After that, the system will automatically allot a device ID. Please check it in the NVMS.
3. Enter the above-mentioned server address, server port and device ID in the corresponding boxes. Click the “Save” button to save the settings. You can show or hide the sensitive data as needed.

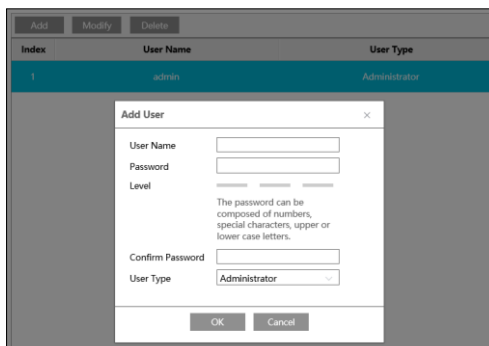
### 4.5.4 Onvif

The camera can be searched and connected to the third-party platform via ONVIF/RTSP protocol. If “Activate Onvif User” is enabled in the device activation interface, the password of ONVIF admin user can be modified simultaneously. When you connect the camera through the ONVIF protocol in the third-party platform, you can use this onvif user to connect.

You can also modify the password of admin sperately in the following interface and add new users in the Onvif interface.



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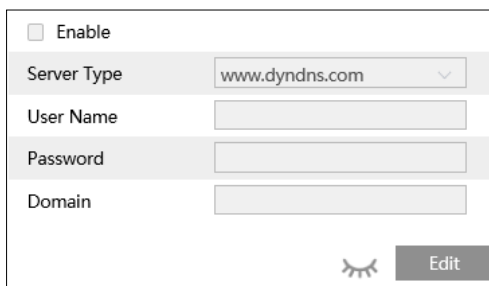


**Note:** when adding the device to the third-party platform with ONVIF/RTSP protocol, please use the onvif user in the above interface.

#### 4.5.5 DDNS

If the camera is set up with a DHCP connection, DDNS should be set for the internet.

1. Go to **Config→Network→ DDNS**.

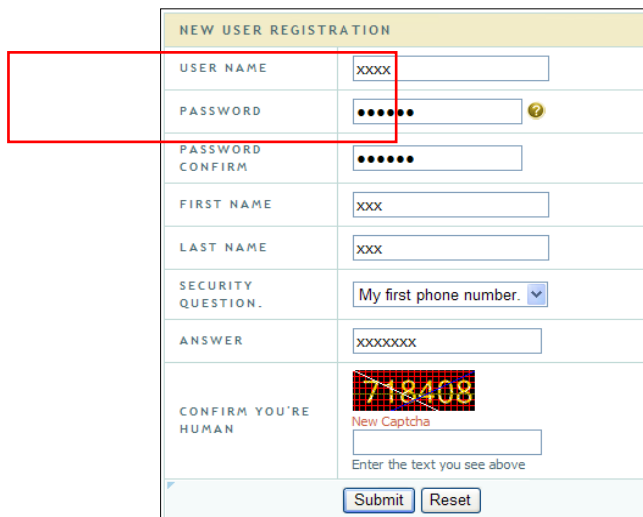


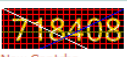
2. Apply for a domain name. Take www.dvrddns.com for example.

Enter www.dvrddns.com in the web address bar to visit its website. Then Click the “Registration” button.



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NEW USER REGISTRATION	
USER NAME	XXXX
PASSWORD	•••••
PASSWORD CONFIRM	•••••
FIRST NAME	XXX
LAST NAME	XXX
SECURITY QUESTION	My first phone number. ▾
ANSWER	XXXXXXXX
CONFIRM YOU'RE HUMAN	 New Captcha <input type="text"/> Enter the text you see above
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	

Create domain name.

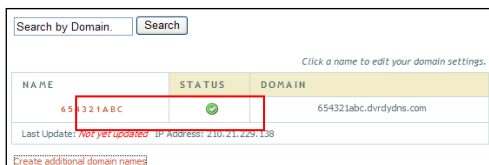


*You must create a domain name to continue.*

Domain name must start with (a-z, 0-9). Cannot end or start, but may contain a hyphen and is not case-sensitive.

dvrddns.com

After the domain name is successfully applied for, the domain name will be listed as below.



Search by Domain.

*Click a name to edit your domain settings.*

NAME	STATUS	DOMAIN
654321abc	✓	654321abc.dvrddns.com

Last Update: *NOT yet updated* IP Address: 210.21.229.138

[Create additional domain names](#)

3. Click “Edit” and then enter the username, password, domain you apply for in the DDNS configuration interface.

4. Click the “Save” button to save the settings.

## 4.5.6 SNMP

Only some models support this function.

To get camera status, parameters and alarm information and remotely manage the camera, the SNMP function can be used. Before using SNMP, please install an SNMP management tool and set the parameters of the SNMP, such as SNMP port, trap address.

1. Go to **Config→Network→SNMP**.



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SNMP v1/v2	
<input type="checkbox"/> Enable SNMPv1	
<input type="checkbox"/> Enable SNMPv2	
Read SNMP Community	public
Write SNMP Community	private
Trap Address	192. ***. ***. 201
Trap Port	162
Trap community	public
SNMP v3	
<input type="checkbox"/> Enable SNMPv3	
Read User Name	public
Security Level	auth, priv
Authentication Algorithm	<input checked="" type="radio"/> MD5 <input type="radio"/> SHA
Authentication Password	*****
Private-key Algorithm	<input checked="" type="radio"/> DES <input type="radio"/> AES
Private-key Algorithm	*****
Write User Name	private
Security Level	auth, priv
Authentication Algorithm	<input checked="" type="radio"/> MD5 <input type="radio"/> SHA
Authentication Password	*****
Private-key Algorithm	<input checked="" type="radio"/> DES <input type="radio"/> AES
Private-key Algorithm	*****
Other Settings	
SNMP Port	161
 <a href="#">Edit</a>	


- Click “Edit” and then check the corresponding version checkbox (Enable SNMPv1, Enable SNMPv2, Enable SNMPv3) according to the version of the SNMP software that will be used.
  - Set the values for “Read SNMP Community”, “Write SNMP Community”, “Trap Address”, “Trap Port” and so on. Please make sure the settings are the same as that of the SNMP software.
- Note:** Please use the different version in accordance with the security level you required. The higher the version is, the higher the level of the security is.

### 4.5.7 802.1x

If it is enabled, the camera’s data can be protected. When the camera is connected to the network protected by the IEEE802.1x, user authentication is needed.



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<input type="checkbox"/> Enable	
Protocol Type	EAP_MD5
EAPOL Version	1
User Name	
Password	•••••
Confirm Password	•••••
 <button>Edit</button>	

To use this function, the camera shall be connected to a switch supporting 802.1x protocol. The switch can be regarded as an authentication system to identify the device in a local network. If the camera connected to the network interface of the switch has passed the authentication of the switch, it can be accessed via the local network.

Click “Edit” to start the setup.

**Protocol type:** Choose “EAP\_MD5” or “EAP\_TLS” as needed.


Select EAP-TLS as the EAP method. Enter your ID issued by the CA, and then upload related certificate(s). Before connecting the camera to the protected network with 802.1x, apply a digital certificate from a Certificate Authority (i.e., your network administrator) which can be validated by a RADIUS server.

Select EAP\_MD5 as the EAP method. You need to enter the username and password.

User name and password: The user name and password must be the same as the user name and password applied for and registered in the authentication server.

## 4.5.8 RTSP

Go to **Config→Network→RTSP**.

<input checked="" type="checkbox"/> Enable	
Port	554
Address	rtsp://IP or domain name:port/profile1
	rtsp://IP or domain name:port/profile2
	rtsp://IP or domain name:port/profile3
Multicast address	
Main stream	239. ***. ***. 0 50554 <input type="checkbox"/> Automatic start
Sub stream	239. ***. ***. 1 51554 <input type="checkbox"/> Automatic start
Third stream	239. ***. ***. 2 52554 <input type="checkbox"/> Automatic start
Audio	239. ***. ***. 3 53554 <input type="checkbox"/> Automatic start
<input type="checkbox"/> Allow anonymous login (No username or password required)	
 <button>Edit</button>	

Click “Edit” and then select “Enable” to enable the RTSP function.

**Port:** Access port of the streaming media. The default number is 554.

**RTSP Address:** The RTSP address (unicast) format that can be used to play the stream in a media player.

**Multicast Address**



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**Main stream:** The address format is

“rtsp://IP address: rtsp port/profile1?transportmode=mcast”.

**Sub stream:** The address format is

“rtsp://IP address: rtsp port/profile2?transportmode=mcast”.

**Third stream:** The address format is

“rtsp://IP address: rtsp port/profile3?transportmode=mcast”.

.....

**Note:** Some models may support third stream, fourth stream or fifth stream.

**Audio:** Having entered the main/sub stream in a VLC player, the video and audio will play automatically.

If “Allow anonymous login...” is checked, there is no need to enter the username and password to view the video.

If “auto start” is enabled, the multicast received data should be added into a VLC player to play the video.

**Note:**1. The camera supports local video preview through a VLC player. Enter the RTSP address (unicast or multicast, eg. rtsp://192.168.226.201:554/profile1?transportmode=mcast) in a VLC player to realize the simultaneous video preview with the web client.

2. The IP address mentioned above cannot be the address of IPv6.

3. Avoid the use of the same multicast address in the same local network.

4. When playing the video through the multicast streams in a VLC player, please pay attention to the mode of the VLC player. If it is set to TCP mode, the video cannot be played.

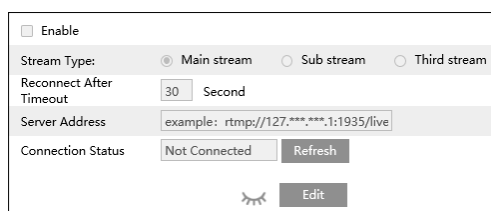
5. If the coding format of the video of the main stream is MJPEG, the video may be disordered at some resolutions.

## 4.5.9 RTMP

**Only some models support this function.**

You can access the third-party (like YouTube) to realize video live view through RTMP protocol.

Go to **Config→Network→RTMP**.



Click “Edit” and then check “Enable”, select stream type and set the reconnection time after timeout and server address as needed.

Server address: Enter the server address allocated by the third party server.

After that, click “Save” to save the settings. Then click “Refresh” to view the connection status.



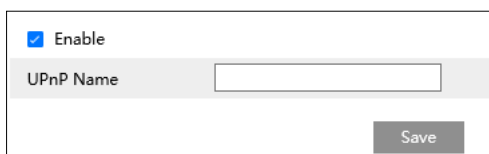
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## 4.5.10 UPNP

Only some models support this function.

If this function is enabled, the camera can be quickly accessed through the LAN.

Go to **Config→Network→UPnP**. Enable UPnP and then enter UPnP name.



Form showing UPnP configuration options:

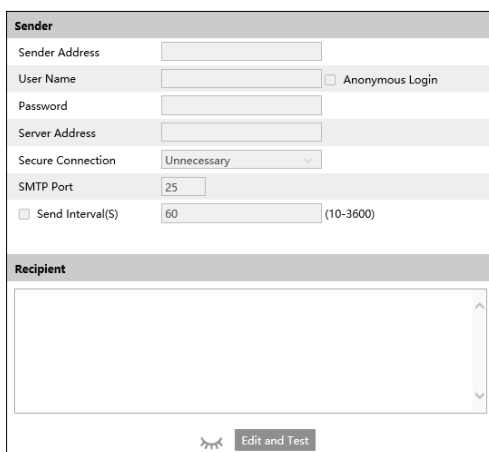
- ☒ Enable
- UPnP Name:
- Save button

## 4.5.11 Email

**Only some models support this function.**

If you need to trigger an Email when an alarm happens or IP address is changed, please set the Email here first.

Go to **Config→Network→Email**.




Form showing Email configuration options:

**Sender**

- Sender Address:
- User Name:  ☐ Anonymous Login
- Password:
- Server Address:
- Secure Connection:
- SMTP Port:
- ☐ Send Interval(S):  (10-3600)

**Recipient**

 Edit and Test

Click “Edit and Test” to set the sender and the recipient.

**Sender Address:** sender’s e-mail address.

**User name and password:** sender’s user name and password (you don’t have to enter the username and password if “Anonymous Login” is enabled).

**Server Address:** The SMTP IP address or host name.

Select the secure connection type at the “Secure Connection” pull-down list according to what’s required.

**SMTP Port:** The SMTP port.



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**Send Interval(S):** The time interval of sending an email. For example, if it is set to 60 seconds and multiple motion detection alarms are triggered within 60 seconds, they will be considered as only one alarm event and only one email will be sent. If one motion alarm event is triggered and then another motion detection alarm event is triggered after 60 seconds, two emails will be sent. When different alarms are triggered at the same time, multiple emails will be sent separately.

Click the “Test” button to test the connection of the account.

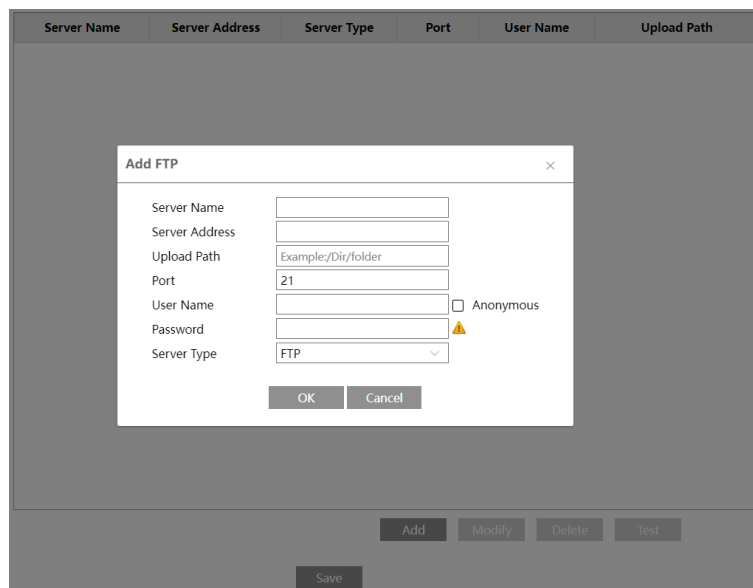
**Recipient Address:** receiver’s e-mail address.

## 4.5.12 FTP

Only some models support this function.

After an FTP server is set up, captured pictures from events will be uploaded to the FTP server.

1. Go to **Config→Network→FTP**.



2. Click “Edit and Test” and then click “Add” to add the information of the FTP. After that, click “Save” to save the settings.

**Server Name:** The name of the FTP server.

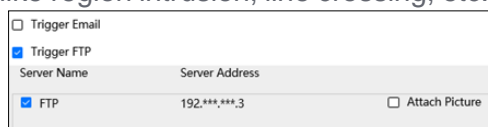
**Server Address:** The IP address or domain name of the FTP.

**Upload Path:** The directory where files will be uploaded to.

**Port:** The port of the FTP server.

**User Name and Password:** The username and password that are used to login to the FTP server.

3. In the event setting interface (like region intrusion, line crossing, etc.), trigger FTP as shown below.




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Rule of FTP storage path: /device MAC address/event type/date/time/

For example: a motion alarm occurs

FTP file path : \00-18-ae-a8-da-2a\MOTION\2021-01-09\14\

Event name table:

File Name	Event Type
IP	IP address change
MOTION	Motion Detection
SENSOR	Sensor Alarm
TRIPWIRE	Line Crossing Detection
PERIMETER	Region Intrusion Detection
OSC	Object Abandoned/Missing
AVD	Video Exception
ASD	Audio Exception
VFD	Face Detection
AOENTRY	Region Entering
AOILEAVE	Region Exiting
PASSLINECOUNT	Target Counting by Line
TRAFFIC	Target Counting by Area
LOITER	Loitering Detection
PVD	Illegal Parking Detection
SDFULL	SD Full
SDERROR	SD Error
VSD	Video Metadata

TXT file content:

device name: xxx mac: device MAC address Event Type time:

For example:

device name: IPC mac: 00-18-ae-a8-da-2a MOTION time: 2021-03-16 12:20:07

### 4.5.13 HTTP POST

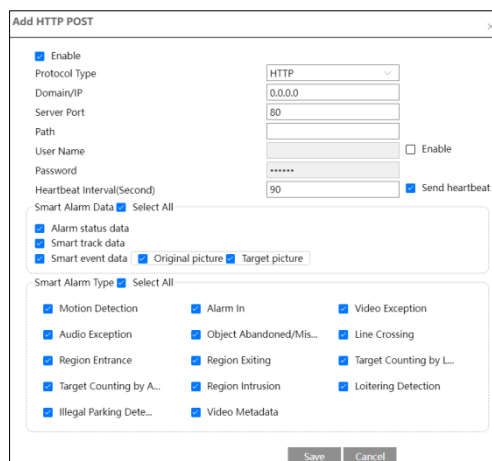
Only some models support this function.

Go to **Config**→**Network**→**HTTP POST**.

1. Click "Edit".
2. Click "Add" to add HTTP POST.



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Protocol type: HTTP

Domain/IP: the IP address/domain name of the third-party platform.

Server port: the server port of the third-party platform.

Path: enter the subdomain of the above server, for example, the URL of alarm information push: “/SendAlarmStatus” .

Username and password: Please enable and enter as needed.

Enable “Send heartbeat” and set heartbeat interval as needed.

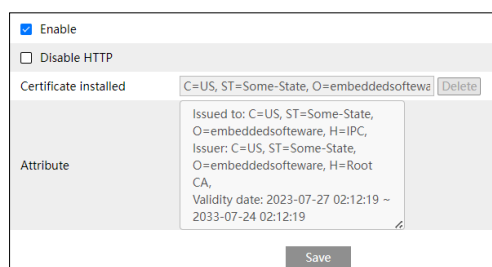
After the above parameters are set, click “Save” to save the settings. Select one URL and click “Test” to test the connection of the URL. Then the camera will automatically connect to the third-party platform. The online state can be viewed in the above interface. After the camera is successfully connected, it will send the selected alarm data to the third-party platform once the selected smart alarm is triggered.

## 4.5.14 HTTPS

Only some models support this function.

HTTPS provides authentication of the web site and protects user privacy.

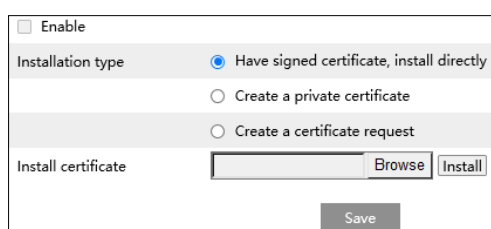
Go to **Config → Network → HTTPS** as shown below.



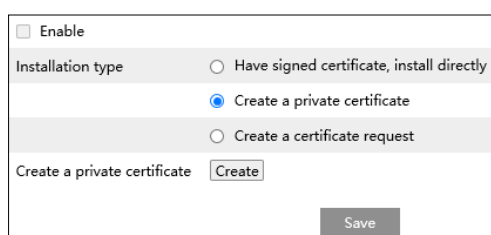

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There is a certificate installed by default as shown above. Enable this function and save it. Then the camera can be accessed by entering https://IP: https port via a web browser (eg. https://192.168.226.201:443).

A private certificate can be created if users don't want to use the default one. Click "Delete" to cancel the default certificate. Then the following interface will be displayed.

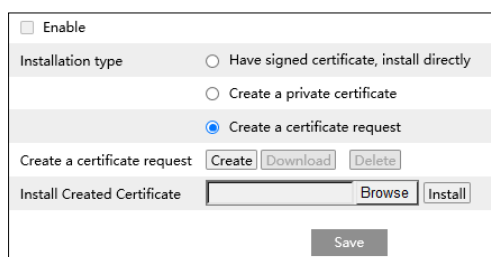


- \* If there is a signed certificate, click "Browse" to select it and then click "Install" to install it.
- \* Click "Create a private certificate" to enter the following creation interface.



Click the "Create" button to create a private certificate. Enter the country (only two letters available), domain (camera's IP address/domain), validity date, password, province/state, region and so on. Then click "OK" to save the settings.

- \* Click "Create a certificate request" to enter the following interface.



Click "Create" to create the certificate request. Then download the certificate request and submit it to the trusted certificate authority for signature. After receiving the signed certificate, import the certificate to the device.



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### 4.5.15 P2P

If this function is enabled, the network camera can be quickly accessed by scanning the QR Code in mobile surveillance client via WAN. Enable this function by going to **Config→Network→P2P**. After this function is enabled, you can view whether it is online.

### 4.5.16 QoS

QoS (Quality of Service) function is used to provide different quality of services for different network applications. With the deficient bandwidth, the router or switch will sort the data streams and transfer them according to their priority to solve the network delay and network congestion by using this function.

Go to **Config→Network→QoS**.

Video/Audio DSCP	13
Alarm DSCP	35
Manager DSCP	53

Video/Audio DSCP: The range is from 0 to 63.

Alarm DSCP: The range is from 0 to 63.

Manager DSCP: The range is from 0 to 63.

Generally speaking, the larger the number is, the higher the priority is.

### 4.5.17 Cloud Upgrade

**Note:** Only some models support this function. If your camera doesn't support this function, please skip the following instructions.

Before you use cloud upgrade, please make sure P2P is enabled successfully.

After the cloud server pushes the latest version, you can upgrade the camera by itself or NVR.

1. Go to **Settings→Network→Cloud Upgrade**.

2. Select "Notify Only" in the cloud upgrade options or click "Manual Check" to check whether the current version is the latest. If your software version is not the latest, click "Upgrade" to download and upgrade from the cloud server.

The cautions of the cloud upgrade are the same as the local upgrade (See [Upgrade](#) for details).



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## 4.6 Security Configuration

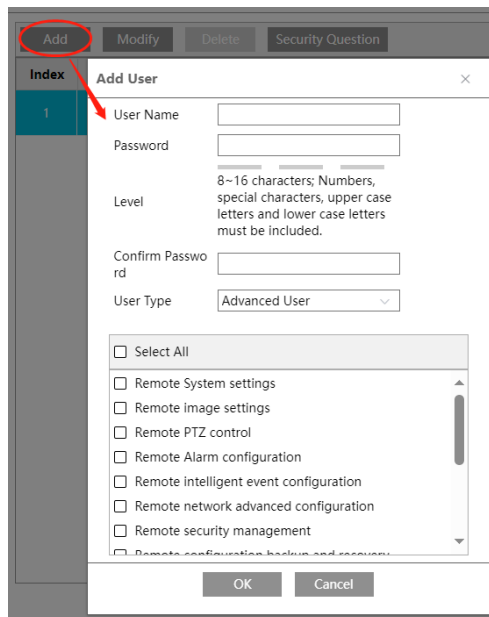
### 4.6.1 User Configuration

Go to **Config→Security→User** as shown below.

Add   Modify   Delete   Security Question		
Index	User Name	User Type
1	admin	Administrator

#### Add user:

1. Click the “Add” button to pop up the following textbox.



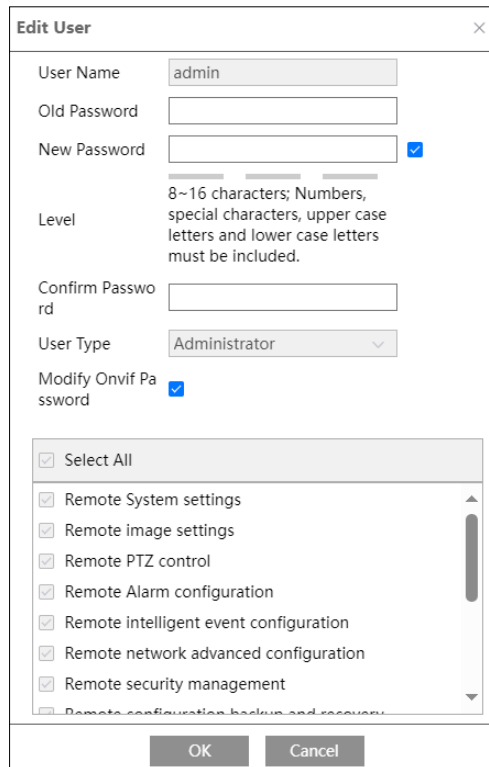
2. Enter user name in the “User Name” textbox.
3. Enter the password in the “Password” and “Confirm Password” textbox. Please set the password according to the requirement of the password security level (Go to **Config→Security→Security Management→Password Security** to set the security level).
4. Choose the user type and select the desired user permissions.
5. Click the “OK” button and then the newly added user will be displayed in the user list.

#### Modify user:

1. Select a user to modify password if necessary in the user configuration list box.
2. The “Edit user” dialog box pops up by clicking the “Modify” button.



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**Edit User**

User Name:

Old Password:

New Password:  ☒

Level: 8~16 characters; Numbers, special characters, upper case letters and lower case letters must be included.

Confirm Password:

User Type:

Modify Onvif Password: ☒

☒ Select All

- ☒ Remote System settings
- ☒ Remote image settings
- ☒ Remote PTZ control
- ☒ Remote Alarm configuration
- ☒ Remote intelligent event configuration
- ☒ Remote network advanced configuration
- ☒ Remote security management
- ☐ Remote configuration backup and recovery

OK Cancel

3. Enter the old password of the user in the “Old Password” text box.
4. Enter the new password in the “New password” and “Confirm Password” text box.
5. Select the user permissions for advanced or normal user.
6. Click the “OK” button to save the settings.

### Delete user:

1. Select the user to be deleted in the user configuration list box.
2. Click the “Delete” button to delete the user.

**Note:** The default administrator account cannot be deleted.

**Safety Question Settings:** set the questions and answers for admin to reset the password after you forget the password.

## 4.6.2 Online User

Go to **Config→Security→Online User** to view the user who is viewing the live video.

Index	Client Address	Port	User Name	User Type	
1	192.168.17.232	55760	admin	Administrator	<input type="button" value="Kick Out"/>

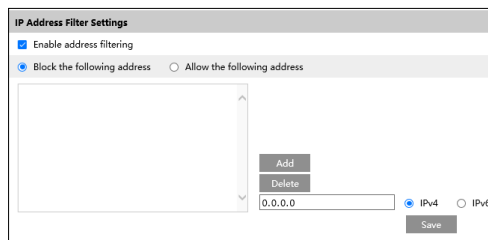


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An administrator user can kick out all the other users (including other administrators).

### 4.6.3 Block and Allow Lists

Go to **Config→Security→Block and Allow Lists** as shown below.



The screenshot shows the 'IP Address Filter Settings' window. It has a checkbox for 'Enable address filtering' which is checked. Below it, there are two radio buttons: 'Block the following address' (selected) and 'Allow the following address'. There is a list box for addresses, currently empty, with 'Add' and 'Delete' buttons next to it. Below the list box is an input field for an IP address, currently showing '0.0.0.0'. To the right of the input field are radio buttons for 'IPv4' (selected) and 'IPv6'. A 'Save' button is at the bottom right.

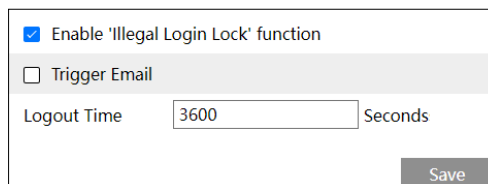
The setup steps are as follows:

Check the “Enable address filtering” check box.

Select “Block/Allow the following address”, IPv4/IPv6 and then enter IP address in the address box and click the “Add” button.

### 4.6.4 Security Management

Go to **Config→Security→Security Management** as shown below.



The screenshot shows the 'Security Management' window. It has a checkbox for 'Enable 'Illegal Login Lock' function' which is checked. Below it is a checkbox for 'Trigger Email' which is unchecked. There is a 'Logout Time' input field with the value '3600' and the unit 'Seconds'. A 'Save' button is at the bottom right.

In order to prevent against malicious password unlocking, “Illegal Login Lock” function can be enabled here. If this function is enabled, login failure after trying five times will make the login interface locked. The camera can be logged in again after a half hour or after the camera reboots. Trigger Email: if enabled, e-mail will be sent when logging in/out or illegal login lock occurs.

### ● Password Security



The screenshot shows the 'Password Security' window. It has tabs for 'Security Service', 'Password Security' (selected), and 'Authentication'. There are two dropdown menus: 'Password Level' set to 'Weak' and 'Expiration Time' set to 'Never'. A 'Save' button is at the bottom right.



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Please set the password level and expiration time as needed.

Password Level: Weak, Medium or Strong.

Weak level: Numbers, special characters, upper or lower case letters can be used. You can choose one of them or any combination of them when setting the password.

Medium Level: 8~16 characters, including at least two of the following categories: numbers, special characters, upper case letters and lower case letters.

Strong Level: 8~16 characters. Numbers, special characters, upper case letters and lower case letters must be included.

For your account security, it is recommended to set a strong password and change your password regularly.

Authentication: you can set RTSP/HTTP authentication as needed.

Security Service	Password Security	Authentication
RTSP Authentication	Basic	
HTTP Authentication	Basic	
Save		

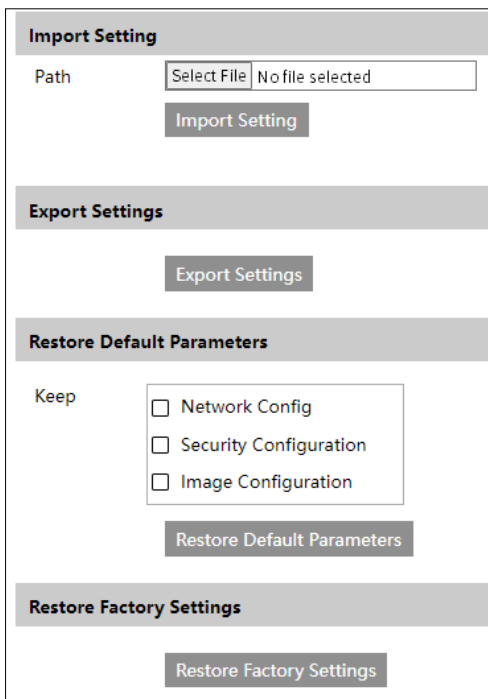
## 4.7 Maintenance Configuration

### 4.7.1 Backup and Restore

Go to **Config→Maintenance→Backup & Restore**.



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The screenshot displays a web-based configuration interface for a camera. It is divided into four main sections, each with a title bar and a corresponding action button:

- Import Setting:** Contains a 'Path' field with a 'Select File' button and the text 'No file selected'. Below it is an 'Import Setting' button.
- Export Settings:** Contains an 'Export Settings' button.
- Restore Default Parameters:** Contains a 'Keep' section with three checkboxes: 'Network Config', 'Security Configuration', and 'Image Configuration'. Below these is a 'Restore Default Parameters' button.
- Restore Factory Settings:** Contains a 'Restore Factory Settings' button.

### • Import & Export Settings

Configuration settings of the camera can be exported from a camera into another camera.

1. Click “Browse” to select the save path for import or export information on the PC.
2. Click the “Import Setting” or “Export Setting” button.

**Note:** The login password needs to be entered after clicking the “Import Setting” button.

### • Restore Default Parameters

Click the “Restore Default Parameters” button and then verify the password to restore all parameters to the default parameters except those you want to keep.

### • Restore Factory Settings

Click the “Restore Factory Settings” button and then verify the password to restore all system settings to the default factory settings.

## 4.7.2 Reboot

Go to **Config**→**Maintenance**→**Reboot**.

Click the “Reboot” button and then enter the password to reboot the device.

### Scheduled Reboot Setting:

If necessary, the camera can be set up to reboot on a time interval. Enable “Time Settings”, set the date and time, click the “Save” button and then enter the password to save the settings.



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### 4.7.3 Upgrade

Go to **Config→Maintenance→Upgrade**. In this interface, the camera firmware can be updated.

1. Click the “Browse” button to select the save path of the upgrade file
2. Click the “Upgrade” or “Back up and upgrade” button to start upgrading the firmware.
3. Enter the correct password and then the device will restart automatically.

**Note:** If “Back up and upgrade” is selected, the configuration file will be exported to your local PC before starting upgrading.

#### Caution:

1. You cannot downgrade to a lower version.
2. Do not refresh/close the browser or disconnect the camera from the network during the upgrade, or it will cause system failure. After the device is successfully upgraded, there are ten minutes of observation. During this observation period, do not upgrade the device again.

**Note:** To decrease the upgrade risk, this series of cameras adopts two systems. After one system is successfully upgraded, the other system will be synchronized. If one system fails caused by power failure or other reasons during the upgrade, the other system will not be affected and the camera still can work normally. You can also upgrade your camera through the normal system.

**Export Upgrade Log:** If upgrade error occurs, the upgrade log can be exported to help the technician to analyze and solve the problem.

### 4.7.4 Operation Log

To query and export log:

1. Go to **Config→Maintenance→Operation Log**.

Main Type	Operation	Sub Type	Log in			
Start Time	2021-09-06 00:00:00	End Time	2021-09-06 23:59:59	Search	Export	
Index	Time	Main Type	Sub Type	User Name	Login IP	Hostname
1	2021-09-06 03:1...	Operation	Log in	admin	10.20.52.7	
2	2021-09-06 03:1...	Operation	Log in	admin	10.20.52.7	

2. Select the main type, sub type, start and end time.
3. Click “Search” to view the operation log.
4. Click “Export” to export the operation log.

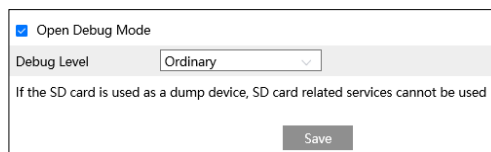
### 4.7.5 Debug Mode

Debug Mode is used to record and collect the required system data, so that the technician can quickly find out and analyze the problem, and help us to improve service.

Before enabling the debug mode, you are advised to consult our technical support.



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**Note:** For the camera with the SD card storage function, once the SD card is used to collect the system data, the SD card will not be used to store snapshots and recorded files. Only when you disable debug mode and format the SD card in the storage interface (**Config→System→Storage→Management**) after the device is rebooted, can the SD card be used to store snapshots and recorded files.

#### 4.7.6 Maintenance Information

When the device failure occurs, you can export the maintenance information and send it to the technicians, so that they can quickly find out and analyze the problem. Go to **Config→Maintenance Information** to export.



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# 5 Search

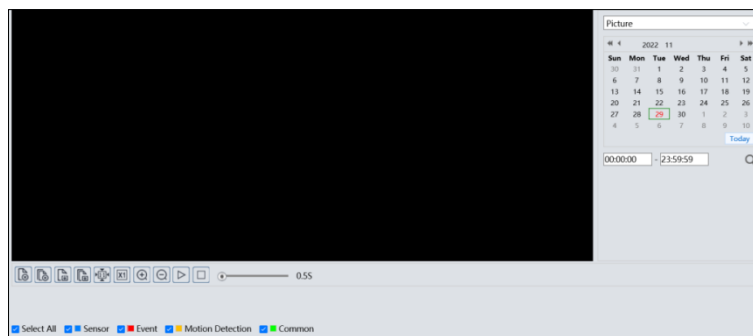
**Note:** This function is only available for the camera with the SD card storage function.


## 5.1 Image Search

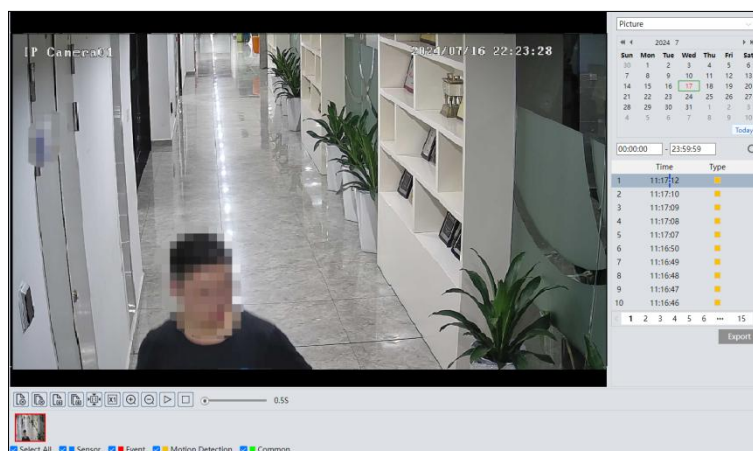
Click Search to go to the interface as shown below. Images that are saved on the SD card can be found here.

### ● SD Card Image Search

1. Choose "Picture".














2. Set time: Select date and choose the start and end time.
3. Choose the alarm events at the bottom of the interface.
4. Click  to search the images.
5. Double click a file name in the list to view the captured photos.



Click "Export" to export all searched pictures.  
The descriptions of the buttons are shown as follows.




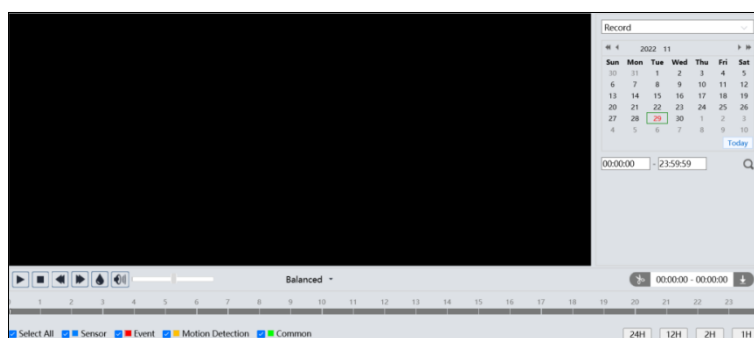
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Icon	Description	Icon	Description
	Close: Select an image and click this button to close the image.		Close all: Click this button to close all images.
	Save: Click this button to select the path for saving the image on the PC.		Save all: Click this button to select the path for saving all pictures on the PC.
	Fit size: Click to fit the image on the screen.		Actual size: Click this button to display the actual size of the image.
	Zoom in: Click this button to digitally zoom in.		Zoom out: Click this button to digitally zoom out.
	Slide show play: Click this button to start the slide show mode.		Stop: Click this button to stop the slide show.
	Play speed: Play speed of the slide show.		

## 5.2 Video Search

Click Search to go to the interface as shown below. Videos that were recorded on the SD card can be played in this interface.

1. Choose "Record".
2. Set search time: Select the date and choose the start and end time.
3. Click  to search the images.












4. Select the alarm events at the bottom of the interface.
5. Double click on a file name in the list to start playback.







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Icon	Description	Icon	Description
	Play button. After pausing the video, click this button to continue playing.		Pause button
	Stop button		Speed down
	Speed up		Watermark display
	Enable / disable audio; drag the slider to adjust the volume after enabling audio.		

- Note:**
- \*1.  and  cannot be displayed in the above interface via the plug-in free browser.
  - \*2. For plug-in free playback, playback mode switch (balanced/real-time/fluent mode) and downloading functions are not supported too.
  - \*3. For the fluent playback, it is recommended to use the plug-in required browser to play the recorded video with 2MP or above resolution.

The time table can be shown in 24H/12H/2H/1H format by clicking the corresponding buttons.  
Video clip and downloading

1. Search the video files according to the above mentioned steps.
2. Select the start time by clicking on the time table.
3. Click  to set the start time and then this button turns blue ().
4. Select the end time by clicking on the time table. Then click  to set the end time.
5. Click  to download the video file in the PC.

Index	Process	Record Type	Start Time	End Time	Path	Operate
1		Motion Detection	2022-10-13 11:00:31	2022-10-13 11:00:48	<a href="#">Record</a>	<a href="#">Cancel</a>
Setting C:\Program Files\NetIPCamera\Record <a href="#">Clear List</a> <a href="#">Close</a>						



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Installations in over 80 countries

Click “Setting” to set the storage directory of the video files.

Click “Open” to play the video.

Click “Clear List” to clear the downloading list.

Click “Close” to close the downloading window.



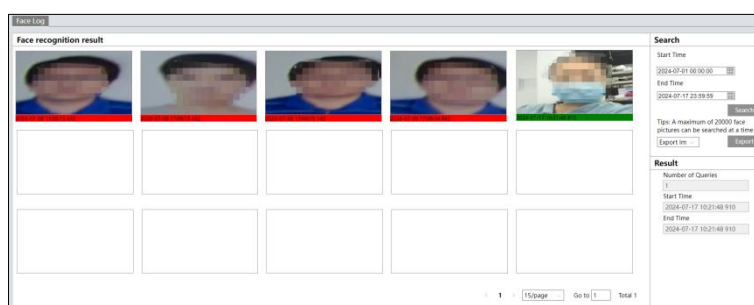
**Our Brands:** FlinQ | iProtect | Park Assist | ParkEyes | Siqua | VDG  
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## 6 Face Recognition Result Search

**Note:** This function is only available for the camera with the face comparison function.

Click **Data Record** to go to the face recognition result search interface.

Set the start time and end time and click “Search” to view the face recognition result.



Red time tag means no comparison result. Green time tag means there is a comparison result. Click the picture with green time tag and then the face comparison information can be viewed as shown below.

